A Directory of In-Home Service Providers for Chester County 2023

Compiled and published by:
The Chester County Department of Aging Services
Government Services Center, Suite 320
601 Westtown Road, P. O. Box 2747
West Chester, Pennsylvania 19380-0990
610-344-6350 or 1-800-692-1100, Ext. 6350
Website: chesco.org/aging
ELDER ABUSE HOTLINE: 1-800-564-7000
Chester County Department of Aging Services

GENERAL INFORMATION

Home Health Care Providers offer a variety of community-based services including assistance with personal care (bathing, dressing, grooming, and toileting), meal preparation, shopping, laundry, and housekeeping, in addition to skilled medical therapies.

The cost of these services is paid by individuals, families, Medicare, Medical Assistance (Medicaid) and private insurance policies. The Chester County Department of Aging Services provides a limited amount of subsidized services for eligible county residents.

To qualify for Medicare home health services, an individual must be homebound, reside in a qualified residence, have a Plan of Care established by a physician, and require part-time and intermittent skilled nursing care, physical therapy or speech therapy. Services must be medically necessary and can only be provided by a Medicare certified home health agency.

To determine whether you qualify for Medicare funded home health benefits refer to the financial arrangements box in the listings, which follow and contact the Medicare certified agency of your choice.

Medical Assistance may also pay for medically necessary home health visits to homebound individuals with limited home support. The individual must be pre-certified, Medical Assistance eligible by the County Assistance Office and services must be provided by a Medical Assistance certified home health agency. Refer to the financial arrangements box in listings for Medical Assistance information.

Before contacting a home health care provider, we recommend preparing a list of questions related to your individual service needs, the provider’s accreditation and certification, fees and methods of payment, and staff qualifications. At the end of this directory, we have provided a sample list of questions to assist you. Advise providers of all your insurance coverage offering home health care benefits for possible reimbursement of expenses. Once you have selected a provider, be sure to also advise them of any changes in your insurance coverage.

If you experience difficulties with the delivery or quality of your home health care services, contact your home health care provider directly. If your concerns or complaints cannot be resolved with agency personnel, we encourage you to contact the Long-Term Care Ombudsman at the Chester County Department of Aging Services for assistance at 610-344-5004.

Please note that the following listings are for information only and do not imply endorsement or recommendation by the Chester County Department of Aging Services.
ACCUCARE HOME NURSING
(3 locations)

Broomall
Delaware County Medical Center
1999 Sproul Road, Suite 1
Broomall, PA 19008

Pottstown
100 Porter Road, Ste. 210
Pottstown, PA 19464

West Chester
790 E Market Street
Suite 165
West Chester, PA 19382

Phone: 610-353-7360     Fax: 610-353-7013

FINANCIAL ARRANGEMENTS: Private payment (fixed rate/sliding scale), Medicare reimbursement, Medical Assistance reimbursement.

SERVICES AVAILABLE: Nursing (RN, LPN, personal care/home health aide, occupational, speech and physical therapy, medical social services, companionship, live-in, shopping assistance, home repair & maintenance, in-home hairdressing.

ACS HOMECARE
1741 South Valley Forge Road, Suite D
Worcester, PA 19490

Phone: 610-427-9900   Fax: 484-367-8255

FINANCIAL ARRANGEMENTS: Community HealthChoices, Medicaid, PA Waiver Programs, private payment.

SERVICES AVAILABLE: Personal and companion care. Assistance with activities of daily living, lifting and transfer assistance, light housekeeping, laundry, meal preparation, and medication assistance. English and Spanish-speaking Care Coordinators and Aides available.

ADDUS HEALTHCARE, INC.
1907 South Broad Street
Philadelphia, PA 19148

Phone: 215-755-8580     Fax: 855-893-0656

FINANCIAL ARRANGEMENTS: Private pay, Medicaid

SERVICES AVAILABLE: Personal care/home health aide, light housekeeping, meal preparation, laundry, errands, live-in overnight, companion, escort, food shopping.
**ADVANCE HOME HEALTHCARE**  
142 Wallace Ave., Suite 104  
Downingtown, PA 19335  
Phone: 610-269-2935  Fax: 610-269-9514  
634 Penn Avenue  
West Reading, PA 19611  
Phone: 610-685-2960  

**FINANCIAL ARRANGEMENTS:** Medicare, Medicaid, Blue Cross, Humana.  

**SERVICES AVAILABLE:** Skilled nursing care, physical therapy, occupational therapy, speech therapy and case management.

**ALLEGIANTE HOME HEALTHCARE**  
312 Ridge Pike, Suite 1  
Eagleville, PA 19403  
Phone: 267-538-1002  Fax: 267-538-0138  

**SERVICES AVAILABLE:** Non-medical home care services/ in home support such as assisting with ADLs, personal care, home support, medication reminder, errands and transportation.

**ALWAYS BEST CARE**  
SENIOR SERVICES  
55 Country Club Drive, Suite 101  
Downingtown, PA 19335  
Phone: 610-310-0717  Fax: 610-450-6782  
After Hours: 610-574-9766  

**FINANCIAL ARRANGEMENTS:** Private pay, long term care insurance, Medicaid Waiver & VA approved provider, all major credit cards accepted.  

**SERVICES AVAILABLE:** In-Home Personal Care Services, including: Alzheimer's & dementia, multiple sclerosis, Parkinson’s disease, stroke, terminal illness, ambulation & transfer assistance, bathing, dressing & grooming, toileting & incontinence care, light household duties, laundry, medication reminders, meal preparation, escort, transportation errands, grocery shopping, medical appointments, recreational activities, respite care, comfort care, companionship. Hourly or live-in care rates available. Free assisted living placement consultation service offered.
AMADA SENIOR CARE CHESTER COUNTY
1 N. Bacton Hill Road
Suite 205
Malvern, PA 19355
Phone: 484-653-6420 Fax: 484-881-3573
After Hours Phone Number: 610-453-5380
Web: www.AmadaChesterCounty.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private pay and Long Term Care insurance.

SERVICES AVAILABLE: Free Assessment, Complimentary help with understanding and billing your Long Term Care Insurance Policy, Personal and Companion care, housekeeping, meal prep, transportation, bathing assistance, toileting, medication reminders, emptying catheter, transferring, and transportation.

Flexible Hours: We work with your request for a schedule. Shifts are mornings, afternoons, evenings, overnights, 24 hour shifts, LIVE-IN, short term/long term respite care.

ANGEL COMPANIONS
229 W. Lancaster Avenue
Devon, PA 19333
Phone: 610-644-8780 Fax: 610-688-3310
Web: www.angelcompanions.net
Business hours: 24/7
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private pay, long term care insurance, VA, state waiver programs.

SERVICES AVAILABLE: Laundry, light housekeeping, meal prep., bathing & hygiene, errand services, transportation services, grocery shopping, recreational activities, medication reminders, companionship.

BAYADA HOME HEALTH CARE
(2 locations)
King of Prussia
901 E. 8th Ave., Suite 105
King of Prussia, PA 19406
Phone: 610-992-9200 Fax: 610-992-0146
Web: www.Bayada.com
Business hours: 8:30 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

Media
100 W. 6th Street, Suite 201
Media, PA 19063
Phone: 610-891-9400 Fax: 610-892-9208

FINANCIAL ARRANGEMENTS: Private payment (fixed rate), Medicare, Medicaid, VA, insurance.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care/home health aide, companion. 24/7 availability. Adult skilled shifts and adult personal care (private duty).
BRANDYWINE RIVER VALLEY
HOME HEALTH AND HOSPICE
125 Bell Tower Lane
Oxford, PA 19363
Phone: 610-998-1700    Fax: 610-998-1799
Web: www.Lhigroup.com
Business hours: 8:00 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

CARE FIRST NURSING, INC.
8400 West Chester Pike
Upper Darby, PA 19082
Phone: 610-572-3440   Fax: 610-572-3460
Web: www.carefirstnursing.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private pay, long term insurance, all Medicaid waivers.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care/home health aide, companion, live-in.

CARRYING MATTERS HOMECARE
530 Kenhorts Blvd
Reading, PA 19611
Phone: 610-401-0634     Fax: 610-401-0652
After Hours:  484-683-5550
Web: www.caringmattershomecare.com
Business hours: 8:30 AM-5:00 PM, M–F
Answering Service after hours:  Yes
Areas Served: Chester, Delaware, Phila. Counties

FINANCIAL ARRANGEMENTS: All Medicaid waiver, VA and private pay.

SERVICES AVAILABLE: Services are tailored to the needs of each client with Individualized non-medical nursing care, home support, respite & companion care, personal care, shopping, transportation, light housekeeping, laundry, medication monitoring, meal preparation, errands, recreational activities. Caregivers are bonded and insured, have criminal background checks and child abuse clearances.

CHESTNUT KNOLL AT HOME
120 W. 5th Street
Boyertown, PA 19512
Phone: 484-738-2141
Web: www.chestnutknoll.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Northwest Chester County

FINANCIAL ARRANGEMENTS: Medicaid, VA, long term care insurance, private pay.

SERVICES AVAILABLE: Companion care, personal care, home support, med. set up.
COMFORCARE HOME CARE  
(2 locations)  

Exton (Northern Chester County)  
47 Marchwood Road, Suite 1G  
Exton, PA 19341  
Phone: 610-363-1485  Fax: 484-879-6341  

West Chester (Southern Chester County)  
770 E. Market Street, Suite 188  
West Chester, PA 19382  
Phone: 610-241-1199  Fax: 610-696-9009  

FINANCIAL ARRANGEMENTS: Private pay, Medicaid waivers, long term care insurance and VA Choice.

SERVICES AVAILABLE: Customized care plans, medication reminders, safety supervision, housekeeping, meal prep. Care can be provided 24/7 and any hours in between. Dementia Care Certified and Transitions of Care Certified to help with hospital to home care transitions.

COMFORT KEEPERS  
239 E. Market St., #203  
West Chester, PA 19382  
Phone: 610-628-9272  

FINANCIAL ARRANGEMENTS: Private pay, private insurance, Medicaid waiver, VA.

SERVICES AVAILABLE: Home support, respite and companion care, personal care, shopping, transportation, light housekeeping, laundry, medication monitoring, meal preparation, errands, recreational activities. Non-medical services available 24/7 by experienced, caring and compassionate caregivers that are bonded and insured.

CRITICARE  
5 Christy Drive, Suite 104  
Chadds Ford, PA 19317  
Phone: 610-675-1111, x104  Fax: 610-675-1112  

FINANCIAL ARRANGEMENTS: Private insurance, private pay, Medicaid, Medicare, VA.

SERVICES AVAILABLE: Skilled nursing services (RN & LPN) for both adults and children, personal care (aides & companions), occupational & physical therapies, respite services (live-in or daily).
CROSSROADS HOSPICE OF PHILADELPHIA
523 Plymouth Road
Suite 225, Building M
Plymouth Meeting, PA 19462
Phone: 215-956-5110     Fax: 215-956-5175

SERVICES AVAILABLE: In addition to standard hospice services, Crossroads Hospice of Philadelphia offers the following unique programs: the Ultimate Gift, the Gift of Blessings & Gratitude, and our Grief Recovery Program.

ELITE SENIOR ADVISERS, LLC
6029 Carpenter Street
Philadelphia, PA   19143
Phone: 302-440-3209      Fax: 302-746-7107

FINANCIAL ARRANGEMENTS: Private pay only.

SERVICES AVAILABLE: ELITE is owned and operated by nurses. We provide Senior Living Placement assistance at NO COST to the client. Financial/Clinical assessment completed by a nurse. Complete support is provided until move-in. ElderCare management is also provided. We assist seniors in navigating through the healthcare system. Medication management, Healthcare management, consulting and advocacy. ElderCare management is fee for service. Disclaimer: Services are provided in client’s home only (personal home, PC, Memory care, CCRC, etc). No hands-on nursing care is provided by ELITE nurses. Consulting services only.

GRISWOLD HOME CARE
70 Pottstown Pike, Suite 100
Eagle, PA  19480
Phone: 484-483-1632     Fax: 610-458-8601

FINANCIAL ARRANGEMENTS: Private payment, reimbursement from insurance, if applicable.

SERVICES AVAILABLE: Non-medical personal care, home support such as cooking, laundry, housekeeping, transportation.

HARMONYCARES MEDICAL GROUP
1055 Westlakes Drive, Suite 300
Berwyn, PA  19312
Phone: 215-346-6050     Fax: 215-220-3562

FINANCIAL ARRANGEMENTS: Private pay, Medicare, most insurances.

SERVICES AVAILABLE: In-person and telehealth visits, medication management, lab testing and screening, mobile x-ray & ultrasound exams, palliative care.
HARMONY COMPANION HOME CARE
81 Lancaster Avenue, Suite 212
Malvern, PA 19355
Phone: 610-910-6015
Web: www.harmonycompanion.com
Areas Served: West Chester & nearby areas

SERVICES AVAILABLE: Our specialty is caring for anyone needing in-home care, from the elderly to mother’s helpers. We believe that it is living that is important, not just being alive. Our goal is to help people live their lives as independently as possible by providing the extra help necessary to achieve that goal.

HOME HELPERS
327 W. Baltimore Pike
Media, PA 19063
Phone: 610-991-7532  Fax: 610-358-0148
Web: www.homehelpershomecare.com
Business hours: 7:00 AM-5:30 PM, M-F
Answering service after hours: Yes
Areas Served: Chester, Delaware, Phila. Counties

FINANCIAL ARRANGEMENTS: Private pay, Medicaid, most long-term care insurances.

SERVICES AVAILABLE: Home support, personal care, respite, companion, home health, and personal emergency response devices.

HOME INSTEAD SENIOR CARE
7 North Five Points Road
West Chester, PA 19380
Phone: 610-615-8287
Web: www.homeinstead.com/437
Business hours: 7:30 AM-5:30 PM
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private pay (2 hour minimum per visit).

SERVICES AVAILABLE: Personal care, bathing assistance, home helper, companionship, light housekeeping, laundry, meal preparation, transportation, errands, overnights, 24-hour service and medication reminders.

HOMEWELL OF SOUTHEASTERN PENNSYLVANIA
72-A S. Trooper Road
Trooper, PA 19403
Phone: 610-233-2323  Fax: 610-233-2322
Web: www.se-pa.homewellseniorcare.com
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private pay, Medicaid, VA, long term care insurance.

SERVICES AVAILABLE: Personal care, respite, meal prep, light housekeeping, laundry, transportation, companionship, errands, assistance with pet care. Hourly & up to 24 hour live-in.
### INDEPENDENT LIVING SERVICES

1325 Elm Avenue  
Lancaster, PA 17603-4632  
Phone: 1-888-837-4235  
Fax: 717-293-1595

**FINANCIAL ARRANGEMENTS:** Private pay and Medicaid waivers.

**SERVICES AVAILABLE:** Personal care for the elderly and adults with disabilities. Accessible home modifications.

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### INTERIM HEALTHCARE OF CHESTER, DELAWARE & PHILADELPHIA COUNTIES

404 Gordon Drive  
Exton, PA 19341  
Phone: 610-524-1954  
Fax: 610-524-1810

2401 Pennsylvania Ave., Suite #1C46  
Philadelphia, PA 19130  
Phone: 215-261-7800  
Cell: 610-908-7340

**FINANCIAL ARRANGEMENTS:** Private pay, VA, DOA, state waiver, long term care insurance.

**SERVICES AVAILABLE:** Personal care/home health aide, companionship. Assists with activities of daily living, bathing, grooming, transfers, light housekeeping and laundry, meal prep, medication reminders, shopping, concierge services.

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### JORPAT HOME HEALTH CARE

85 Lansdowne Ave., Suite 2  
Lansdowne, PA 19050  
Phone: 610-622-0338  
Fax: 610-622-0355

**FINANCIAL ARRANGEMENTS:** Private pay, Medicare for covered services, Medicaid.

**SERVICES AVAILABLE:** Skilled nursing, physical therapy, personal care/home health aide, respite, companion, home support, attendant care over and under 60 years of age, Medicaid and Medicare certified, employees screened, criminal background and child abuse clearances.

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### LIFE FORCE ELDERCARE CORP.

3544 West Chester Pike, Suite 216  
Newtown Square, PA 19073  
Phone: 610-359-0260  
Fax: 610-359-1117

**FINANCIAL ARRANGEMENTS:** Private payment (sliding scale), long term care insurance, Medicaid Waiver Program.

**SERVICES AVAILABLE:** Personal care/home health aide, companion, specializing in live-in companions.
<table>
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<tr>
<th>Company Name</th>
<th>Address</th>
<th>Phone</th>
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<th>Web</th>
<th>Business hours</th>
<th>Answering service after hours</th>
<th>Areas Served</th>
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<tr>
<td>LIFELINE HOME HEALTH, INC.</td>
<td>530 Baltimore Pike, Suite #1</td>
<td>610-328-2788</td>
<td>610-328-9388</td>
<td><a href="http://homecarebylifeline.com">Link</a></td>
<td>8:30 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester County</td>
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<td>Springfield, PA 19064</td>
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<td>LOVING HEARTS IN HOME CARE, LLC</td>
<td>602 E. Lincoln Highway</td>
<td>484-786-8827</td>
<td>484-786-886</td>
<td><a href="www.lovingheartsinhomecare.com">Link</a></td>
<td>9:00 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester, Montgomery</td>
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<td>Coatesville, PA 19320</td>
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<td>MAIN LINE HEALTH HOMECARE &amp; HOSPICE</td>
<td>240 Radnor Chester Road, Suite 100</td>
<td>888-533-3999</td>
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<td><a href="https://www.mainlinehealth.org/">Link</a></td>
<td>8:00 AM-8:00 PM, M-F</td>
<td>Yes</td>
<td>Chester, Delaware, Phila. Counties, part of Bucks &amp; Montgomery Counties</td>
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<td>Radnor, PA 19087</td>
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<td>7:30 AM-4:00 PM, Sat., Sun., Holidays</td>
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<td>Phone: 888-533-3999</td>
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<td>MAXIM HEALTHCARE SERVICES</td>
<td>748 Springdale Drive, Suite 120</td>
<td>610-363-6044</td>
<td>844-845-1113</td>
<td><a href="www.maximhomecare.com/Exton">Link</a></td>
<td>8:30 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester County</td>
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MERCY HOME HEALTH SERVICES
41 University Drive, Suite 102
Newtown, PA 18940
Phone: 888-690-2551    Fax: 610-690-2555

FINANCIAL ARRANGEMENTS: Private payment (fixed rate, sliding scale), Medicare reimbursement, Medical Assistance reimbursement, managed care and commercial insurance.

SERVICES AVAILABLE: Nursing (RN, LPN), physical therapy, occupational therapy, speech therapy, social services, personal care/home health aide, diabetic education, wound specialist, asthma program, CHF Program, COPD program, palliative care program.

Web: www.mercyhealth.org
Office business hours: 8:00 AM-5:30 PM
Answering service after hours: Yes
Areas Served: Limited areas of Chester Co.

NEW HOPE HOME CARE, INC.
802 Garrett Road
Upper Darby, PA 19082
Phone: 833-812-4673     Fax: 484-461-3654

FINANCIAL ARRANGEMENTS: Private pay, long term care ins., Medicaid Waiver, credit cards.

SERVICES AVAILABLE: In-Home Personal Care Services to include dementia & Alzheimer’s; personal care-ambulation & transfer, bathing, dressing & grooming, toileting & incontinence care, lite housekeeping to include laundry, medication reminders, meal prep, escort & transportation, errands & grocery, medical appointments, recreational; hourly or live-in care rates available; assistance with instrumental activities of daily living, companionship services, chore services, respite care, specialized care.

Web: www.newhopehomecr.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Chester, Delaware, Bucks, Montgomery, Phila. Counties

NEXUS CARE RESOURCES
505 Exton Commons
Exton, PA 19341
Phone: 610-455-4030    Fax: 877-808-6996

FINANCIAL ARRANGEMENTS: Private pay, long term care insurance, credit cards.

SERVICES AVAILABLE: Personal and companion care; in-home personal care services including: bathing, hygiene, dressing, grooming, toileting & incontinence care; medication reminders; Alzheimer’s & dementia care; assisting with mobility, exercise, and safe ambulation; scheduling of appointments; performing light housekeeping duties; providing companionship including activities such as reading, going for walks, puzzles; meal preparation; transportation; grocery shopping; initial RN service assessment included.

Web: www.NexusCareResources.com
Business hours: 8:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Chester County
<table>
<thead>
<tr>
<th>Company Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Web</th>
<th>Business hours</th>
<th>Answering service after hours</th>
<th>Areas Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>PENN MEDICINE HOME HEALTH</td>
<td>150 Monument Road, Suite 300, Bala Cynwyd, PA 19004</td>
<td>800-789-7366</td>
<td></td>
<td><a href="https://www.pennmedicine.org">https://www.pennmedicine.org</a></td>
<td>8:00 AM-5:00 PM</td>
<td>Yes</td>
<td>All of Chester, Eastern Lancaster, Western Delaware &amp; Montgomery Counties</td>
</tr>
<tr>
<td>PERSONAL HEALTH CARE, INC.</td>
<td>1220 Valley Forge Road, Suite 13, Phoenixville, PA 19460</td>
<td>610-364-5427</td>
<td>610-933-0154</td>
<td><a href="http://www.personalhealthcare.org">www.personalhealthcare.org</a></td>
<td>8:30 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester and Montgomery Counties</td>
</tr>
<tr>
<td>PROFESSIONAL NURSING SERVICES, INC.</td>
<td>Commons of Valley Forge East, 1288 Valley Forge Road, Suite 69, Valley Forge, PA 19482</td>
<td>610-933-9483</td>
<td>610-933-4080</td>
<td><a href="http://www.professionalnursingservices.net">www.professionalnursingservices.net</a></td>
<td>8:30 AM-4:30 PM, M-F</td>
<td>Yes</td>
<td>Chester and Montgomery Counties</td>
</tr>
<tr>
<td>RELATIVE CARE</td>
<td>142 Wallace Avenue, Suite 104, Downingtown, PA 19335</td>
<td>610-269-2935</td>
<td>610-269-9514</td>
<td><a href="http://www.myrelativescare.com">www.myrelativescare.com</a></td>
<td>8:30 AM-4:30 PM, M-F</td>
<td>Yes</td>
<td>Chester County</td>
</tr>
</tbody>
</table>
RIGHT AT HOME
2103 E. High Street
Pottstown, PA 19464
Phone: 484-953-6512    Fax: 610-458-5057
Web: www.rightathome.net
Business hours: 8:30 AM-5:00 PM, M-F
Answering Service after hours: Yes
Areas Served: Chester Springs, Downingtown, Elverson, Exton, Glenmoore, Monte Clare, Phoenixville, Pottstown, Royersford, Spring City, Thorndale, Wallace, Warwick

FINANCIAL ARRANGEMENTS: Private pay, Waiver, VA, short/long term care insurance.

SERVICES AVAILABLE: Non-medical, private duty companion and homemaker services, continence care, assistance with bathing, dressing and grooming, therapy exercise, medication reminders, PT, OT, S/L exercise reminders, laundry/housekeeping services, meal preparation, transportation/errands, case management, discharge services, 24-hour monitoring service.

SAGE MOBILITY
4301 W. Lincoln Highway
Downingtown, PA 19335
Phone: 610-518-2221    Fax: 610-269-9514
Web: www.sagemobility.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private payment and Medicaid.

SERVICES AVAILABLE: We are a Certified Aging in Place Specialist and have earned the CAPS designation from AARP and the National Association of Home Builders (NAHB). We are bonded and insured. Services include accessibility modifications, safety and security improvement, remodeling and home expansion and handyman repairs and maintenance.

SENIOR HELPERS
47 Marchwood Road, Suite 1C
Exton, PA   19341
(Marchwood Shopping Center)
Phone: 484-879-6575     Fax: 484-879-6576
Web: www.seniorhelpers.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Exton, West Chester, Coatesville, Chadds Ford, Kennett Square, Oxford, West Grove, Avondale, Downingtown, Honey Brook, Berwyn, Devon, Paoli & Wayne

1 Raymond Drive, Building 1, Suite 5
Havertown, PA   19083
Phone: 610-789-4700     Fax: 610-789-4701

FINANCIAL ARRANGEMENTS: Private pay, most long-term care insurances, VA, Medicaid.

SERVICES AVAILABLE: Personal and companion care, housekeeping, meal prep, transportation, bathing assistance, respite care, medication reminders and transportation.
### SENIORS HELPING SENIORS

**Address:** 1000 Terrain St., #1212, Malvern, PA 19355  
**Phone:** 610-590-4888  
**Fax:** 866-929-6872  
**Website:** [www.seniorcarechestercounty.com](http://www.seniorcarechestercounty.com)  
**Business hours:** 8:00 AM-5:00 PM  
**Answering service after hours:** Yes  
**Areas Served:** Chester County

**Financial Arrangements:** Private pay, long-term care insurance, Medicaid Waiver/Community Health Choices, Options, VA.

**Services Available:** Companionship, light housekeeping, meal preparation, transportation, doctor appointments, shopping, yard work, house maintenance and small repairs, overnight stays (24-hour care), personal grooming, dressing, mobility assist, pet care.

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### SIMPSON MEADOWS HOME CARE

**Address:** 101 Plaza Drive, Downingtown, PA 19335  
**Phone:** 484-999-7087  
**Website:** [www.simpsonmeadows.org](http://www.simpsonmeadows.org)  
**Areas Served:** Downingtown Residents

**Services Available:** Personal and companion care including: bathing, dressing, grooming & incontinence care; medication reminders; meal preparation & planning; light housekeeping and laundry; ambulation and mobility supervision. Companionship and escort to appointments, errands, and outings.

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### SOUTHEASTERN HOME HEALTH SERVICES

**Address:** 140 South Village Avenue, Suite 10, Exton, PA 19341  
**Phone:** 610-269-9876 or 1-866-674-9189  
**Fax:** 610-269-9566  
**Website:** [www.sehomehealth.com](http://www.sehomehealth.com)  
**Business hours:** 8:00 AM-5:00 PM  
**Answering service after hours:** Yes  
**Areas Served:** Chester County

**Financial Arrangements:** Private pay, Medicare reimbursement, Medical Assistance reimbursement, private insurance.

**Services Available:** Nursing (RN, LPN), physical therapy, occupational therapy, speech therapy, social services, personal care/home health aide/companion, housekeeping, no-cost blood pressure clinic, flu shots.

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### STAT HOMECARE AGENCY

**Address:** 1950 Butler Pike #119, Conshohocken PA 19428  
**Phone:** 267-332-8366  
**Website:** [www.stathomecareagency.com](http://www.stathomecareagency.com)  
**Business hours:** 9:00 PM-5:00 PM, M-F  
**Answering service after hours:** Yes  
**Areas Served:** Northern, East/Main Line

**Financial Arrangements:** Private Pay (2 hour minimum per visit), ACT 150, OBRA WAIVER.

**Services Available:** All homecare givers are all trained, and continuously evaluated for competency and thoroughly background checked. Each homecare plan is tailored based upon each individual needs. Services provided are personal care, companionship, meal preparation, and light housekeeping.
SUCCESSFUL AGING CARE NET
46 Garrett Road
Upper Darby, PA 19082
Phone: 484-461-8711

Web: www.agingcarenet.com
Business hours: 8:30 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private payments, state waiver, county options, Medicare.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care, personal attendant, respite care, home support, medication reminders, meal preparation, appointment escorts, companionship, light housekeeping, environment modifications, medical equipment. Supplies & sales.

SURREY SERVICES FOR SENIORS
60 Surrey Way
Devon, PA 19333
Phone: 610-647-6404

Web: www.surreyservices.org
Business hours: 8:30 AM-4:30 PM
Answering service after hours: Yes
Areas Served: Most of Chester County

FINANCIAL ARRANGEMENTS: Private payment, options, Medicare Waiver, VA.

SERVICES AVAILABLE: Personal care, social companion care, (hourly service and live-in), house cleaning, care management, personal finance management. Volunteers for: transportation, minor home repairs, errands and shopping. On-site activities and fitness center, subsidized lunches Mon. –Thurs.

SYNERGY HOMECARE
315 E. Lancaster Ave, Suite A
Downingtown, PA 19335
Phone: 484-341-8720 Fax: 484-341-8726

Web: www.synergychesco.com
Business hours: 24/7
Areas Served: Most of Chester County

SERVICES AVAILABLE: Meal preparation, laundry, groceries, personal care, companionship, respite care, medication reminders, transportation.

TEAM SELECT HOME CARE
100 Front Street, Suite 1275
Conshohocken, PA 19428
Phone: 484-406-5000 Fax: 484-588-5001

Web: www.tshc.com
Areas Served: Berks, Bucks, Chester, Dauphin, Delaware, Lancaster, Lebanon, Lehigh, Montgomery, Phila. Counties

FINANCIAL ARRANGEMENTS: Medicare licensed and ACHC accredited.

SERVICES AVAILABLE: Full service (private duty skilled and non-skilled services) home healthcare company providing pediatric and adult home care services. Provide the highest level of clinical support necessary to achieve the best possible outcome, by matching a healthcare professional with the right skills, personality, experience and passion for what they do to meet a patient's specific needs.
TOTAL HEALTH HOME CARE
2710 West Township Line Road
P.O. Box 930
Havertown, PA 19083
Phone: 610-853-1402  Fax: 610-466-1701

FINANCIAL ARRANGEMENTS: Medicare reimbursement, Medical Assistance reimbursement, private insurance.

SERVICES AVAILABLE: Nursing (RN), occupational therapy, physical therapy, speech therapy, Personal Care/Home Health Aide is for Hospice Patients only.

TOUCHING HEARTS AT HOME
1130 Agnew Drive
Drexel Hill, PA 19026
Phone: 610-853-8145  Fax: 610-200-1234

FINANCIAL ARRANGEMENTS: PA waiver programs, private pay, long term insurance VA.

SERVICES AVAILABLE: We help you stay in your home by offering personal and companion care, housekeeping, cooking, bathing assistance, dressing, medication reminders, transportation and shopping.

TRI-COUNTY HOME HEALTH AND HOSPICE
13 Armand Hammer Blvd., Suite 201
Pottstown, PA 19464
Phone: 484-524-8592
Toll Free: 855-237-0195
Home Care Fax: 484-752-4976
Hospice Fax: 484-949-8304

FINANCIAL ARRANGEMENTS: Medicare reimbursement, Medical Assistance reimbursement, private insurance.

SERVICES AVAILABLE: Nursing (RN), occupational therapy, physical therapy, speech therapy, Personal Care/Home Health Aide is for Hospice Patients only.

UNIQUE AID HOMECARE
861 W. Main Street
Lansdale, PA 19446
Phone: 888-998-6478  Fax: 888-572-6828

FINANCIAL ARRANGEMENTS: Medicare reimbursement, Medical Assistance reimbursement, private insurance.

SERVICES AVAILABLE: Occupational therapy, physical therapy, RN, general practical nurse, certified home health aide and other aide services.
VISITING ANGELS LIVING ASSISTANCE SERVICES  
557 Exton Commons  
Exton, PA 19341  
Phone: 610-280-3540    Fax: 610-280-3542

FINANCIAL ARRANGEMENTS:  Private pay, long term care insurance, Chesco Options Program, Medicaid Waiver (Keystone, PA Health & Wellness and UPMC) Veterans benefits.

SERVICES AVAILABLE:  Assistance with hygiene, transfers, toileting, transportation, meal preparation, medication reminders, light housekeeping, errands, shopping, companionship, respite, live-in, service available 24/7, temporary or long-term service.

WEB:  www.visitingangels.com/westchesterpa
Business hours:  8:30 AM-5:00 PM  
On Call Manager:  24/7  
Areas Served:  Chester County

VISITING NURSE ASSOCIATION OF POTTSTOWN AND VICINITY  
1963 E. High Street  
Pottstown, PA 19464  
Phone: 610-327-5700     Fax: 610-327-5701

FINANCIAL ARRANGEMENTS:  Private payment (fixed rate and sliding scale), Medicare reimbursement, medical assistance reimbursement and most insurances.

SERVICES AVAILABLE:  Nursing (RN, LPN), physical therapy, occupational therapy, speech therapy, medical social services, personal care/home health aide, hospice, companion, housekeeping, support groups, personal care/home aide, health assessment visits.

WEB:  www.agingcare.com
Business hours:  8:00 AM-4:30 PM M-F  
Answering service after hours:  Yes  
Areas Served:  Northern, Eastern and Central Chester County

WILLOW TREE HOSPICE  
616 East Cypress Street  
Kennett Square, PA 19348  
Phone: 610-444-8733      Fax: 610-444-5003

FINANCIAL ARRANGEMENTS:  Private pay, long term care insurance, PA state waiver, VA benefits.

SERVICES AVAILABLE:  Assistance with hygiene, transfers, toileting, transportation, meal preparation, medication reminders, light housekeeping, errands, shopping, companionship, respite, live-in, service available 24/7, temporary or long-term service.

WEB:  www.willowtreehospice.com
Business hours:  8:00 AM-4:30 PM M-F  
Answering service after hours:  Yes  
Areas Served:  All
GENERAL QUESTIONS

- Is the agency currently licensed?
- Is the agency currently accredited? If so, by whom?
- Is the agency Medicare certified?
- Is the agency Medical Assistance certified?
- Does the agency accept private insurance payments?
- What will happen if your Medicare, Medical Assistance or insurance benefits run out and you can’t pay for services privately?
- How long has the agency been in business?
- Does the agency have a brochure or description of services provided?
- How about a written statement of fees and payment policies?
- Is the agency bonded to assure payment in case of theft or a lawsuit?
- Are the employees separately bonded?
- Does the agency have its own malpractice and/or liability insurance?

AGENCY SERVICES

- Will the agency conduct an in-home evaluation of your individual needs?
- Will the agency contact your physician regarding the care that you need?
- Will the agency develop a written plan of care that identifies the specific services provided, schedule of days/times, and fees for each (including which may be paid for by Medicare, Medical Assistance or private insurance)?
- Does the agency provide service only with a minimum number of hours or days?
- Can service be provided during evenings and weekends?
- Does the agency charge extra fees for travel, lunch, supervision, weekends, or holidays?
- Does the agency have someone to call after business hours?
- How are emergencies handled?

STAFFING

- Are the agency’s staff currently licensed or certified?
- What type of staff training does the agency provide?
- Does the agency maintain references on file for each employee?
- Are all employees required to have a physical exam?
- Does the agency check criminal history records on each employee?
- Will the same person provide service on each day you are scheduled for service?
- Will the agency provide a substitute if the regular worker calls in sick?
- Who supervises the agency’s employees?
- Does the agency send supervisors on home visits to observe staff providing actual service?
- How does the agency handle lateness, theft, or other complaints about service?
- What will the agency do if you are dissatisfied with the person assigned to provide your service?