Home Health Care Providers offer a variety of community-based services including assistance with personal care (bathing, dressing, grooming, and toileting), meal preparation, shopping, laundry, and housekeeping, in addition to skilled medical therapies.

The cost of these services is paid by individuals, families, Medicare, Medical Assistance (Medicaid) and private insurance policies. The Chester County Department of Aging Services provides a limited amount of subsidized services for eligible county residents.

To qualify for Medicare home health services, an individual must be homebound, reside in a qualified residence, have a Plan of Care established by a physician, and require part-time and intermittent skilled nursing care, physical therapy or speech therapy. Services must be medically necessary and can only be provided by a Medicare certified home health agency.

To determine whether you qualify for Medicare funded home health benefits refer to the financial arrangements box in the listings, which follow and contact the Medicare certified agency of your choice.

Medical Assistance may also pay for medically necessary home health visits to homebound individuals with limited home support. The individual must be pre-certified, Medical Assistance eligible by the County Assistance Office and services must be provided by a Medical Assistance certified home health agency. Refer to the financial arrangements box in listings for Medical Assistance information.

Before contacting a home health care provider, we recommend preparing a list of questions related to your individual service needs, the provider’s accreditation and certification, fees and methods of payment, and staff qualifications. At the end of this directory, we have provided a sample list of questions to assist you. Advise providers of all your insurance coverage offering home health care benefits for possible reimbursement of expenses. Once you have selected a provider, be sure to also advise them of any changes in your insurance coverage.

If you experience difficulties with the delivery or quality of your home health care services, contact your home health care provider directly. If your concerns or complaints cannot be resolved with agency personnel, we encourage you to contact the Long-Term Care Ombudsman at the Chester County Department of Aging Services for assistance at 610-344-5004.

Please note that the following listings are for information only and do not imply endorsement or recommendation by the Chester County Department of Aging Services.
ACCUCARE HOME NURSING  
(3 locations)  

**Broomall**  
Delaware County Medical Center  
1999 Sproul Road, Suite 1  
Broomall, PA 19008

**Pottstown**  
100 Porter Road, Ste. 210  
Pottstown, PA 19464

**West Chester**  
790 E Market Street  
Suite 165  
West Chester, PA 19382

Phone: 610-353-7360  
Fax: 610-353-7013

FINANCIAL ARRANGEMENTS: Private payment (fixed rate/sliding scale), Medicare reimbursement, Medical Assistance reimbursement.

SERVICES AVAILABLE: Nursing (RN, LPN, personal care/home health aide, occupational, speech and physical therapy, medical social services, companionship, live-in, shopping assistance, home repair & maintenance, in-home hairdressing.

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**ACS HOMECARE**  
1741 South Valley Forge Road, Suite D  
Worcester, PA 19490

Phone: 610-427-9900  
Fax: 484-367-8255

FINANCIAL ARRANGEMENTS: Community HealthChoices, Medicaid, PA Waiver Programs, private payment.

SERVICES AVAILABLE: Personal and companion care. Assistance with activities of daily living, lifting and transfer assistance, light housekeeping, laundry, meal preparation, and medication assistance. English and Spanish-speaking Care Coordinators and Aides available.

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**ADDUS HEALTHCARE, INC.**  
1907 South Broad Street  
Philadelphia, PA 19148

Phone: 215-755-8580  
Fax: 855-893-0656

FINANCIAL ARRANGEMENTS: Private pay, Medicaid
SERVICES AVAILABLE: Personal care/home health aide, light housekeeping, meal preparation, laundry, errands, live-in overnight, companion, escort, food shopping.

**ADVANCE HOME HEALTHCARE**
142 Wallace Ave., Suite 104
Downingtown, PA 19335
Phone: 610-269-2935  Fax: 610-269-9514

634 Penn Avenue
West Reading, PA 19611
Phone: 610-685-2960

FINANCIAL ARRANGEMENTS: Medicare, Medicaid, Blue Cross, Humana.

SERVICES AVAILABLE: Skilled nursing care, physical therapy, occupational therapy, speech therapy and case management.

**ALLEGIANT HOME HEALTHCARE**
312 Ridge Pike, Suite 1
Eagleville, PA 19403
Phone: 267-538-1002  Fax: 267-538-0138

SERVICES AVAILABLE: Non-medical home care services/ in home support such as assisting with ADLs, personal care, home support, medication reminder, errands and transportation.

**ALWAYS BEST CARE**
SENIOR SERVICES
55 Country Club Drive, Suite 101
Downingtown, PA 19335
Phone: 610-450-6776  Fax: 610-450-6782
After Hours: 610-574-9766

FINANCIAL ARRANGEMENTS: Private pay, long term care insurance, Medicaid Waiver & VA approved provider, all major credit cards accepted.

SERVICES AVAILABLE: In-Home Personal Care Services, including: Alzheimer’s & dementia, multiple sclerosis, Parkinson’s disease, stroke, terminal illness, ambulation & transfer assistance, bathing, dressing & grooming, toileting & incontinence care, light household duties, laundry, medication reminders, meal preparation, escort, transportation errands, grocery shopping, medical appointments, recreational activities, respite care, comfort care, companionship. Hourly or live-in care rates available. Free assisted living placement consultation service offered.
<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Business hours</th>
<th>Answering service after hours</th>
<th>Areas Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMADA SENIOR CARE CHESTER COUNTY</td>
<td>1 N. Bacton Hill Road, Suite 205, Malvern, PA 19355</td>
<td>484-653-6420</td>
<td>484-881-3573</td>
<td><a href="http://www.AmadaChesterCounty.com">www.AmadaChesterCounty.com</a></td>
<td>9:00 AM-5:00 PM, M-F</td>
<td>Yes</td>
<td>Chester County</td>
</tr>
<tr>
<td>ANGEL COMPANIONS</td>
<td>229 W. Lancaster Avenue, Devon, PA 19333</td>
<td>610-644-8780</td>
<td>610-688-3310</td>
<td><a href="http://www.angelcompanions.net">www.angelcompanions.net</a></td>
<td>24/7</td>
<td></td>
<td>Chester County</td>
</tr>
<tr>
<td>BAYADA HOME HEALTH CARE</td>
<td>901 E. 8th Ave., Suite 105, King of Prussia, PA 19406</td>
<td>610-992-9200</td>
<td>610-992-0146</td>
<td><a href="http://www.Bayada.com">www.Bayada.com</a></td>
<td>8:30 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester County</td>
</tr>
<tr>
<td>BAYADA HOME HEALTH CARE</td>
<td>100 W. 6th Street, Suite 201, Media, PA 19063</td>
<td>610-891-9400</td>
<td>610-892-9208</td>
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FINANCIAL ARRANGEMENTS: Private pay and Long Term Care insurance.

SERVICES AVAILABLE: Free Assessment, Complimentary help with understanding and billing your Long Term Care Insurance Policy, Personal and Companion care, housekeeping, meal prep, transportation, bathing assistance, toileting, medication reminders, emptying catheter, transferring, and transportation.

Flexible Hours: We work with your request for a schedule. Shifts are mornings, afternoons, evenings, overnights, 24 hour shifts, LIVE-IN, short term/long term respite care.
SERVICES AVAILABLE: Nursing (RN, LPN), personal care/home health aide, companion. 24/7 availability. Adult skilled shifts and adult personal care (private duty).

**BRANDYWINE RIVER VALLEY**
**HOME HEALTH AND HOSPICE**
125 Bell Tower Lane
Oxford, PA 19363
Phone: 610-998-1700  Fax: 610-998-1799

Web: [www.Lhigroup.com](http://www.Lhigroup.com)
Business hours: 8:00 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

**CARE FIRST NURSING, INC.**
8400 West Chester Pike
Upper Darby, PA 19082
Phone: 610-572-3440  Fax: 610-572-3460

FINANCIAL ARRANGEMENTS: Private pay, long term insurance, all Medicaid waivers.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care/home health aide, companion, live-in.

**CHESTNUT KNOLL AT HOME**
137 Montgomery Avenue
Boyertown, PA 19512
Phone: 484-258-2107

FINANCIAL ARRANGEMENTS: Medicaid, VA, long term care insurance, private pay.

SERVICES AVAILABLE: Companion care, personal care, home support, med. set up.
COMFORCARE HOME CARE  
(2 locations)

**Exton (Northern Chester County)**
47 Marchwood Road, Suite 1G  
Exton, PA 19341  
Phone: 610-363-1485    Fax: 484-879-6341

**West Chester (Southern Chester County)**
770 E. Market Street, Suite 188  
West Chester, PA 19382  
Phone: 610-241-1199    Fax: 610-696-9009

FINANCIAL ARRANGEMENTS: Private pay, Medicaid waivers, long term care insurance and VA Choice.

SERVICES AVAILABLE: Customized care plans, medication reminders, safety supervision, housekeeping, meal prep. Care can be provided 24/7 and any hours in between. Dementia Care Certified and Transitions of Care Certified to help with hospital to home care transitions.
COMFORT KEEPERS
239 E. Market St., #203
West Chester, PA 19382
Phone: 610-628-9272

FINANCIAL ARRANGEMENTS: Private pay, private insurance, Medicaid waiver, VA.

SERVICES AVAILABLE: Home support, respite and companion care, personal care, shopping, transportation, light housekeeping, laundry, medication monitoring, meal preparation, errands, recreational activities. Non-medical services available 24/7 by experienced, caring and compassionate caregivers that are bonded and insured.

CRITICARE
5 Christy Drive, Suite 104
Chadds Ford, PA 19317
Phone: 610-675-1111, x104  Fax: 610-675-1112

FINANCIAL ARRANGEMENTS: Private insurance, private pay, Medicaid, Medicare, VA.

SERVICES AVAILABLE: Skilled nursing services (RN & LPN) for both adults and children, personal care (aides & companions), occupational & physical therapies, respite services (live-in or daily).

CROSSROADS HOSPICE
OF PHILADELPHIA
523 Plymouth Road
Suite 225, Building M
Plymouth Meeting, PA 19462
Phone: 215-956-5110  Fax: 215-956-5175

SERVICES AVAILABLE: In addition to standard hospice services, Crossroads Hospice of Philadelphia offers the following unique programs: the Ultimate Gift, the Gift of Blessings & Gratitude, and our Grief Recovery Program.
ELITE SENIOR ADVISERS, LLC  
1732A Marsh Road, Suite 154  
Wilmington, DE 19810  
Phone: 302-440-3209  
Fax: 302-746-7107  
Web: www.elitesenioradvisers.com  
Business hours: 24/7  
After Hours Calls: Available via calls, zoom, email, text  
Areas Served: Chester, Montgomery, Delaware Counties  
FINANCIAL ARRANGEMENTS: Private pay only.  
SERVICES AVAILABLE: ELITE is owned and operated by nurses. We provide Senior Living Placement assistance at NO COST to the client. Financial/Clinical assessment completed by a nurse. Complete support is provided until move-in. Eldercare management is also provided. We assist seniors in navigating through the healthcare system. Medication management, Healthcare management, consulting and advocacy. Eldercare management is fee for service.  
Disclaimer: Services are provided in client’s home only (personal home, PC, Memory care, CCRC, etc). No hands-on nursing care is provided by ELITE nurses. Consulting services only.

GRISWOLD HOME CARE  
70 Pottstown Pike, Suite 100  
Eagle, PA 19480  
Phone: 484-483-1632  
Fax: 610-458-8601  
Web: https://www.griswoldhomecare.com  
Business hours: 9:00 AM-5:00 PM, M-F  
Answering service After Hours: Yes  
Areas Served: Chester County  
FINANCIAL ARRANGEMENTS: Private payment, reimbursement from insurance, if applicable.  
SERVICES AVAILABLE: Non-medical personal care, home support such as cooking, laundry, housekeeping, transportation.

HARMONY CARES MEDICAL GROUP  
1055 Westlakes Drive, Suite 300  
Berwyn, PA 19312  
Phone: 215-346-6050  
Fax: 215-220-3562  
Web: www.harmonycaremedgroup.com  
Answering service after hours: Yes  
Areas Served: Chester County  
FINANCIAL ARRANGEMENTS: Private pay, Medicare, most insurances.  
SERVICES AVAILABLE: In-person and telehealth visits, medication management, lab testing and screening, mobile x-ray & ultrasound exams, palliative care.

HARMONY COMPANION HOME CARE  
81 Lancaster Avenue, Suite 212  
Malvern, PA 19355  
Phone: 610-910-6015  
Web: www.harmonycompanion.com  
Areas Served: West Chester & nearby areas
SERVICES AVAILABLE: Our specialty is caring for anyone needing in-home care, from the elderly to mother’s helpers. We believe that it is living that is important, not just being alive. Our goal is to help people live their lives as independently as possible by providing the extra help necessary to achieve that goal.

### HOME HELPERS
327 W. Baltimore Pike  
Media, PA 19063  
Phone: 610-991-7532  Fax: 610-358-0148

**FINANCIAL ARRANGEMENTS:** Private pay, Medicaid, most long-term care insurances.

**SERVICES AVAILABLE:** Home support, personal care, respite, companion, home health, and personal emergency response devices.

### HOME INSTEAD SENIOR CARE
7 North Five Points Road  
West Chester, PA 19380  
Phone: 610-615-8283

**FINANCIAL ARRANGEMENTS:** Private pay (2 hour minimum per visit).

**SERVICES AVAILABLE:** Personal care, bathing assistance, home helper, companionship, light housekeeping, laundry, meal preparation, transportation, errands, overnights, 24-hour service and medication reminders.

### HOMEWELL OF SOUTHEASTERN PENNSYLVANIA
72-A S. Trooper Road  
Trooper, PA 19403  
Phone: 610-233-2323  Fax: 610-233-2322

**FINANCIAL ARRANGEMENTS:** Private pay, Medicaid, VA, long term care insurance.

**SERVICES AVAILABLE:** Personal care, respite, meal prep, light housekeeping, laundry, transportation, companionship, errands, assistance with pet care. Hourly & up to 24 hour live-in.

### INDEPENDENT LIVING SERVICES
1325 Elm Avenue  
Lancaster, PA 17603-4632  
Phone: 1-888-837-4235  Fax: 717-293-1595

Web: [www.indlivingservices.com/resources](http://www.indlivingservices.com/resources)  
Business hours: 7:30 AM-4:30 PM, M-F  
Answering service after hours: Yes  
Areas Served: Chester County
FINANCIAL ARRANGEMENTS: Private pay and Medicaid waivers.

SERVICES AVAILABLE: Personal care for the elderly and adults with disabilities. Accessible home modifications.

INTERIM HEALTHCARE OF CHESTER, DELAWARE & PHILADELPHIA COUNTIES

<table>
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<tr>
<th>Address</th>
<th>Web:</th>
<th>Business hours:</th>
<th>Answering service after hours:</th>
<th>Areas Served:</th>
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<tbody>
<tr>
<td>404 Gordon Drive Exton, PA 19341</td>
<td><a href="http://www.interimhealthcare.com">www.interimhealthcare.com</a></td>
<td>8:30 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester, Delaware, Phila. Counties</td>
</tr>
<tr>
<td>Phone: 610-524-1954 Fax: 610-524-1810</td>
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<tr>
<td>2401 Pennsylvania Ave., Suite #1C46</td>
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<tr>
<td>Philadelphia, PA 19130 Phone: 215-261-7800</td>
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<td>Cell: 610-908-7340</td>
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FINANCIAL ARRANGEMENTS: Private pay, VA, DOA, state waiver, long term care insurance.

SERVICES AVAILABLE: Personal care/home health aide, companionship. Assists with activities of daily living, bathing, grooming, transfers, light housekeeping and laundry, meal prep, medication reminders, shopping, concierge services.

JORPAT HOME HEALTH CARE

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<tr>
<th>Address</th>
<th>Web:</th>
<th>Business hours:</th>
<th>Answering service after hours:</th>
<th>Areas Served:</th>
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<tr>
<td>85 Lansdowne Ave., Suite 2 Lansdowne, PA 19050</td>
<td><a href="http://www.jorpat.com">www.jorpat.com</a></td>
<td>9:00 AM-5:00 PM M-F</td>
<td>Yes</td>
<td>Some areas of Chester County</td>
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<tr>
<td>Phone: 610-622-0338 Fax: 610-622-0355</td>
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FINANCIAL ARRANGEMENTS: Private pay, Medicare for covered services, Medicaid.

SERVICES AVAILABLE: Skilled nursing, physical therapy, personal care/home health aide, respite, companion, home support, attendant care over and under 60 years of age, Medicaid and Medicare certified, employees screened, criminal background and child abuse clearances.

LIFE FORCE ELDERCARE CORP.

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<tr>
<th>Address</th>
<th>Web:</th>
<th>Business hours:</th>
<th>Answering service after hours:</th>
<th>Areas Served:</th>
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<tbody>
<tr>
<td>3544 West Chester Pike, Suite 216 Newtown Square, PA 19073</td>
<td><a href="http://www.lifeforceeldercare.com">www.lifeforceeldercare.com</a></td>
<td>8:30 AM-5:00 PM</td>
<td>Yes</td>
<td>Chester County</td>
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<tr>
<td>Phone: 610-359-0260 Fax: 610-359-1117</td>
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FINANCIAL ARRANGEMENTS: Private payment (sliding scale), long term care insurance, Medicaid Waiver Program.
SERVICES AVAILABLE: Personal care/home health aide, companion, specializing in live-in companions.

LIFELINE HOME HEALTH, INC.
530 Baltimore Pike, Suite #1
Springfield, PA 19064
Phone: 610-328-2788  Fax: 610-328-9388
Web: http://homecarebylifeline.com
Business hours: 8:30 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private payment (sliding scale), Medicare reimbursement, Medical Assistance reimbursement, private payment (fixed rate), preferred provider for many major insurers.

SERVICES AVAILABLE: Skilled nursing services (RN, LPN), personal care/home health aide, companion, through contracted services. We can frequently arrange for ancillary therapy services. Our nurses have a great deal of experience with vent/trach care and can apply many respiratory treatments. Lifeline staff are proficient with wound care, tube feeding, medication administration and other skilled nursing services.

LOVING HEARTS IN HOME CARE, LLC
602 E. Lincoln Highway
Coatesville, PA 19320
Phone: 484-786-8827  Fax: 484-786-886
Web: www.lovingheartsinhomecare.com
Office business hours: 9:00 AM-5:00 PM
Answering Services after hours: Yes
Areas Served: Chester, Montgomery, Delaware, Phila. & Bucks Counties

FINANCIAL ARRANGEMENTS: Private Pay, Medicaid PA, Waiver Programs.

SERVICES AVAILABLE: Personal and companion care, assistance with activities of daily living, lifting and transfer assistance, light housekeeping, laundry, meal preparation and medication assistance. English and Spanish-speaking care coordinators and aides available.

MAIN LINE HEALTH HOMECARE & HOSPICE
240 Radnor Chester Road, Suite 100
Radnor, PA 19087
Phone: 888-533-3999
Web: https://www.mainlinehealth.org/
Business hours: 8:00 AM-8:00 PM, M-F
7:30 AM-4:00 PM, Sat., Sun., Holidays
Answering service after hours: Yes
Areas Served: Chester, Delaware, Phila. Counties, part of Bucks & Montgomery Counties

FINANCIAL ARRANGEMENTS: Private pay, Medicare, most insurance.

SERVICES AVAILABLE: Home health, hospice, palliative care, home infusion services, private duty services.

MAXIM HEALTHCARE SERVICES
748 Springdale Drive, Suite 120
Exton, PA 19341
Web: www.maximhomecare.com/Exton
Areas Served: Chester County
FINANCIAL ARRANGEMENTS: Private pay, private insurance, Medicaid.
SERVICES AVAILABLE: Home support, personal care, respite, companion, home health, personal assistant, nursing.

**MERCY HOME HEALTH SERVICES**
41 University Drive, Suite 102
Newtown, PA 18940
Phone: 888-690-2551   Fax: 610-690-2555

FINANCIAL ARRANGEMENTS: Private payment (fixed rate, sliding scale), Medicare reimbursement, Medical Assistance reimbursement, managed care and commercial insurance.

SERVICES AVAILABLE: Nursing (RN, LPN), physical therapy, occupational therapy, speech therapy, social services, personal care/home health aide, diabetic education, wound specialist, asthma program, CHF Program, COPD program, palliative care program.

**NEW HOPE HOME CARE, INC.**
802 Garrett Road
Upper Darby, PA 19082
Phone: 833-812-4673   Fax: 484-461-3654

FINANCIAL ARRANGEMENTS: Private pay, long term care ins., Medicaid Waiver, credit cards.

SERVICES AVAILABLE: In-Home Personal Care Services to include dementia & Alzheimer’s; personal care-ambulation & transfer, bathing, dressing & grooming, toileting & incontinence care, lite housekeeping to include laundry, medication reminders, meal prep, escort & transportation, errands & grocery, medical appointments, recreational; hourly or live-in care rates available; assistance with instrumental activities of daily living, companionship services, chore services, respite care, specialized care.

**NEXUS CARE RESOURCES**
600 Eaglevue Boulevard, Suite 320
Exton, PA 19341
Phone: 610-455-4030   Fax: 877-808-6996

FINANCIAL ARRANGEMENTS: Private pay, long term care insurance, credit cards.
SERVICES AVAILABLE: Personal and companion care; in-home personal care services including: bathing, hygiene, dressing, grooming, toileting & incontinence care; medication reminders; Alzheimer’s & dementia care; assisting with mobility, exercise, and safe ambulation; scheduling of appointments; performing light housekeeping duties; providing companionship including activities such as reading, going for walks, puzzles; meal preparation; transportation; grocery shopping; initial RN service assessment included.

**PENN MEDICINE HOME HEALTH**
150 Monument Road, Suite 300
Bala Cynwyd, PA 19004
Phone: 800-789-7366

FINANCIAL ARRANGEMENTS: Yes.

SERVICES AVAILABLE: Nursing, physical therapy, occupational therapy, speech therapy, home health aides, medical social services, maternal/child health, palliative care, hospice (in-home & in-patient), alternative therapies.

**PERSONAL HEALTH CARE, INC.**
1220 Valley Forge Road, Suite 13
Phoenixville, PA 19460
Phone: 610-665-3667 Fax: 610-933-0154

FINANCIAL ARRANGEMENTS: Private payment (fixed rate), Medicare reimbursement, Medical Assistance reimbursement.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care/home health aide, companion, 24-hour emergency aide service.

**PROFESSIONAL NURSING SERVICES, INC.**
Commons of Valley Forge East
1288 Valley Forge Road, Suite 69
Valley Forge, PA 19482
Phone: 610-933-9483 Fax: 610-933-4080

FINANCIAL ARRANGEMENTS: Private pay, insurance, Medical Assistance Waivers, Phila. VA.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care/home health aide/companion, habilitation workers, private duty 24/7, light housekeeping, meal preparation, food shopping (if feasible), transportation to physician’s office.
RELATIVE CARE
142 Wallace Avenue, Suite 104
Downingtown, PA 19335
Phone: 610-269-2935   Fax: 610-269-9514
Web: www.myrelativescare.com
Business hours: 8:30 AM-4:30 PM, M-F
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private payment, insurance, Medicaid, VA.

SERVICES AVAILABLE: Personal care, homemaker, companionship, errand assistance, respite, live-in, overnight and peace of mind checkups, home modifications and adaptations.

RIGHT AT HOME
2103 E. High Street
Pottstown, PA 19464
Phone: 610-458-5050   Fax: 610-458-5057
Web: www.rightathome.net
Business hours: 8:30 AM-5:00 PM, M-F
Answering Service after hours: Yes
Areas Served: Chester Springs, Downingtown, Elverson, Exton, Glenmoore, Monte Clare, Phoenixville, Pottstown, Royersford, Spring City, Thorndale, Wallace, Warwick

FINANCIAL ARRANGEMENTS: Private pay, Waiver, VA, short/long term care insurance.

SERVICES AVAILABLE: Non-medical, private duty companion and homemaker services, continence care, assistance with bathing, dressing and grooming, therapy exercise, medication reminders, PT, OT, S/L exercise reminders, laundry/housekeeping services, meal preparation, transportation/errands, case management, discharge services, 24-hour monitoring service.

SAGE MOBILITY
4301 W. Lincoln Highway
Downingtown, PA 19335
Phone: 610-518-2221   Fax: 610-269-9514
Web: www.sagemobility.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private payment and Medicaid.

SERVICES AVAILABLE: We are a Certified Aging in Place Specialist and have earned the CAPS designation from AARP and the National Association of Home Builders (NAHB). We are bonded and insured. Services include accessibility modifications, safety and security improvement, remodeling and home expansion and handyman repairs and maintenance.

SENIOR HELPERS
47 Marchwood Road, Suite 1C
Exton, PA  19341
(Marchwood Shopping Center)
Phone: 484-258-1637   Fax: 484-879-6576
Web: www.seniorhelpers.com
Business hours: 9:00 AM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Exton, West Chester, Coatesville, Chadds Ford, Kennett Square, Oxford, West Grove, Avondale, Downingtown, Honey Brook, Berwyn, Devon, Paoli & Wayne

S:\DHS/DHS SUPPORT STAFF\Aging Directories\2024 In-Home Service Provider Directory
2406 Hirst Terrace  
Havertown, PA 19083  
Phone: 410-563-2868  Fax: 610-789-4701

FINANCIAL ARRANGEMENTS: Private pay, most long-term care insurances, VA, Medicaid.

SERVICES AVAILABLE: Personal and companion care, housekeeping, meal prep, transportation, bathing assistance, respite care, medication reminders and transportation.

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SENIORS HELPING SENIORS®
1000 Terrain St., #1212  
Malvern, PA 19355  
Phone: 610-590-4888  Fax: 866-929-6872

FINANCIAL ARRANGEMENTS: Private pay, long-term care insurance, Medicaid Waiver/Community Health Choices, Options, VA.

SERVICES AVAILABLE: Companionship, light housekeeping, meal preparation, transportation, doctor appointments, shopping, yard work, house maintenance and small repairs, overnight stays (24-hour care), personal grooming, dressing, mobility assist, pet care.

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SIMPSON MEADOWS HOME CARE
101 Plaza Drive  
Downingtown, PA 19335  
Phone: 610-269-8400

SERVICES AVAILABLE: Personal and companion care including: bathing, dressing, grooming & incontinence care; medication reminders; meal preparation & planning; light housekeeping and laundry; ambulation and mobility supervision. Companionship and escort to appointments, errands, and outings.

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SOUTHEASTERN HOME HEALTH SERVICES
797 E. Lancaster Avenue  
Downingtown, PA 19335  
Phone: 610-269-9876 or 1-866-674-9189  
Fax: 610-269-5396

FINANCIAL ARRANGEMENTS: Private pay, Medicare reimbursement, Medical Assistance reimbursement, private insurance.

SERVICES AVAILABLE: Nursing (RN, LPN), physical therapy, occupational therapy, speech therapy, social services, personal care/home health aide/companion, housekeeping, no-cost blood pressure clinic, flu shots.
STAT HOMECARE AGENCY
1950 Butler Pike #119,
Conshohocken PA 19428
Phone: 267-332-8366

Web: www.stathomecareagency.com
Business hours: 9:00 PM-5:00 PM, M-F
Answering service after hours: Yes
Areas Served: Northern, East/Main Line

Financial Arrangements: Private Pay (2 hour minimum per visit), ACT 150, OBRA WAIVER.

Services Available: All homecare givers are all trained, and continuously evaluated for competency and thoroughly background checked. Each homecare plan is tailored based upon each individual needs. Services provided are personal care, companionship, meal preparation, and light housekeeping.

SUCCESSFUL AGING CARE NET
46 Garrett Road
Upper Darby, PA 19082
Phone: 484-461-8711

Web: www.agingcarenet.com
Business hours: 8:30 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private payments, state waiver, county options, Medicare.

SERVICES AVAILABLE: Nursing (RN, LPN), personal care, personal attendant, respite care, home support, medication reminders, meal preparation, appointment escorts, companionship, light housekeeping, environment modifications, medical equipment. Supplies & sales.

SURREY SERVICES FOR SENIORS
60 Surrey Way
Devon, PA 19333
Phone: 610-647-6404

Web: www.surreyservices.org
Business hours: 8:30 AM-4:30 PM
Answering service after hours: Yes
Areas Served: Most of Chester County

FINANCIAL ARRANGEMENTS: Private payment, options, Medicare Waiver, VA.

SERVICES AVAILABLE: Personal care, social companion care, (hourly service and live-in), house cleaning, care management, personal finance management. Volunteers for: transportation, minor home repairs, errands and shopping. On-site activities and fitness center, subsidized lunches Mon. –Thurs.

SYNERGY HOMECARE
315 E. Lancaster Ave, Suite A
Downingtown, PA 19335
Phone: 484-341-8720 Fax: 484-341-8726

Web: www.synergychesco.com
Business hours: 24/7
Areas Served: Most of Chester County

SERVICES AVAILABLE: Meal preparation, laundry, groceries, personal care, companionship, respite care, medication reminders, transportation.

TEAM SELECT HOME CARE

Areas Served: Berks, Bucks, Chester, Dauphin, Delaware, Lancaster, Lebanon, Lehigh, Montgomery, Phila. Counties
FINANCIAL ARRANGEMENTS: Medicare licensed and ACHC accredited.

SERVICES AVAILABLE: Full service (private duty skilled and non-skilled services) home healthcare company providing pediatric and adult home care services. Provide the highest level of clinical support necessary to achieve the best possible outcome, by matching a healthcare professional with the right skills, personality, experience and passion for what they do to meet a patient's specific needs.

TOTAL HEALTH HOME CARE
2710 West Township Line Road
P.O. Box 930
Havertown, PA 19083
Phone: 484-588-2902 Fax: 610-466-1701

Business hours (7 days):
7:00 AM-8:00 PM M-F
8:00 AM-7:00 PM Sat-Sun

FINANCIAL ARRANGEMENTS: Medicare reimbursement, Medical Assistance reimbursement, private insurance.

TOUCHING HEARTS AT HOME
1130 Agnew Drive
Drexel Hill, PA 19026
Phone: 484-588-2902 Fax: 610-200-1234

FINANCIAL ARRANGEMENTS: PA waiver programs, private pay, long term insurance VA.

TRI-COUNTY HOME HEALTH AND HOSPICE
32 W. Ridge Pike, Suite 100
Pottstown, PA 19464
Phone: 484-524-8592
Toll Free: 855-237-0195
Home Care Fax: 484-752-4976
Hospice Fax: 484-949-8304

Business hours: 8:00 AM-4:30 PM, M-F
Answering service after hours: Yes

FINANCIAL ARRANGEMENTS: Medicare reimbursement, Medical Assistance reimbursement, private insurance.
SERVICES AVAILABLE: Nursing (RN), occupational therapy, physical therapy, speech therapy, Personal Care/Home Health Aide is for Hospice Patients only.

**UNIQUE AID HOMECARE**
861 W. Main Street
Lansdale, PA 19446
Phone: 888-998-6478   Fax: 888-572-6828
Web: [www.uniqueaid.com](http://www.uniqueaid.com)
Business hours: 9:00 AM-5:00 PM
Answering service after hours: Yes
Areas Served: Chester County

SERVICES AVAILABLE: Occupational therapy, physical therapy, RN, general practical nurse, certified home health aide and other aide services.

**VISITING ANGELS LIVING ASSISTANCE SERVICES**
557 Exton Commons
Exton, PA 19341
Phone: 610-280-3540   Fax: 610-280-3542
Web: [www.visitingangels.com/westchesterpa](http://www.visitingangels.com/westchesterpa)
Business hours: 8:30 AM-5:00 PM
On Call Manager: 24/7
Areas Served: Chester County

FINANCIAL ARRANGEMENTS: Private pay, long term care insurance, Chesco Options Program, Medicaid Waiver (Keystone, PA Health & Wellness and UPMC) Veterans benefits.

SERVICES AVAILABLE: Assistance with hygiene, transfers, toileting, transportation, meal preparation, medication reminders, light housekeeping, errands, shopping, companionship, respite, live-in, service available 24/7, temporary or long-term service.

**VISITING NURSE ASSOCIATION OF POTTSTOWN AND VICINITY**
1963 E. High Street
Pottstown, PA 19464
Phone: 610-327-5700   Fax: 610-327-5701
Web: [www.agingcare.com](http://www.agingcare.com)
Business hours: 8:00 AM-4:30 PM M-F
Answering service after hours: Yes
Areas Served: Northern, Eastern and Central Chester County

FINANCIAL ARRANGEMENTS: Private payment (fixed rate and sliding scale), Medicare reimbursement, medical assistance reimbursement and most insurances.

SERVICES AVAILABLE: Nursing (RN, LPN), physical therapy, occupational therapy, speech therapy, medical social services, personal care/home health aide, hospice, companion, housekeeping, support groups, personal care/home aide, health assessment visits.

**WILLOW TREE HOSPICE**
616 East Cypress Street
Kennett Square, PA 19348
Phone: 610-444-8733   Fax: 610-444-5003
Web: [www.willowtreehospice.com](http://www.willowtreehospice.com)
Business hours: 8:00 AM-4:30 PM M-F
Answering service after hours: Yes
Areas Served: All
FINANCIAL ARRANGEMENTS: Private pay, long term care insurance, PA state waiver, VA benefits.

SERVICES AVAILABLE: Assistance with hygiene, transfers, toileting, transportation, meal preparation, medication reminders, light housekeeping, errands, shopping, companionship, respite, live-in, service available 24/7, temporary or long-term service.

GENERAL QUESTIONS
- Is the agency currently licensed?
- Is the agency currently accredited? If so, by whom?
- Is the agency Medicare certified?
- Is the agency Medical Assistance certified?
- Does the agency accept private insurance payments?
- What will happen if your Medicare, Medical Assistance or insurance benefits run out and you can’t pay for services privately?
- How long has the agency been in business?
- Does the agency have a brochure or description of services provided?
- How about a written statement of fees and payment policies?
- Is the agency bonded to assure payment in case of theft or a lawsuit?
- Are the employees separately bonded?
- Does the agency have its own malpractice and/or liability insurance?

AGENCY SERVICES
- Will the agency conduct an in-home evaluation of your individual needs?
- Will the agency contact your physician regarding the care that you need?
- Will the agency develop a written plan of care that identifies the specific services provided, schedule of days/times, and fees for each (including which may be paid for by Medicare, Medical Assistance or private insurance)?
- Does the agency provide service only with a minimum number of hours or days?
- Can service be provided during evenings and weekends?
- Does the agency charge extra fees for travel, lunch, supervision, weekends, or holidays?
- Does the agency have someone to call after business hours?
- How are emergencies handled?

STAFFING
- Are the agency's staff currently licensed or certified?
- What type of staff training does the agency provide?
- Does the agency maintain references on file for each employee?
- Are all employees required to have a physical exam?
- Does the agency check criminal history records on each employee?
- Will the same person provide service on each day you are scheduled for service?
- Will the agency provide a substitute if the regular worker calls in sick?
- Who supervises the agency's employees?
- Does the agency send supervisors on home visits to observe staff providing actual service?
- How does the agency handle lateness, theft, or other complaints about service?
- What will the agency do if you are dissatisfied with the person assigned to provide your service?