Independent Monitoring for Quality
Chester AE Summary 2022

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples’ quality of life.
- This information presents some of the findings from the 2021-22 report. For a full report please contact your administrative entity/county or go to the Office of Developmental Programs website at MyODP.org.

<table>
<thead>
<tr>
<th>Choice:</th>
<th>Community:</th>
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<tbody>
<tr>
<td>54% vote</td>
<td>78% go out for fun</td>
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<tr>
<td>92% choose what they do during the day</td>
<td>22% go to worship weekly</td>
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<td>56% choose where they live</td>
<td>28% go to the mall weekly to shop</td>
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<tr>
<td>57% have a key to get into the house</td>
<td>31% go to a restaurant weekly</td>
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<td>71% always carry ID</td>
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**Happy**:  
It is often found that people report being happy with whatever they have.

87% are happy, not sad, with their lives

93% are happy with their work

*Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.

**Relationships**:  
93% talk to family when they want

77% can see friends when they want

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