Independent Monitoring for Quality
A Statewide Summary for 2022

IM4Q Quick Facts

- Independent Monitoring for Quality (IM4Q) is a program to help manage the quality of services for people with disabilities in Pennsylvania. It is run by Pennsylvania’s Office of Developmental Programs (ODP). IM4Q Monitors visit people receiving services and ask about their life experiences.

- Based on people’s answers to the interview questions, ODP and the Institute on Disabilities (IOD) create reports. These reports are shared across the state with decision makers who can improve services for the disability community.

- Some of the information from the 2022 report is provided below. For the full report ask your supports coordinator, administrative entity/county or go MyODP.org.

**Choice:**

- 39% vote
- 82% choose what they do during the day
- 54% choose where they live
- 47% have a key to get into the house
- 65% always carry ID

**Community:**

- 73% go out for fun
- 22% go to worship weekly
- 35% go to the mall weekly to shop
- 40% go to a restaurant weekly

For People Interviewed:
Happy*:

For People Interviewed:

86% are happy, not sad, with their lives

91% are happy with their work

Relationships:

For People Interviewed:

79% talk to family when they want

76% can see friends when they want

* Satisfaction research demonstrates that people often report high levels of satisfaction with whatever they have.