Independent Monitoring for Quality
A Statewide Summary - 2022

IM4Q Quick Facts

- Independent Monitoring for Quality (IM4Q) is a program to help manage the quality of services for people with disabilities in Pennsylvania. It is run by Pennsylvania’s Office of Developmental Programs (ODP). IM4Q Monitors visit people receiving services and ask about their life experiences.

- Based on people’s answers to the interview questions, ODP and the Institute on Disabilities (IOD) create reports. These reports are shared across the state with decision makers who can improve services for the disability community.

- Some of the information from the 2022 report is provided below. For the full report ask your supports coordinator, administrative entity/county or go MyODP.org.

### Choice and Control

- **Vote**: 39%
- **Choose what they do during the day**: 82%
- **Choose where they live**: 54%
- **Have a key to get into house**: 47%
- **Always carry ID**: 65%

### Satisfaction

- **Satisfaction with living situation**: 89%
- **Satisfaction with work/activities**: 91%
- **Family satisfied with relatives’ living situation**: 95%
- **Family satisfied with relatives’ work**: 87%

### Relationships

- **Talk to family when they want**: 79%
- **Can see friends when they want**: 76%
- **Staff at work are nice**: 95%
- **Staff at home are nice**: 95%

### Community

- **Go to workshop weekly**: 22%
- **Go to mall weekly**: 35%
- **Go to restaurant weekly**: 40%
- **Go out for fun**: 73%

*Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.*