

List of eFlex error messages for Prothy

Message	Filer Side or Clerk Side?	Page the Error Message is Displayed On	Meaning	Fix
Invalid byte # of #-byte UTF-8 sequence (see Sheet2)	Filer	Review and Submit Filing	There is an invalid special character somewhere in the submission (maybe an apostrophe or a dash) that needs to be removed (usually from a party name or an address)	Check the party names and addresses and remove any special characters like apostrophes or dashes
Error: Error Docket Code requires a document, no document was found in XML for Docket Code: XXXXXX	Filer		One of the documents in the submission has a name that has a colon or a slash in it or some other invalid character that Windows cannot read.	One or more documents in the submission need to be renamed, remove any colons or dashes or special characters in the document names.
PDF Header Signature Not Found	Clerk		A filer put ATTACHMENTS on an Order by mistake	
Error: Error mandatory CourtView Docket missing from input XML. Docket: COMMENCEMENT OF ACTION FEE	Filer		Filer forgot to add a document/docket code to the submission	Click 'Add/Remove Documents' button to go back to the 'Add a Document' page to add the missing documents and/or docket codes
Error: Error XML attorney last name: Cunningham, IV failed CourtView last name: CUNNINGHAM	Filer	User Profile page	User changed their Last Name in eFlex, which now doesn't match the CourtView Attorney Table	