

Upon completion of the 40-hour CIT Team Training in 2021, participants were asked for testimonials.

Quote from a Police Officer – Phoenixville Police Department

Please share experiences from the class that have stuck with you or had a positive impact.

“The scenario-based role-playing was very effective in putting into practice the training that was provided. Hearing from mental health consumers was also a valuable teaching moment. Becoming familiar with the PA Mental Health Act and Procedures was also extremely valuable in the field, in addition to be introduced to many resources that I was not aware of before.”

How have you used your CIT skills in the field or with a community member?

“I have used the de-escalation skills that were taught countless times and was able to prevent use-of-force incidents through de-escalation.”