

Independent Monitoring for Quality A Statewide Summary for 2019

Independent Monitoring for Quality

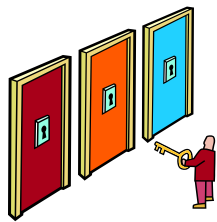


Making Everyday Lives a Reality

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples' quality of life.

- This information presents some of the findings from the 2018-19 statewide report. For a full report please contact your administrative entity/county or go to the Department of Human Services (DHS) website at www.state.pa.us.

Choice:



Community:

Community



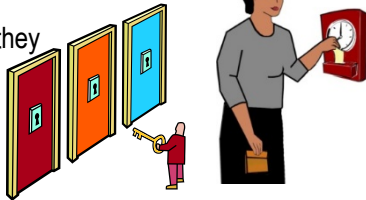
34% vote



87% go out for fun



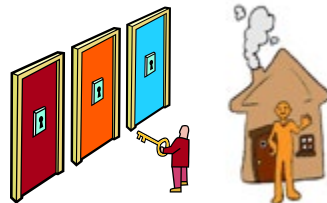
76% choose what they do during the day



31% go to worship weekly



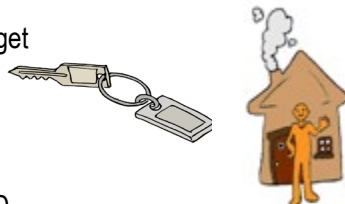
58% choose where they live



44% go to the mall weekly to shop



49% have a key to get into the house



51% go to a restaurant weekly



61% always carry ID



Happy*:



It is often found that people report being happy with whatever they have

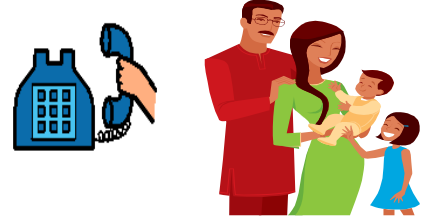
Relationships:



83% are happy, not sad, with their lives



84% talk to family when they want



91% are happy with their work



86% can see friends when they want



* Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.