

## 2020 Flu Clinic Frequently Asked Questions

**Your safety is our number one priority. Many additional measures have been put in place to keep flu clinic staff and clients healthy and safe.**

### **Why is registration required for community flu clinics this year?**

- Registration is required for each person wishing to receive a flu vaccine at a community flu clinic. This will help ensure that clinic staff is aware of the number of clients expected at each clinic and to make sure that social distancing is enforced.

### **What can I do to prepare for the flu clinic?**

- Please print and complete your consent form in advance. This will decrease the amount of contact and time spent with clinic staff.
- If you have insurance, please bring your insurance card with you.
- Please do not attend the flu clinic if you have **any** symptoms of COVID-19. Symptom and temperature screening will occur onsite, and those with symptoms will not be permitted to enter the clinic.
- Please wear a shirt that will allow for easy access to the upper arm for the nurse e.g. a shirt with straps/no sleeves, a t-shirt)
- Masks will be mandatory for anyone entering the clinic.

### **What can I expect when I arrive onsite at a community flu clinic?**

- All clinic attendees will be screened for COVID-19 symptoms upon arrival, in their cars.
- Clinic staff will then provide you with a consent form and a Vaccine Information Statement, if you do not have them already.
- If you have completed your consent form, you will receive instructions about where to park and proceed to the clinic building.
- If you have not completed your consent form, you will receive instructions about where to park, complete the form, and await direction from clinic staff about when to enter the building.

### **What will happen inside the community flu clinic?**

- Clinic staff will permit you to enter the building when capacity allows. There will be a limited number of individuals permitted in any clinic space at any time.
- Floor markings and signage will show you how to go through the clinic and how to maintain a safe distance from others. All individuals in the clinic will be spaced apart in lines.
- Clinic check-in staff will review your paperwork. If you have insurance, staff will input your insurance information. Clinic staff will be seated behind barriers. Seats and surfaces will be sanitized after client check-in.
- Clinic staff will direct you to the vaccination room. You will enter when capacity allows and when a nurse has a station open.
- You will receive your flu vaccination and then exit the building.

**Your safety is our number one priority. Thank you for your patience as flu clinic staff works to provide you with a positive vaccination experience.**