

Directory of Services For Older Adults in Chester County 2020



PREPARED BY:

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**Toll Free: 1-800-692-1100, Ext. 6350
Telephone: 610-344-6350
Elder Abuse Hotline: 1-800-564-7000
Care Management Fax: 610-344-5996**

HOW TO USE THIS DIRECTORY

This Directory provides a guide to services in Chester County for older adults. It is prepared primarily as a starting point for seniors, their families, social workers and community groups serving older adults.

The Directory is arranged by broad subject categories listed alphabetically in the table of contents. After the name of each agency, a telephone number is shown.

While comprehensive in nature, this directory could not include agencies' addresses or a listing of every service of interest to older adults. Informal neighborhood organizations, specific churches and synagogues and most volunteer groups are not included simply because they are too numerous.

If a service group is not listed, call Chester County Department of Aging Services 610-344-6350 (or 1-800-692-1100, ext.6350) for additional information.

PLEASE NOTE: THE FOLLOWING LISTINGS ARE FOR INFORMATION ONLY AND DO NOT IMPLY ENDORSEMENT OR RECOMMENDATION BY THE CHESTER COUNTY DEPARTMENT OF AGING SERVICES.

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ADULT DAY CARE

Adult day care centers are community-based programs designed to meet the needs of functionally impaired older adults as well as to provide respite for their primary caregivers. The centers offer structured, comprehensive programs that provide a variety of health, social and related support services and serve congregate meals in a protective setting during daytime hours.

Active Day of Broomall.....	610-325-1600
Active Day of Crozer.....	484-768-2110
Active Day of Exton	610-363-8044
Active Day of Kennett Square	610-388-1166
Bon Homie, Ltd. (Limerick)	610-792-8800
Diakon Adult Day Services @ Manatawny (Pottstown)	610-705-3749
Garden Spot Village Adult Day Services (New Holland)	1-717-355-6226
Grace Adult Day Health Care (Phila).....	215-549-3444
Handi-Crafters (Thorndale)	610-384-6990
Main Line Adult Day Center (Bryn Mawr)	610-527-4220
Riverview Adult Day Health Services (Royersford).....	610-792-2399
SarahCare of Malvern Adult Day Services	610-251-0801
Tel Hai Adult Day Services (Honey Brook)	610-273-9333

ADVOCACY AND RIGHTS ORGANIZATIONS

The following organizations provide a wide range of services, from obtaining assistance from agencies to investigating or hearing complaints. Others organize efforts to promote the interests of senior citizens before governmental agencies and bodies.

Alzheimer's Association	1-800-272-3900
Bureau of Advocacy for Protection & Education.....	1-717-783-8975
www.aging.state.pa.us	
C.A.R.I.E. /Center for Advocacy for the Rights and Interests of the Elderly ...	1-800-356-3606
Chester County Department of Aging Services Advisory Council	610-344-6009
Chester County Department of Aging Services Nursing Home Ombudsman....	610-344-5612
Consumer Advocate Office of Public Utility Related Problems.....	1-717-783-5048
Pennsylvania Human Relations Commission.....	1-215-560-2496

ASSISTANCE PROGRAMS: Food, Fuel/Energy, and Home Improvement

The agencies and programs listed below may provide information, cash assistance, and reduced-cost, or no-cost services to those who meet eligibility requirements.

Food Assistance

Aid For Friends – call for location in your area	1-215-464-2224 or 610-344-6350
West Chester Food Cupboard.....	610-344-3175 or 610-429-3033
Main Line Meals on Wheels; website: www.mainlinemealsonwheels.org	610-688-8170
Meals on Wheels of Chester County, Inc.	610-430-8500
Meals on Wheels of Western Montgomery County	610-326-1610
Supplemental Nutrition Assistance Program (SNAP).....	610-466-1000

Fuel/Energy Assistance

Emergency Fuel – County Assistance Office	610-466-1042
Low Income Energy Assistance Program (LIHEAP)	610-466-1042
Low Income Energy Assistance Program (LIHEAP)	TTY 1-800-654-5984
PECO Energy Customer Assistance Program (CAP).....	1-800-774-7040
PP&L	1-800-342-5775

Guardianship

Guardianship Services of Pennsylvania	610-565-5588
IKOR, Inc.....	610-444-1454 or 1-877-IKORUSA
Guardianship Volunteer Program	610-344-5611

Home Improvement Assistance

The following agencies have applications available to low income individuals in need of home repair. Contact the individual agency to apply.

Chester County Department of Community Development	610-344-6900
Good Works, Inc.	610-383-6311
Habitat for Humanity	610-384-7993
Home Modification Program (Residential Living Options)	610-701-9301
Housing Partnership.....	610-518-1522
Project Hearth (Pottstown) (Northeastern Chester County)	610-718-5372 ext. 235
Project R.A.K.E.	610-869-7332

Income Assistance

Blind Pension (Pension Benefits for the Blind)	610-466-1000
Chester County Assistance Office (formerly Dept. of Welfare).....	610-466-1000
.....	or 1-888-814-4698
Social Security Administration.....	1-800-772-1213
Supplemental Security Income (SSI)	1-800-772-1213
Veterans Affairs.....	610-344-6375

Medical Assistance

Building Bridges (Human Services).....	610-429-3033
Community Volunteers in Medicine	610-836-5990
Dental Care Program for Senior Citizens-call for information.....	610-344-6350
Medical Assistance /Medicaid – County Assistance Office	610-466-1000
Eye Care America	1-800-222-3937
NFDH /National Foundation of Dentistry for the Handicapped-information	610-344-6350
Office of Vocational Rehabilitation	1-800-221-1042
PACE/ Pharmaceutical Contract for the Elderly	1-800-225-7223
PACS /Phoenixville Area Community Services	610-933-1105
The Clinic, Phoenixville	610-935-1134
Doctor's Best – Immediate Care.....	610-644-7100

Rent and Rental Housing Assistance

Chester County Housing Authority	610-436-9200
Rent Rebate Program - call for information	610-344-6350
Fact and Information line	1-888-222-9190
Section Eight Housing Assistance Payment Program	610-436-9200

Tax Assistance

Chester County Tax Claims/Liens/Extension for Hardship.....	610-344-6360
Inheritance Tax Information (PA Dept. of Revenue).....	717-787-8327
Internal Revenue Service	1-800-829-1040
PA Dept. of Revenue District Office (Norristown)	610-270-1780
PA Dept. of Revenue District Office (Philadelphia).....	215-560-2056
Property Tax/Rent Rebate Program – for application and general questions....	610-344-6350
Property Tax/Rent Rebate Program	1-888-222-9190
Property Tax/Rent Rebate Program.....	TTY 1-800-447-3020
Property Tax/Rent Rebate Program.....	24-hour automated helpline.1-888-728-2937

BILINGUAL SERVICES

La Comunidad Hispana..... 610-444-7550
Oxford Area Neighborhood Services..... 610-932-8557

CARE MANAGEMENT SERVICES (CHESTER COUNTY DEPT. OF AGING)

Through the assistance of a care manager, the services listed below are available to all county residents age 60 and older at no cost:

Assessment, Care Management, and Long Term Care Ombudsman..... 610-344-6350
Protective Services.....610-344-6350 or 1--800-564-7000

CONSUMER PROTECTION

These agencies handle consumer complaints such as deceptive business practices, landlord-tenant disputes, and distribute consumer education materials:

Hurricane Insurance Information Center 1-800-942-4242
Better Business Bureau..... 1-215-985-9313
Insurance Consumer Information:
Pennsylvania Bureau of Consumer Protection..... 1-215-560-2414 or 1-800-441-2555
Pennsylvania Insurance Department (handles complaints)..... 1-717-787-2317
U.S. Consumer Product Safety Commission Hotline. 1-800-638-2772

COUNSELING SERVICES

Drug and Alcohol Counseling

Al-Anon Family Groups 610-696-4216
Alcoholics Anonymous (AA) 1-215-923-7900
Mirmont Outpatient (Exton) 484-565-1130
Chester County Drug and Alcohol Services 1-800-692-1100 Ext. 5630
COAD: Chester County Council on Addictive Diseases... .. 610-363-6164
Gaudenzia (Coatesville) 610-383-9600 or 610-383-9700
Gaudenzia (West Chester) 610-429-1414
Human Services, Inc. - West Chester 610-873-1010 or 610-430-6141
Information and Referral..... 1-800-917-1117 or 1-866-286-3767

Merakey.....888-647-0020
 Narcotics Anonymous (NA) 1-215-NA WORKS
 Oxford Neighborhood Services Center..... 610-932-8557

Family and Adult Services Counseling

Catholic Social Services – Philadelphia 215-624-5920
 Adult Services – Devereux - Berwyn 610-251-2017
 Community Volunteers In Medicine..... 610-836-5990
 Creative Health Services (Chester County)..... 610-948-6490
 Creative Health Services (Montgomery County) 484-941-0500
 Crime Victims Center (Chester County) 610-692-7420
 Crisis Intervention (Valley Creek Crisis Center) 1-877-918-2100
 Domestic Violence Center of Chester County.....610-431-1430 or 1-888-711-6270
 TTY..... 610-431-7262
 Family Service of Chester County 610-696-4900
 Family Services of Montgomery County 610-630-2111
 Human Services, Inc. 610-873-1010
 TTY..... 610-873-1534
 Living Hope Counseling Center, Inc..... 610-380-7242
 National Institute for Mental Health (Research Studies)..... 1-866-615-6464
 Project Hearth (Pottstown) 610-326-1610
 Rape Crisis..... 610-692-7273
 Women's Resource Center - Wayne 610-687-6391
 YWCA (Women's Information Network) 610-692-3737

Intellectual & Developmental Disabilities Counseling

The ARC of Chester County..... 610-696-8090
 Handi-Crafters, Inc 610-384-6990
 Mental Health/Supports Coordination – Base Service Unit 610-344-6327
 Mental Health/Intellectual and Developmental Disabilities 610-344-6265

Mental Health Counseling

Alzheimer’s Association of Southeast PA..... 1-800-272-3900
 Brandywine Behavioral Health – Coatesville Crisis Line 610-383-4990
 Brandywine Behavioral Senior Health (50 Plus)..... 610-383-4990
 Brandywine Hospital Psychiatric Unit Nurses Station (Adult) 610-383-4990

Chester County Dept. of Mental Health/Intellectual and Developmental

Disabilities	610-344-6265
Coatesville Veterans Administration Medical Center.....	610-384-7711
Family Services of Chester County	610-696-4900
Family Services of Montgomery County.....	610-630-2111
Human Services, Inc. Downingtown / West Chester	610-873-1010
Mental Health Association of Southeast PA	1-800-688-4226
Valley Creek Crisis Intervention	610-280-3270 or 1-877-918-2100
National Alliance on Mental Illness of Montgomery County.....	1-215-886-0350

Partial Hospitalization Counseling Programs

Creative Health Systems, Inc. (Pottstown).....	484-941-0500	
Human Services, Inc (Downingtown)	610-873-1010	
	TTY	610-873-1534
Mirmont Outpatient Center		
Drexel Hill (c/o Bryn Mawr Hospital).....	484-476-7520	
Exton (c/o Paoli Hospital)	484-565-1130	
Senior Behavioral Health Center (50 Plus) (Brandywine Hospital).....	610-383-4980	

Psychiatric Hospital Intake Units Counseling

Brandywine Hospital.....	610-383-8000
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DEMOGRAPHIC AND STATISTICAL RESOURCES

Chester County Department of Aging Services	610-344-6350
Chester County Library	610-280-2600
Chester County Planning Commission.....	610-344-6285
West Chester University - Government Documents Dept. in the Library.....	610-436-2869
West Chester University - Reference Desk	610-436-2453

DISABILITY SERVICES

Cerebral Palsy Association of Chester County.....	1-800-559-2237 or 610-524-5850
Chester County Disability Services (Exton).....	1-800-559-2237 or 610-524-5850
Freedom Valley Disability Center (Newtown Square).....	1-800-427-4754 or 610-353-6640
Liberty Resources, Inc. (Philadelphia).....	1-215-634-2000
Norristown Office of Vocational Rehabilitation (OVR)	1-800-221-1042
Office of Long Term Living	1-800-757-5042

United Disabilities Services	
North of Route 30	610-685-1653
South of Route 30	1-717-397-1841

EDUCATIONAL INSTITUTIONS

The institutions listed below provide opportunities for educational enrichment. Some locations offer reduced tuition rates to senior citizens; others provide school tax payment plans for seniors, or reduced taxes for seniors through volunteerism.

Avon Grove Area School District.....	610-869-2441
Chester County Art Association	610-696-5600
Chester County Intermediate Unit	484-237-5000
Chester County Library	610-280-2600
Coatesville Area School District	610-466-2400
Downingtown Area School District	610-269-8460
Great Valley School District.....	610-889-2100
Kennett Consolidated School District	610-444-6600
Octorara Area School District	610-593-8238
Owen J. Roberts School District.....	610-469-5100
Oxford Area School District.....	610-932-6600
Phoenixville Area School District	484-927-5000
Tredyffrin-Easttown School District	610-240-1900
Twin Valley School District.....	610-286-8600
Unionville-Chadds Ford School District	610-347-0970
West Chester Area School District	484-266-1000
Commonwealth of PA State System of Higher Education.....	1-717-720-4000

EMERGENCY RESPONSE SERVICES – CHESTER COUNTY

ALL EMERGENCY FIRE, MEDICAL OR POLICE CALLS..... 911

Chester County Emergency Services.....	610-344-5000
Crime Victim Center/Other Crimes.....	610-692-7420
Crime Victim Center – Sexual Assault.....	610-692-7273
Domestic Violence Center of Chester County –	
Relationship Violence and Abuse.....	610-431-1430 or 1-888-711-6270
TTY.....	610-431-7262

Mental Health Crisis Intervention	1-877-918-2100 or 610-280-3270
Department of Emergency Services Administrative Office	610-344-5000
POLICE, FIRE, AMBULANCE.....	911
24 Hour Sign Language Interpreter Service	610-604-0452
Deaf – Hearing Communications Center.....	1-888-755-DHCC
Deaf – Hearing Communication Center of PA, NJ, DE.....	610-604-0450

POLICE CALLS (NON-EMERGENCY, ROUTINE, INFORMATION ONLY)

Birmingham Twp., Police Dept.....	610-793-3333
Brandywine Regional, East Brandywine & Wallace	610-269-4300
Caln Twp. Police Dept.....	610-383-1821
Central Chester County/Non-emergency	610-344-5100
Chester County Sheriff’s Dept.....	610-344-6850
Coatesville City Police Dept.	610-384-2300 or 610-384-4635
Department of Emergency Services (Northern, Central, Southern)	610-344-5100
Downingtown Borough Police Dept.....	610-269-0263
E. Coventry Twp. Police Dept.	610-495-0119
E. Fallowfield Twp. Police Dept.....	610-384-9163 (Station) or 610-384-4576
E. Pikeland Twp. Police Dept.....	610-935-0606
E. Vincent Twp. Police Dept.....	610-933-0115
E. Whiteland Twp. Police Dept.....	610-647-2100
Easttown Twp. Police Dept	610-341-9780
Glenmoore Area (County dispatch).....	610-942-3500
Highland Twp. Police Dept.....	610-857-1485
Honey Brook Twp. Police Dept.	610-273-7414
Kennett Square Borough Police	610-444-0501
Main Line Area Dispatch (covers Chester County portion).....	610-647-1440
Malvern Borough Police Dept.....	610-647-0261
Modena Borough Police Dept.	610-384-6777
New Garden Twp. Police Dept.....	610-268-2907
North Coventry Twp. Police Dept.....	610-323-8360
Oxford Borough Police Dept.....	610-932-2500
Parkesburg/Atglen Borough Police Dept.....	610-857-3535
Pennsylvania State Police:	Avondale: 610-268-2022
Pennsylvania State Police.....	Embreeville: 610-486-6280
Phoenixville Borough Police Dept.	610-933-1180

Sadsbury Township Police	610-857-9536
Schuylkill Township Police	610-933-5820
South Coatesville Police Dept.	610-384-3500
Spring City Police Dept	610-948-3456
Tredyffrin Twp. Police Dept.	610-644-3221
Upper Uwchlan Twp. Police Dept.....	610-458-5862
Uwchlan Twp. Police Dept.	610-363-6947
Valley Township Police Dept.....	610-384-8133
West Brandywine Twp. Police Dept.	610-380-8201
West Caln Twp. Police Dept.....	610-384-3115
West Chester Borough Police	610-696-2700
West Fallowfield Twp. Police Dept	610-593-2442
West Goshen Twp. Police Dept.	610-696-7400
West Grove Borough Police Dept	610-869-2792
West Pikeland Twp. Police Dept.	610-827-5007
West Sadsbury Twp. Police Dept.....	610-857-5688
Westtown-East Goshen-Thornbury Twp. Police Dept.	610-692-9600
West Whiteland Twp. Police Dept.....	610-363-0200
Willistown Police Dept	610-251-0222

EMERGENCY RESPONSE SERVICES – MEDICAL ALARM SYSTEMS

Please note that the following listings are for **informational purposes only and do not imply endorsement or recommendation** by the Chester County Dept. of Aging Services. Look in the Yellow Pages under MEDICAL ALARMS for more companies.

ADT Home Health Security Services.....	484-502-4800
AlertOne Services, Inc.....	1-800-693-5433
Central Emergency Response Systems.....	610-738-6992
Emergency 24/7	1-800-652-1610
Life Alarm Services, Inc. (medical alert device).....	1-800-780-5433
Life Line (Chester County Hospital)	1-800-635-6156, Non-emergency-610-431-5593
Link to Life, GTL Inc.	1-800-338-4176 or 1-877-442-3232
MedAlert.....	1-800-MED-ALERT
Medscope America Corporation.....	1-800-645-2060 or 610-642-9881
Phillips Life Line (American Red Cross).....	1-800-959-6989
Response Link	1-800-894-1428
Vital Link Medical Alert System	1-800-338-4825

EMERGENCY CLOTHING

American Red Cross: Pottstown	610-323-5920
American Red Cross: Southeastern PA Chapter	1-215-299-4000
Avon Grove Church of the Nazarene	610-869-9500
City Gate Mission - Coatesville	610-383-6934
Cluster Outreach Center - Pottstown.....	610-970-5995
First Presbyterian Church - West Chester.....	610-696-0554
Mission Santa Maria – Avondale.....	610-268-3365
Phoenixville Area Community Services	610-933-1105
Oxford Area Neighborhood Services Center	610-932-8557
The Salvation Army – West Chester	610-696-8746

EMERGENCY FOOD

Bridge Food Pantry at Avon Grove Church of the Nazarene.....	610-869-9500
Chester County Food Bank - Exton.....	610-873-6000
Church of the Good Samaritan	610-551-5767
Church of the Holy Trinity - West Chester.....	484-324-8492
City Gate - Coatesville.....	610-383-6915
Coatesville Community Food Co-op.....	610-384-1344
Community, Youth, and Women’s Alliance (CYWA)	610-384-9591
Coventry Food Pantry – Pottstown.....	610-326-5659
Honey Brook Food Pantry	610-273-6102
Kennett Area Community Services.....	610-925-3556
Lord's Pantry, Downingtown.....	610-873-1149
Oxford Neighborhood Service Center	610-932-8557
Paoli Presbyterian Church	610-644-8250
People’s Pantry c/o Covenant Presbyterian Church – Frazer	610-296-8475
Phoenixville Area Community Services (PACS).....	610-933-1105
Safe Harbor of Greater West Chester	610-696-9016
Salvation Army - Coatesville	610-384-2954
Salvation Army - West Chester	610-696-8746
Spring City Food Pantry c/o First United Church (Spring City area only)	484-431-3493
St Peter’s Episcopal Church – Phoenixville.....	610-933-2195
St. Rocco Center (Avondale, Kennett Square, Toughkenamon)	610-268-3365

Tabernacle Baptist Church.....	610-384-7445
Trinity Presbyterian Church - Berwyn.....	610-644-0932
West Chester Food Cupboard.....	610-344-3175

EMERGENCY SHELTERS: HOMELESS SHELTERS, HOMELESS CASE MANAGEMENT, AND HOMELESS DAY PROGRAMS

Homeless Shelters

2-1-1 (connects individuals to shelters and housing resources)

City Gate Shelter – Coatesville (men)	610-383-6915
Domestic Violence Center of Chester County - Emergency Safe House and Hotline	610-431-1430/1-888-711-6270
Business.....	610-431-3546
TTY.....	610-431-7262
Good Samaritan Shelter – Phoenixville (men).....	610-933-9305
His Mission - Kennett Square (men).....	610-444-1482 or 610-444-2559
Ministries at Main Street – Pottstown.....	610-970-2444
Safe Harbor - West Chester (men & women).....	610-692-6550
Salvation Army - West Chester Railton House (men).....	1-800-728-7825
St. Mary’s Franciscan Shelter- Phoenixville (women & families)	610-933-3097
W.C. Atkinson Center – Coatesville (men)	610-380-6195

Homeless (Case Management)

Better Solutions for Seniors.....	610-203-1999
Bridge of Hope – Lancaster and Chester County	610-380-1360
Building Bridges	610-429-3033
Holcomb Behavioral Health Systems	610-363-1488
Human Services, Inc.	610-873-1005
Open Hearth – Spring City	610-792-9282
PA Home of the Sparrow.....	610-647-4940
Surrey Services for Seniors.....	610-647-6404

Homeless (Day Programs)

The Salvation Army – West Chester	610-696-8746
St. Agnes Day Room – West Chester	610-429-0697
W.C. Atkinson Memorial Community Resource Center.....	610-380-6195

EMPLOYMENT

Job counseling, skills assessment, and job training and placement are among the services offered by the following agencies and organizations.

Chester

AARP Foundation 400 Washington St., Ste. 603 Reading, PA 19601.....	610-375-2576
Goodwill Keystone Area 753 Bethlehem Pike, Unit B Montgomeryville, PA 18936.....	215-653-7095
Chester County Career Link.....	610-280-1010
Chester County Opportunities Industrialization Center (GED, English as a Second Language, Job preparation-resume writing)	610-692-2344
Experience Works (Title V – Age 55+)	1-800-854-1578

FINANCIAL MANAGEMENT AND BILL PAYING SERVICES

Adjustments, Inc.....	610-775-7570
Consumer Credit Counseling Services of Delaware Valley.....	1-800-989-2227
IKOR, Inc.....	610-444-1454
Tabor Community Services	1-800-788-5062

FRIENDLY VISITING

Family Service of Chester County.....	610-696-4900
*RSVP (Retired Senior Volunteer Program)	
Family Services of Montgomery County (Pottstown).....	610-326-1610

HEALTH

Services provided by the organizations listed below include health screening, treatment, counseling, education, speakers for group meetings, and loans of medical equipment.

Alzheimer's Association: (24-hour hotline)	1-800-272-3900
American Cancer Society.....	1-888-227-2345
American Diabetes Association – Pennsylvania	1-800-342-2383
American Diabetes Association - Southeastern PA	610-828-5003
American Heart Association & American Stroke Association.....	1-800-242-8721

American Lung Association of PA	610-941-9595
Arthritis Foundation, Eastern PA Chapter	1-215-574-3060
Association for Macular Diseases – Delaware Valley Chapter.....	1-215-881-9885
CBVI (Services for the Blind and Visually Impaired).....	610-874-1476
Center on Hearing and Deafness (CHAD).....	610-918-6250/TTY 610-918-6249
Cerebral Palsy Association of Chester County	610-524-5850
Cerebral Palsy Association of Pennsylvania	1-717-737-3477
Chester County Association for the Blind.....	610-384-2767
Chester County Health Department	610-344-6225
Chester County Medical Society	610-827-1543
Community Volunteers in Medicine.....	610-836-5990
Easter Seals of Southeastern PA (Chester County Division)	610-873-3990
Easter Seals of Southeastern PA (Delaware County Division).....	610-565-2353
Easter Seals of Southeastern PA (Philadelphia Division).....	1-215-879-1000
Epilepsy Foundation of Eastern PA.....	1-215-629-5003
PA Only	1-800-887-7165
Gift of Life Donor Program	1-215-557-8090
.....	Or 1-800-DONORS1
Leukemia & Lymphoma Society (Eastern PA Chapter).....	610-521-8274
National Hemophilia Foundation (Eastern PA).....	1-215-393-3611
National Multiple Sclerosis Society of Greater Delaware Valley Chapter-.....	1-800-FIGHTMS
Allentown	610-782-9450
Philadelphia Chapter	1-215-271-1500
Parkinson's Disease Center (Pennsylvania Hospital) Counseling Center	1-215-829-6688
United Disabilities Services	1-717-397-1841
Upper Main Line YMCA	610-249-YMCA
W.C. Atkinson Memorial Community Service Center	610-380-6193
West Chester University Speech and Hearing Clinic	610-436-3402

HOSPITALS

Brandywine Hospital (Coatesville area).....	610-383-8000
Bryn Mawr Rehab (Malvern)	610-251-5400
Chester County Hospital (West Chester)	610-431-5000
Jennersville Hospital (West Grove)	610-869-1000
LifeCare Hospital of Chester County.....	484-826-0400
Paoli Memorial Hospital (Paoli)	610-648-1000
Phoenixville Hospital (Phoenixville).....	610-983-1000

Pottstown Hospital (Pottstown/Montgomery County)	610-327-7000
U. S. Veterans Administration Medical Center (Coatesville)	610-384-7711

HOUSING

Housing Options

A wide range of housing options for senior citizens is available in Chester County. Factors such as ability to care for one's self, income level and personal preferences help determine what housing is appropriate for individuals.

Chester County Department of Community Development.....	610-344-6900
Domiciliary Care (Chester County Department of Aging Services)	610-344-6350
Home Share (YWCA of Chester County)	610-692-3737
Home of the Sparrow	610-647-4940
Housing Authority	610-436-9200

Independent Living Senior Developments

Berwyn

Trinity House	610-624-2613
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Coatesville

Ash Park Terrace	610-380-9265
Chestnut Court Senior Apartments.....	610-466-0350 or 610-466-0351 Ext. 3
City Clock Apartments.....	610-384-2997
Coatesville Towers.....	610-384-0120
Harrison Senior Living of Coatesville.....	610-384-6310
Housing Authority of Chester County	610-436-9200, Ext. 221
Steel City Apartments.....	610-466-0350 or 610-466-0351 Ext. 3
The Brandywine Center.....	610-384-7981
W. C. Atkinson Apartments..	610-384-4455
Washington House Apartments.....	610-384-9265

Downingtown

Ashbridge Manor Senior Living	610-269-8800
St. James Place	610-269-9366
Saint Martha Villa for Independent and Retirement Living	610-873-5300

Exton

Eagleview Senior Apartments.....	610-458-3740
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Honeybrook

Heatherwood Retirement Community 610-273-9301
Honey Brook Living Associates 610-273-3193
Tel Haven Apartments..... 610-273-9333

Oxford

Oxford Hotel 610-932-9290
Oxford Terrace 610-467-0937
Westminster Place at Ware.....610-998-2575

Parkesburg

Parkesburg School Apartments..... 610-857-5055
Parkesedge Elderly Apartments..... 610-857-9281

Phoenixville

Episcopal House 610-917-1041
French Creek Manor 610-935-0297
King Terrace..... 610-933-5035
St. Peter’s Place..... 610-933-4383

Rising Sun, MD.

BCI Fairgreen Apartments..... 866-355-7046

Spring City

Bard Complex 610-948-1797
The Flag House 610-948-1797
Park Spring Apartments 610-948-5874
Vincent Heights 610-948-6602

West Chester

Church Street Towers.....610-436-7450
Denny-Reyburn Apartments..... 610-701-0200
Maple & Spruce Courts 484-947-5578
Mary Taylor House 610-692-2261 or 855-791-6139

West Grove

Luther House 1, 2, 3, & 4 610-869-4240, Ext. 0

Nursing Homes

Aventura at Pembroke.....610-692-3636
Barclay Friends.....610-696-5211
Bellingham Park Lane.....484-653-4400
Brandywine Hall – West Chester..... 610-696-3120

Coatesville Veterans Affairs Medical Center – Coatesville.....	610-384-7711
Green Meadows	610-296-4170
Hickory House Nursing Home – Honey Brook	610-273-2915
Inn at Freedom Village-West Brandywine	484-288-2300
Kadima Rehab & Nursing at Pottstown	610-469-6228
Kendal Crosslands – Kennett Square.....	610-388-1441
Kendal at Longwood Westmoreland House	610-388-7001
Linden Hall – Kennett Square	610-444-0741
Manatawny Manor – Pottstown	610-705-3700
Oxford Health Center at Ware.....	610-998-2400
Phoenix Center for Rehab and Nursing.....	610-933-5867
Pocopson Home – West Chester	610-793-1212
Powerback Rehab at Exton.....	484-873-3700
Powerback Rehab at Spring Hill.....	484-920-6200
Preston Residence-West Grove	610-869-6770
Saint Martha Manor – Downingtown	610-873-8490
Southeastern Pennsylvania Veterans Center – Spring City	610-948-2400
Tel Hai Retirement Community – The Meadows Health Care Center	610-273-9333
Twin Pines Health Care Center.....	610-869-2456
Wellington Terrace @Hershey’s Mill	484-240-4160

Personal Care Boarding Homes

Arbor Terrace Willistown.....	610-725-1713
Arbour Square at West Chester.....	484-401-9800
Bellingham Retirement Living – West Chester	484-209-1810
Buttonwood Farm – Kimberton.....	610-495-7871
Colonial Woods – Glenmoore	610-942-4242
Daylesford Crossing.....	610-640-4000
Devereux PA Adult Services Personal Care Homes – Berwyn	610-296-6800
Devon Senior Living	610-263-2300
Exton Senior Living	610-594-0200
Friends Home in Kennett.....	610-444-2577
Gardens at Freedom Village – West Brandywine.....	484-288-2700
Gheel House – Kimberton (mental illness only)	610-495-7871
Glencrest Manor – Coatesville	610-384-7543
Harrison House of Chester County - Coatesville.....	610-384-6310
Heatherwood Retirement Community– Honey Brook.....	610-273-9301

Hickman – West Chester.....	484-760-6300
Highgate at Paoli Pointe – Paoli.....	610-296-7100
Kendal-Crosslands.....	610-388-1441
Kendal at Longwood.....	610-388-7001
Madanat Personal Care Home, Inc. – Coatesville.....	610-384-2573
Manatawny Manor – Pottstown.....	610-705-3700
Phoenix Center for Rehab.....	610-935-9120
Remed - Paoli.....	484-595-9300
Saint Martha Villa for Independent & Retirement Living – Downingtown.....	610-873-5300
Southeastern Pennsylvania Veterans Center – Spring City.....	610-948-2400
Spring Mill Senior Living- Phoenixville.....	610-933-7675 or 1-888-933-2900
Sunrise Senior Living of Exton.....	610-594-0455
Sunrise Senior Living of Paoli.....	610-251-9994
Sunrise Senior Living of Westtown.....	610-399-4464
Tel Hai – Lakeview Personal Care.....	610-273-9333
Ware Presbyterian Village.....	610-998-2400
Wellington Court at Hershey’s Mill.....	484-653-1700
Woodbridge Place.....	610-933-7000

Assisted Living

Brandywine Assisted Living at Longwood.....	484-734-6200
Remed.....	484-595-9300
Ruston Residence at Jenner’s Pond – West Grove.....	610-869-6767
Simpson Meadows - Downingtown.....	610-269-8400

INFORMATION AND REFERRAL

Information and referral service organizations attempt to link the caller with the most appropriate services available in the community for a particular situation or problem.

Chester County Department of Aging Services.....	610-344-6350 or 1-800-692-1100, ext. 6350
Chester County Department of Human Services.....	610-344-6640
Human Services, Inc.....	610-429-3033
Human Services, State of PA, website: https://www.humanservices.state.pa.us/COMPASS	
La Comunidad Hispana.....	610-444-7550
Oxford Neighborhood Services Center.....	610-932-8557
PACS – Phoenixville Area Community Services.....	610-933-1105
Women’s Resource Center – Wayne.....	610-687-6391

IN-HOME SERVICES

These organizations provide services to older adults so they may remain independent and in their own homes, or so that care giving families may receive temporary relief from the responsibility of caring for older family members. Activities performed by trained, supervised aides include bathing, dressing, meal preparation and light housework. Medical personnel may provide skilled nursing care, physical, speech and occupational therapy and other types of medical care. (List current at time of printing).

Accucare Home Nursing - Broomall.....	610-353-7360
ACS Homecare - Eagleville.....	610-427-9900
Addus Healthcare, Inc. - Philadelphia	1-215-755-8580
Advance Home Healthcare.....	610-269-2935
Always Best Care Senior Services	610-450-6776
Americans Home Care, Inc.....	484-466-4012
Angel Companions.....	610-644-8780
AUM Physical Therapy.....	610-344-7374
Bayada Home Health Care- King of Prussia	610-992-9200
Bayada Home Health Care- Media.....	610-891-9400
Brandywine River Valley Home Health and Hospice	610-998-1700
Brookdale Home Health.....	610-265-2846
Care First Nursing, Inc.	610-572-3440
CareGivers America.....	267-858-1123
Caring Matters Homecare	610-727-3717
Chestnut Knoll at Home	484-948-1251
Comforcare Home Care	610-363-1485
Comfort Keepers	610-628-9286
Criticare	610-675-1111, Ext. 104
Crossroads Hospice of Philadelphia	1-215-956-5110
Griswold Home Care	610-458-7100
Harmony Companion Home Care	610-910-6015
Home Helpers – Eastern Chester County	610-358-1110
Home Helpers – Western & Southern Chester County	610-458-7550
Home Instead Senior Care.....	610-615-8281
Homewell of Southeastern Pennsylvania.....	610-233-2323
Independent Living Services	1-888-837-4235
Jorpat Home Health Care.....	610-622-0338
Liberty In-Home Care	610-254-9440

Life Force Eldercare Corp.	610-359-0260
Lifeline Home Health, Inc.	610-328-2788
Lincoln Healthcare.....	484-406-5000
Main Line Homecare & Hospice in Affiliation with Jefferson Home Infusion.....	484-580-1601
Main Line Health Homecare & Hospice Private Duty Services	484-580-1534
Main Line Nurses	610-644-9160
Maxim Healthcare Services.....	610-363-6044
Mercy Home Health Services.....	1-888-690-2551
Neighborhood Health Penn Medicine, Visiting Nurses Assoc. & Hospice	610-696-6511
Nexus Care Resources.....	610-455-4030
Personal Health Care, Inc.	610-624-8512
Professional Nursing Services, Inc.....	610-933-9483
Relative Care.....	610-269-2935
Right At Home.....	610-458-5050
Sage Mobility (formerly Handyworkx).....	610-518-2221
Senior Helpers	484-206-5384
Seniors Helping Seniors	610-590-4888
Simpson Meadows Home Care.....	484-999-7087
Southeastern Health Services of Pennsylvania.....	610-269-9876
Successful Aging Care Net	484-461-8711
Surrey Services For Seniors	610-647-6404
Synergy HomeCare.....	484-341-8720
Total Health Home Care.....	610-853-1402
Touching Hearts at Home.....	610-853-8145
Tri-County Home Health and Hospice.....	484-524-8592
United Disabilities Services	1-800-995-9581 or 717-397-1841
Unique Aid HomeCare	1-888-998-6478
Visiting Angels Living Assistance Services	610-280-3540
Visiting Nurse Association of Pottstown and Vicinity.....	610-327-5700
Willow Tree Hospice.....	610-444-8733

INSURANCE INFORMATION

APPRISE – Health Insurance Counseling voice mail system.....	610-344-5004
Medicare – General Information Center	TTY/TDD 1-800-486-2048
Medicare HMO's:	
Aetna U.S. Healthcare, Inc	1-800-832-2640
Independence Blue Cross /Personal Choice 65.	1-877-393-6733
Keystone Health Plan East /Keystone 65	1-877-393-6733
Medicare Supplement Plans (Medigap)	
(Listing of Approved Plans in Pennsylvania)	610-344-5004

LEGAL

Attorney Disciplinary Board	610-650-8210
Chester County Bar Association	610-692-1889
Chester County Department of Aging Services Reduced Fee Legal Program ..	610-344-6350
Community Impact Legal Services, Inc. - Coatesville.....	610-380-7111
Legal Aid of Southeastern PA	610-436-4510 or (intake #) 1-877-429-5994
Public Defender of Chester County	610-344-6940
Office of Attorney General.....	1-717-787-3391

MEDICAL SUPPLIES AND EQUIPMENT

Many local Pharmacies also sell and/or rent medical supplies and equipment. See Pharmacies, Hospital Equipment and Supplies in the “Yellow Pages”.

A.J. Tolbert, Inc – (hearing aides).	610-269-6100
Advanced Medical Home Health Supply	610-524-1510
American HomePatient	1-800-220-3390
AmRamp Systems.....	610-585-2308
Center for the Blind and Visually Impaired	610-874-1476
CVS Pharmacy, Inc.....	610-857-2114
Delcrest Medical Services, Inc.	1-800-672-8400 or 1-215-675-4444
Gateway Home Health Care (Phoenixville)	610-933-0584
Heron Home Health Care.....	1-800-253-2252
Home Care Delivered.....	1-800-565-5644, Ext 6630
InterPhase Medical Equipment	1-800-344-1550
Invacare Continuing Care Group.....	1-800-333-6900
Rehab Department – JeffQuip/Answering machine	610-586-6072
Main Line Medical Supplies.....	610-734-0800

Medical Home Care (Wayne)	610-687-6585
Medical Supply, Inc. (Promise Direct)	1-800-777-6647
Regional Pharmacy.....	610-696-2020
RJR Medical, Inc. (Pottstown)	610-970-3900
Scomed Supply Company (Exton)	610-363-0217
Stair Ride Co. Inc. (stairway lifts)	215-442-1531
Total Access & Mobility Inc. (elevators and lifts).....	610-738-1214
Tru Tone Hearing Aid Center, Inc	215-742-7767

MUSIC THERAPY

Eric Miller, Expressive Therapy Concepts.....	610-933-8145
Joseph F. Reilly (Tune-Up Network Enterprises)	610-255-1350
Music Works.....	610-449-9669

PRIVATE GERIATRIC CARE MANAGEMENT

Adjustments, Inc.....	610-468-2100 or 610-775-7570
Advocacy partners, Inc.....	484-265-1196
Better Solutions for Seniors.....	610-203-1999
DLK Managed Care Solutions.....	610-631-5689
Genesis Elder Care	610-444-6350 or 1-800-699-1520
Geriatric Consultation / Services	610-518-1818
Holistic Elder Services.....	610-431-8900 or 484-459-3118
IKOR, Inc.....	610-444-1454
Intervention Associates	610-254-9001
Retirement & Transition, Inc.....	610-527-4578

RECREATION

Exercise classes, trips, arts and crafts, education and fellowship are among the benefits provided by the organizations listed below.

Chester County Parks and Recreation	610-344-6415
Senior Citizens Clubs and Organizations (list available)	610-344-6350
Charles A. Melton Arts & Education Center	610-692-9290
YMCA	
Brandywine	610-380-9622
Eagleview.....	610-458-9090

Kennett-Unionville	610-444-9622
Lionville	610-363-9622
Phoenixville	610-933-5861
Southern Chester County	610-869-9622
Upper Main Line - Berwyn.....	610-647-9622
YMCA of Greater West Chester	610-431-9622

SENIOR CENTERS

Coatesville Area Senior Adult Center	610-383-6900
Downingtown Area Senior Center	610-269-3939
Kennett Area Senior Center	610-444-4819
Oxford Senior Center	610-932-5244
Phoenixville Area Senior Adult Activity Center	610-935-1515
Surrey Services for Seniors.....	610-647-6404
West Chester Area Senior Center	610-431-4242

SPANISH ORGANIZATIONS

Chester County Cares - Information and Referral	610-436-4040
La Comunidad Hispana.....	610-444-7550

SUPPORT GROUPS*

*For a complete listing of area support groups contact the
 Chester County Department of Aging Services.....610-344-6350

TELEPHONE REASSURANCE (Trained volunteers provide a daily call to a homebound person):

RSVP (Retired Senior Volunteer Program)	610-696-4900
CONTACT (daily telephone check-in)	215-355-6611

TRANSPORTATION

Emergency

MED TRANS 610-383-0313

General

Rainbow Cab..... 610-696-6060

Rover Community Transportation 1-877-873-8415

Both participate in the Aging Shared Ride Program. Seniors ages 65 and older ride for \$1.00 each way for essential trips within Chester County.

Public Transit

Transportation Management Association of Chester County (TMACC).....1-877-612-1359
(helps plan trips on Chester County public transit). Website: www.tmacc.org

COATESVILLE LINK: Coatesville to Parkesburg with stops in between. Set schedule.

SCCOOT: Oxford to West Chester with stops in between. Set schedule.

Trains

AMTRAK 1-800-872-7245

AMTRAK website <http://www.amtrak.com>

SEPTA (S.E. Penna. Transportation Authority) 215-580-7800

SEPTA website: <http://www.septa.org>

VOLUNTEER ORGANIZATIONS AND OPPORTUNITIES

A range of volunteer opportunities to accommodate individuals' skills and interests are offered by the following organizations. Some provide reimbursement for expenses incurred.

Chester County Department of Aging Ombudsman Program 610-344-5612

Chester County Department of Aging Apprise Program..... 610-344-5004

Guardianship Volunteer Program 610-344-5212

Kolbe Care Ministry (West Chester) 610-399-6936

Oxford Neighborhood Services Center..... 610-932-8557

Retired Senior Volunteer Program (RSVP) 610-696-4900

Service Corps of Retired Executives (SCORE)..... 610-344-6910

Society of St. Vincent de Paul (Honey Brook) 610-470-9090

Surrey Services for Seniors..... 610-647-6404

United Way of Chester County 610-429-9400

Volunteer English Program of Chester County.....	610-918-8222
Volunteer English Program of Chester County.....	www.volunteer.english.org
YMCA of Greater West Chester	610-431-9622

MISCELLANEOUS

Advance Directives, Living Wills, Personal Planners	610-344-6350
Birth Certificate (PA) application forms.....	610-344-6350
Handicap Parking application forms.....	610-344-6350
Hoarding Clean-Out - 3 Decon Services.....	215-858-7010
Non-Drivers photo I.D. applications forms.....	610-344-6350
Reduced Fee Motor Vehicle Registration	610-344-6350
Reverse Mortgage.....	610-344-6350
HS Chore Service (Seniors on the Move)	610-327-4320
Massage Therapy – William M. Bryan, NCMT	484-798-8029
Relocation Assistance (Seniors on the Move).....	610-327-4320
Weatherization	1-800-732-3554