

Contact Tracing COVID-19

What is Contact Tracing?

Contact tracing is the process of identifying individuals who may have come into contact with an infected person.



What is the Purpose of Contact Tracing?

Contact tracing helps public health manage COVID-19 from spreading. It is used to break chains of transmission and to help prevent future surges of cases. Contact tracing is an extensive, yet valuable, process. The health of you, your family and friends, and your community is our priority.

Who are Contact Tracers?

Contact Tracers are trusted staff dedicated to contacting the individuals you identify as close contacts to let them know they may have been exposed to COVID-19.

What Happens if You Test Positive for COVID-19?

The Health Department will follow-up with you to better understand your illness and to identify people you may have exposed to COVID-19.

What if I Don't Want to Share My Contacts?

Privacy is critical to contact tracing. We know it may feel uncomfortable to share your contacts, but this information is important to slow the spread the virus and move us closer to our normal lives.

Contacts will be told they may have been exposed to COVID-19, but they WILL NOT be told your name or any personal information.

It is also important for us to guide your contacts on what to do following an exposure – this includes education, support, information about their risk, and what to do if they become sick.

A Contact Tracer Will:

- NEVER ask for your Social Security number
- NEVER ask for any private financial information
- NEVER ask for credit card information
- NEVER ask your immigration status
- NEVER send you a link without proper authentication procedures

