

## ACCESSING SERVICES DURING THE CORONAVIRUS (COVID-19) PANDEMIC

To mitigate the spread of the CORONAVIRUS (COVID-19), the PA CareerLink® Delaware County is currently CLOSED. Any additional changes to our office status will be published on <https://www.facebook.com/delco.jobs> on our voice mail.

This guide has been created to ensure that you can continue to access necessary resources. Please direct your program specific inquiries to the appropriate Partner and/or Contact Person as many of these services can be accessed while our office is closed.

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
RESEA Program as required by UC Services by PA Labor & Industry	PA CareerLink® Delaware County	Robert Santiago	<a href="mailto:rosantiago@pa.gov">rosantiago@pa.gov</a>
Employer Job Postings in PA CareerLink®	PA CareerLink® Delaware County	Robert Santiago	<a href="mailto:rosantiago@pa.gov">rosantiago@pa.gov</a>
Apply for Jobs on PA CareerLink®	PA CareerLink® Delaware County	Apply at <a href="http://www.pacareerlink.pa.gov">www.pacareerlink.pa.gov</a>	
PA CareerLink Website Navigation Assistance for Job Seekers Staff is available to assist with enrollment into PA CareerLink®. Staff can also assist with password/account retrieval and answer questions related to job search	PA CareerLink® Delaware County	Robert Santiago	<a href="mailto:rosantiago@pa.gov">rosantiago@pa.gov</a>
Remote Career Guidance and resume writing assistance	Delaware County Community College	Susan Bond	<a href="mailto:sbond@dccc.edu">sbond@dccc.edu</a>
Veteran Services – Case Management Services/Job Search and General Questions	PA CareerLink® Delaware County	Norman Moore	<a href="mailto:Nomoore@pa.gov">Nomoore@pa.gov</a>

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Trade Act Services for Job Seekers	PA CareerLink® Delaware County	Vincent Flannery	<a href="mailto:vflannery@pa.gov">vflannery@pa.gov</a>
Filing an Initial Claim for UC	Unemployment Compensation	File an Initial Claim or download a paper application at <a href="http://www.uc.pa.gov">www.uc.pa.gov</a>	<sup>[p]</sup> <a href="mailto:uchelp@pa.gov">uchelp@pa.gov</a>
Questions for current or Existing Unemployment Compensation Claim	LiveCHAT: <a href="http://www.uc.pa.gov/Chat/index.aspx">www.uc.pa.gov/Chat/index.aspx</a> or email: <a href="mailto:uchelp@pa.gov">uchelp@pa.gov</a>		By Phone: 1-888-313-7284 (M,T,TH -8 am – 4 pm) (W – 12 pm – 6 pm) (F – 8 am – 12 pm)
Unemployment Compensation Debit Card Questions	ReliaCard	1-888-233-5916	n/a
Legal Services Legal advice and direct representation in court. Office meetings by appt only –	Legal Aid of SEPA	Contact via phone or apply online 1-877-429-5994 9 am – 1 pm	Apply online: <a href="http://www.lasp.org">www.lasp.org</a>