



Chester County Health Department

Coronavirus COVID-19

Guide to Screening Prior to Service

Updated: March 17, 2020

Purpose: This guide has been developed to support organizations who wish to screen individuals in-person, or over-the-phone, for COVID-19 risk prior to providing services.

Procedure:

1. Ask the following questions to individuals entering the organization, calling for appointments, and prior to making home/community visits.
 - A. **Ask Contact Risk Factors:** Have you...
 - Been informed that you have been exposed to someone with a presumptive or confirmed coronavirus case
 - B. **Ask Current Symptoms:** Are you currently experiencing symptoms of any kind...
 - Fever
 - Cough
 - Shortness of breath
 - C. **Provide Guidance:** See table below.



Chester County Health Department
Coronavirus COVID-19

Guide to Screening Prior to Service
Updated: March 17, 2020

		Guidance For...	
Risk Factor	Symptoms	Individuals Arriving at In Person	Individuals Making Appointments
Yes	Yes	<ol style="list-style-type: none"> 1. If possible, have individual put on a mask and isolate in a separate room, or separate the individual from others. 2. <i>Explain:</i> "With the current coronavirus outbreak, your known risk factors will not allow us to provide you service at this time. We will need to provide your information to our team so they can advise you on further precautions." 3. Instruct individual to: <ol style="list-style-type: none"> a. Return home and self-isolate for 14 days. b. Contact his/her healthcare provider and share travel history and symptoms. c. Self-report to the Health Department using the website: www.chesco.org/coronavirus to receive "COVID-19 Self-Monitoring at Home" guidance. 	<ol style="list-style-type: none"> 1. <i>Explain:</i> "With the current coronavirus outbreak, your known risk factors will not allow us schedule an appointment at this time. We will need to provide your information to our team so they can advise you on further precautions." 2. Instruct individual to: <ol style="list-style-type: none"> a. Remain home and self-isolate for 14 days. b. Contact his/her healthcare provider and share travel history and symptoms. c. Self-report to the Health Department using the website: www.chesco.org/coronavirus to receive "COVID-19 Self-Monitoring at Home" guidance.
Yes	No	<ol style="list-style-type: none"> 1. Follow Steps 1-3 above. 	<ol style="list-style-type: none"> 2. Follow Steps 1- 3 above.
No	Yes	<ol style="list-style-type: none"> 1. <i>Explain:</i> "With the current coronavirus outbreak, your symptoms will not allow us to provide you service until you are symptom free for 24 hours." 2. Instruct individual to: <ol style="list-style-type: none"> a. Return home and monitor their health. b. Contact his/her healthcare provider if symptoms worsen c. Return for services when symptom free for 24 hours. 	<ol style="list-style-type: none"> 1. <i>Explain:</i> "With the current coronavirus outbreak, your symptoms will not allow us to schedule an appointment until you are symptom free for 24 hours." 2. Instruct individual to: <ol style="list-style-type: none"> a. Remain home and monitor their health. b. Contact his/her healthcare provider if symptoms worsen c. Contact your organization when symptom free for 24 hours to schedule services.
No	No	<ol style="list-style-type: none"> 1. Continue with service/appointment. 	<ol style="list-style-type: none"> 1. Continue making appointment.



Chester County Health Department
Coronavirus COVID-19

Guide to Screening Prior to Service
Updated: March 17, 2020