Independent Monitoring for Quality
A Statewide Summary for 2018

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples’ quality of life.
- This information presents some of the findings from the 2017-18 statewide report. For a full report please contact your administrative entity/county or go to the Department of Human Services (DHS) website at www.state.pa.us.

**Choice:**

- 32% vote
- 74% choose what they do during the day
- 50% choose where they live
- 36% have a key to get into the house
- 54% always carry ID

**Community:**

- 88% go out for fun
- 27% go to worship weekly
- 45% go to the mall weekly to shop
- 47% go to a restaurant weekly
Happy*:

It is often found that people report being happy with whatever they have.

86% are happy, not sad, with their lives

91% are happy with their work

* Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.

Relationships:

85% talk to family when they want

88% can see friends when they want

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