Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).

IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.

Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples’ quality of life.

This information presents some of the findings from the 2017-18 report. For a full report please contact your administrative entity/county or go to the Department of Public Welfare (DPW)’s website at www.state.pa.us.

**Choice:**

- 32% vote
- 77% choose what they do during the day
- 51% choose where they live
- 33% have a key to get into the house
- 53% always carry ID

**Community:**

- 89% go out for fun
- 29% go to worship weekly
- 55% go to the mall weekly to shop
- 52% go to a restaurant weekly
**Happy**: It is often found that people report being happy with whatever they have.

<table>
<thead>
<tr>
<th>Happy</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>83% are happy, not sad, with their lives</td>
<td>90% talk to family when they want</td>
</tr>
<tr>
<td>95% are happy with their work</td>
<td>77% can see friends when they want</td>
</tr>
</tbody>
</table>

*Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.*

Symbols were compiled from the following sources:
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