Answers to Frequently Asked Questions

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This Resource Guide is sponsored by:

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The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

**Human Services, Inc.**
330 West Market Street
West Chester, PA 19382
610-429-3033

* Serves the greater West Chester Area. Spanish speaking staff available.

**La Communidad Hispana (The Spanish Community)**
731 West Cypress Street
Kennett Square, PA 19348
610-444-7550

* Services Kennett Square and the surrounding area. Spanish speaking staff available.

**Maternal and Child Health Consortium**
501 East Lincoln Highway
Coatesville, PA 19320
484-378-4030

* Services Coatesville and the surrounding area. Spanish speaking staff available.

**Oxford Neighborhood Services Center (ONS)**
35 North Third Street
Oxford, PA 19636
610-932-8557

* Services Oxford and the surrounding area. Spanish speaking staff available.

**Phoenixville Area Community Services (PACS)**
257 Church Street
Phoenixville, PA 19460
610-933-1105

* Services Phoenixville and the surrounding area. Spanish speaking staff available.

**Online Resources for Information**

If you have access to a computer with an internet connection, you can also find resources online by using the web-based Information and Referral database, ReferWeb, at [www.referweb.net/chesco](http://www.referweb.net/chesco). If you have any questions about ReferWeb, please contact Kathy Brauner, Chester County Department of Human Services Planner, at 610-344-6640 or by e-mail at kbrauner@chesco.org.

- [www.helpinpa.state.pa.us](http://www.helpinpa.state.pa.us) - the PA Help and Human Services Portal
- [www.heretohelp.pa.gov](http://www.heretohelp.pa.gov) - a webpage with links to PA resources
- [www.facebook.com/HelpinPA](http://www.facebook.com/HelpinPA) - information and updates about PA resources
ConnectPoints

Chester County’s coordinated entry program for emergency shelters and other housing resources.

ConnectPoints conducts in-depth assessments of individuals and families throughout Chester County who are experiencing homelessness or are at risk of becoming homeless. ConnectPoints works closely with community agencies to assist clients in finding the most appropriate resource for their housing needs with the goal of helping anyone avoid becoming homeless whenever possible. In instances where clients do find themselves homeless, ConnectPoints places individuals and families on a prioritization queue for emergency shelters and other housing options that would provide a safe and temporary place to stay.

A program of Family Service of Chester County
A private non-profit organization

What to Expect:
- In-depth assessment via phone or in person to discuss the challenges faced in finding and maintaining housing
- Compassionate, friendly, non-judgmental staff
- When in need of a place to stay, placement will be made on the queue for all Chester County emergency shelters

How to Get Started:
- Contact 1-800-935-3181 from 9am - 5pm

Contact ConnectPoints

Mailing Address: 310 North Matlack Street
West Chester, PA 19380

Office Address: 1003 East Lincoln Highway
Coatesville, PA 19320

Phone: 1-800-935-3181

Web: www.connectpoints.org

ConnectPoints is funded by the Chester County Department of Community Development as part of the Decade to Doorways initiative.
**Homeless Shelters Serving Chester County**

**COUNTYWIDE**

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

**COATESVILLE**

City Gate (Shelter for Men Only): 610-383-6915  
CYWA (Shelter for Women and Families): 610-384-9591  
W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

**PHOENIXVILLE**

St. Mary’s Shelter (Shelter for Women and Families): 610-933-3097  
Good Samaritan Services (Shelter for Men Only): 610-933-9305  
Code Blue Overnight Emergency Warming Center: 484-393-2407  
(open mid-November to mid-April)  
148 Church Street, 2nd Floor (Sacred Heart Church Hall)

**POTTSTOWN**

Ministries at Main Street (Nov. through April): Referred by ConnectPoints.  
They then are transported to the participating church of the month for overnight shelter. Further Information is available at 610-970-2444, www.ministriesatmainstreet.org, or info@ministriesatmainstreet.org.

**SOUTHERN CHESTER COUNTY**

Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-444-0400

**WEST CHESTER**

Friends Association (Shelter for Families with Children): 610-431-3598  
Safe Harbor (Shelter for Men and Women): 610-692-6550

**Online Resource for Shelter Information**

If you have access to a computer with an internet connection, you can check bed availability and get additional information about these shelters (except City Gate) by using the Chester County Interlink (CCIL) at: http://shelter.ccil.org/. If you have any questions regarding CCIL, please contact the Department of Community Development at 610-344-6900.
AFFORDABLE RENTAL HOUSING

Community, Youth and Women’s Alliance (in Coatesville area): 610-384-9591
Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940
Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200
Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911
PA Housing Search (database of low-cost housing): 877-428-8844 or www.pahousingsearch.com
Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880
Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104
Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640
Housing Partnership of Chester County: 610-518-1522
Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940
Handi-Crafters’ Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-429-3033, ext. 189*
Housing Authority of Chester County: 610-436-9200*
Community, Youth, and Women’s Alliance (serving all of Chester County): 610-384-9591
Friends Association (rental assistance and case management for homeless families with children): 610-431-3598
North Star of Chester County (serving Single Parents): 610-696-5675
Kennett Area Community Service (serving Kennett Square area): 610-925-3556*
Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557
Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105
Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282
Salvation Army, West Chester (serving West Chester area): 610-696-8746
Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868
ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or contact@actinfaithgwc.org
St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-470-9090
PA Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940

* Rapid Re-Housing Provider for homeless families and/or individuals.
**Housing Assistance Programs**

**FORECLOSURE/EVICTION ASSISTANCE**

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

PA Housing Finance Agency: 800-822-1174 or [www.phfa.org](http://www.phfa.org)

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov) (information about mortgage assistance programs)

**HOMEBUYING ASSISTANCE**

Alliance for Better Housing (in southern Chester County): 610-925-1880*

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

**HOME REPAIR PROGRAMS**

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

West Chester United Methodist Church (Serving West Chester area): 610-692-5190

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

Granny Handymen (Serves seniors over 60 and people with disabilities in Southeastern PA): 484-693-0769 (leave a message)

**WEATHERIZATION SERVICES – COUNTYWIDE**

Community Action Agency of Delaware County, Inc. (Provides weatherization services for all of Chester County): 610-891-5101 or [www.caadc.org](http://www.caadc.org)

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or [theckman@caadc.org](mailto:theckman@caadc.org)

* indicates that these are HUD-certified Housing Counseling agencies
Financial Assistance, Legal and Credit Counseling Resources

**Chester County Assistance Office (Welfare Office)**
610-466-1000 or 888-814-4698

**Utility Bill Assistance**
Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556

Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557

Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105

Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282

PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty in paying their monthly electric bill): 800-774-7040

Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746

Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868

Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042

Public Utility Commission (PUC): 800-692-7380

TE CARE (Tredyffrin/Easttown area): 610-644-0594 or help@tecare.org

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or contact@actinfaitghwc.org

St. Vincent de Paul Society (Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

**Credit Counseling Services**
American Credit Counseling Institute: 888-212-6741

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Open Hearth, Inc. (also offers a savings program): 610-792-9282

Housing Partnership of Chester County: 610-518-1522

The Pledging Tree Foundation: 774-275-0787

**Legal Services**
Chester County Bar Association: 610-692-1889

Don’t Borrow Trouble Program (free loan advice): 877-429-5994

Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)

Access to Justice: 877-429-5994

Lawyer Referral Service: 610-429-1500


Senior Law Center (legal services for adults 60 years or older) M-Thurs. 10:00 am – 12:00 pm: 1-877-727-7529
Drug and Alcohol Treatment Providers:

COUNTYWIDE
Changes (adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

COATESVILLE
Advanced Treatment Systems (Methadone Treatment): 610-466-9250
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205
Gaudenzia Coatesville: 610-383-9600
Samara House (CYWA): 610-384-9591

EXTON
Mirmont Outpatient Center: 484-565-1130

KENNETT SQUARE
Holcomb Behavioral Health Systems: 610-388-9225

MALVERN
Malvern Institute: 610-647-0330

PHOENIXVILLE
Creative Health Services: 610-933-1223

TOUGHKENANOMON
Bowling Green: 610-268-3588

WEST CHESTER
Gaudenzia Outpatient: 610-429-1414
Gaudenzia Kindred House (women with children): 610-399-6571
Gaudenzia House West Chester: 610-399-6929

Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244
Alcoholics Anonymous (Intergroup): 215-923-7900
Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373
Chester County Dept. of Drug and Alcohol Services: 610-344-6620
Double Trouble (drug/alcohol and mental health support group): 610-429-1702
Nar-Anon (24-hour hotline): 215-629-6571
Narcotics Anonymous (Regional Office): 215-755-8200
Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or www.daemioncounseling.org

Mental Health Treatment Providers:

COUNTYWIDE
Crisis Intervention (24 hrs/7 days): 610-918-2100 or 877-918-2100

COATESVILLE
Child Guidance Resource Center (children only): 610-383-5635
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911
Human Services, Inc. (adults only): 610-380-9982
Brandywine Behavioral Health: 610-383-4980

DOWNINGTOWN
Human Services, Inc. (children and adults): 610-873-1010

EXTON
Holcomb Behavioral Health (children/adults): 610-363-1488
American Day Treatment Center: 888-227-3898

KENNETT SQUARE
Holcomb Behavioral Health (children’s program): 610-388-7400

OXFORD
Human Services, Inc.: 610-932-8557

PHOENIXVILLE
Community Services of Devereux (children only): 610-933-8110
Fellowship Health Resources: 610-415-9301

SPRING CITY
Creative Health Systems Inc. (adults and children): 610-948-6490

WEST CHESTER
Human Services, Inc. (adults only): 610-429-3033
West Chester University Community Health Clinic: 610-436-2510

Other Mental Health Resources

APPRISE/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067
Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265
Crossroads Recovery Center: 610-429-1702
Compeer, Inc.: 610-436-4445
Cornerstone Clubhouse: 610-935-2290
Warm Line (for non-emergency mental health calls): 866-846-2722
Holcomb Behavioral Health (residential program): 610-363-1488
National Alliance for the Mentally Ill Helpline (Chester County Chapter): 610-430-0177
National Alliance for the Mentally Ill (Chester County Office): 484-947-5643
Stepping Stones Clubhouse (referral required): 610-384-6059
Health and Medical Services in Chester County

**Free or Low Cost Dental Providers:**

**COUNTYWIDE**

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

Dental Lifeline Network: 800-716-8721 or www.dentallifeline.org

La Comunidad Hispana Dental Clinic: 610-444-7550 (Dental care for insured and uninsured patients)

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or www.padental.org

**BERWYN**

Children’s Dental Clinic: 610-240-1213

**PHOENIXVILLE**

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 877-765-0477

**Free or Low Cost Health Providers:**

**COUNTYWIDE**

Chester County Health Department: 610-344-6225

Chester County Health Department (immunizations): 610-344-6252

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

**AVONDALE**

Planned Parenthood of Chester County: 610-268-8848

**COATESVILLE**

Chester County Women’s Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children) Program: 610-383-3824

**KENNETT SQUARE**

Project SALUD (nurse managed health care center; Spanish spoken): 610-444-5278

**PHOENIXVILLE**

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 877-765-0477

The Clinic (Serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

**TOUGHKENAMON**

WIC (Women, Infants, Children) Program: 610-268-5153

**WEST CHESTER**

Chester County Women’s Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester County: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children) Program: 610-344-6240
Medical Insurance and Prescription Assistance Programs in Chester County

**Medical Insurance Assistance:**

**STATE WIDE**

PA Health Insurance Marketplace  
(Affordable Care Act Health Insurance Exchange):  
800-318-2596 / TTY 855-889-4325  
[www.healthcare.gov](http://www.healthcare.gov)

CHIP (PA Children’s Health Insurance Program):  
800-986-5437 or [www.chipcoverspakids.com](http://www.chipcoverspakids.com)

PA Health Law Project: 800-274-3258

**COUNTYWIDE**

**Physical Health:**

Chester County Assistance Office (Medicaid): 610-466-1000 or 888-814-4698 or [www.compass.state.pa.us](http://www.compass.state.pa.us)

AmeriChoice of PA: 800-414-9025

APPRISE (Health Insurance Counseling for Seniors):  
610-344-5004 or 800-783-7067 (toll free)

Coventry Cares: 866-903-0748 or [www.mycoventrycares.com](http://www.mycoventrycares.com)

Health Partners of Philadelphia: 800-553-0784

Keystone First: 800-521-6860

**Behavioral Health:**

Community Care Behavioral Health (Mental Health Services for Medicaid recipients): 866-622-4228

**MATERNAL & CHILD HEALTH CONSORTIUM**

(Assists uninsured adults, children and infants to enroll in subsidized health insurance):

Coatesville Office: 610-383-0630  
Kennett Square Office: 610-444-4002  
Oxford Office: 610-932-8557  
Phoenixville Office: 610-917-1360  
West Chester Office: 610-696-5122

**Prescription Expense Assistance:**

**STATE WIDE**

PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or [www.pparx.org](http://www.pparx.org)

PA Patient Assistance Program Clearinghouse (Serves the uninsured, under-insured – No PACE or Medicaid Coverage): 800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

[www.needymeds.org](http://www.needymeds.org) (prescription assistance programs through pharmaceutical companies for free/low cost health clients)

[www.GoodRx.com](http://www.GoodRx.com) – Compares prescription drug prices and offers discount coupons up to 80% off

**COUNTYWIDE**

Community Volunteers in Medicine (serves uninsured working people who live or work in Chester County): 610-836-5990

**COATESVILLE**

The Salvation Army: 610-384-2954

**KENNETT SQUARE**

Kennett Area Community Service: 610-925-3556  
La Comunidad Hispana: 610-444-7550

**OXFORD**

Oxford Area Neighborhood Services: 610-932-8557

**PHOENIXVILLE**

Health Care Access (Formerly the Phoenixville Healthcare Access Foundation) - Connects uninsured or underinsured residents of the Greater Phoenixville area with dental, vision, prescription, mammogram, and emergency orthopedic services: 610-935-3165 or [www.phcafoundation.org](http://www.phcafoundation.org)

**WEST CHESTER**

The Salvation Army: 610-696-8746
Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation): www.chescorideguide.org

PUBLIC BUS SERVICES

Krapf Coaches: 610-431-1500 or www.krapfbus.com
Route A (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) (helps plan trips on Chester County public transit): 877-612-1359 or www.tmacc.org*

Beeline Bus (serving Coatesville, Downingtown, and Exton areas to the Great Valley Corporate Center)
Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)
SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)

SEPTA (helps plan trips on SEPTA public transit): 215-580-7800 or www.septa.org *

TAXI SERVICES

https://gogograndparent.com or 1-855-464-6872 (to schedule Uber or Lyft w/o a smartphone)

Mid-Atlantic Express Cab (Chester County): 610-431-2424
Great Valley Cab Company (serves Frazer/Malvern Area): 610-240-7942
Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111
Rainbow Cab (Serves West Chester Area): 610-696-6060
A2Z Airport Shuttle 610-644-5858 or www.a2zairport.com
On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

* Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.

TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or www.septa.org
Amtrak: 800-872-7245 or www.amtrak.com

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 484-696-3854/877-873-8415 (toll free) or www.riderover.com
Aging Shared Ride for Seniors (Rover CT): 610-594-3911 or 877-873-8415 (toll free)
Persons with Disabilities Transportation Program (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819
Kennett Area Community Service (serves Kennett Square area): 610-444-4143
Educational and Employment Resources in Chester County

PA CareerLink®-Chester County and United Way
Financial Stability Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
CareerLink: 610-280-1010
https://www.cwds.state.pa.us/

Financial Stability Center: 610-280-1023
*Provides employment, financial counseling, and training, and educational services for all Chester County residents

The Employment, Advancement and Retention Network (EARN) Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
610-280-1046

*Only serves eligible DPW clients. Call for eligibility requirements

Opportunities Industrialization Center, Inc. (OIC)
22 North 5th Avenue
Coatesville, PA, 19320
610-692-2344
https://ccoic.org/

*Provides job readiness, nursing assistant, and child care worker training programs

Practical Nursing Program
443 Boot Road
Downingtown, PA, 19335
484-593-5950
www.chestercountynursing.org

*Post-secondary program that prepares students to pass the NCLEX-PN: National Council Licensure Examination for Licensed Practical/Vocational Nurses

Office of Vocational Rehabilitation (OVR)
1875 New Hope Street
Norristown, PA, 19401-3141
800-221-1042 (toll free)
484-250-4357 (TTY)

*Provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment

Career-Corps
A Partnership for Youth Employment
Oaklands Corporate Center
497 Thomas Jones Way, Suite 350
Exton, PA 19341
610-280-1060
http://www.pacareerlinkchesco.org/job-seekers/youth/

*Serves out of school youth ages 16-21

Charles A. Melton Arts & Education Center
501 East Miner Street
West Chester, PA, 19381
(610) 692-9290
http://www.meltoncenter.org/

*Provides adult and youth educational programs

Life Transforming Ministries
643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393
http://www.quietrevolution.org/

*Provides an employment skills training program

Wings for Success
490 Lancaster Avenue
P.O. Box 1184
Frazer, PA, 19355
610-644-6323
http://www.wingsforsuccess.org

*Provides women work-appropriate clothing for job interviews and employment
Food Providers in Chester County

**COUNTYWIDE**
Chester County Food Bank: 610-873-6000

**AVONDALE**
St. Rocco Center: 610-268-3365

**BERWYN/DEVON**
Great Valley Food Cupboard: 610-688-5445
Trinity Presbyterian Church: 610-644-0932

**COATESVILLE**
Better Tomorrows: 484-378-7140
Coatesville Community Food Co-Op: 610-384-1344
Coatesville Salvation Army: 610-384-2954
CYWA: 610-384-9591
Kingsway Independent Church: 610-246-5749
Pantry of Plenty at Sandy Hill Community Church: 610-857-3959
Second Baptist Church: 610-384-8959
Tabernacle Baptist Church: 610-384-7445

**DOWNINGTOWN/EXTON/LIONVILLE**
Lord’s Pantry of Downingtown: 610-873-1149

**FRAZER**
People’s Pantry at Church Road: 610-296-8475

**GLENMOORE/HONEY BROOK**
Glenmoore Salvation Army Food Pantry: 610-383-0868
Blessing House: 610-273-0303
Honey Brook Food Pantry: 610-273-6102

**KENNETT SQUARE**
Kennett Area Community Services: 610-925-3556
Kennett Area Senior Center: 610-444-4819
Pathstone: 610-925-5600

**OXFORD**
Divine Sent Food Cupboard: 443-553-5587
Oxford Neighborhood Services Center: 610-932-8557

**PAOLI**
Good Samaritan Food Closet: 610-551-5767
Paoli Presbyterian Church: 610-644-8250

**PARKESBURG**
Octorora Area Food Cupboard: 610-857-4000

**PHOENIXVILLE**
Alianza’s Latino Outreach: 610-933-9200
Phoenixville Area Community Services: 610-933-1105
Phoenixville Senior Center: 610-935-1515
St. Peter’s Episcopal Church Food Pantry: 610-933-2195

**POTTSTOWN**
Coventry Food Pantry: 610-326-5659

**SPRING CITY**
Spring City Food Pantry: 484-431-3493

**WEST CHESTER**
Act in Faith of Greater West Chester: 484-324-8492
Baptist Church of West Chester: 610-696-7466
Church of the Holy Trinity: 484-324-8492
West Chester Food Cupboard: 610-344-3175
West Chester Salvation Army: 610-696-8746

**WEST GROVE**
Bridge Food Pantry at Avon Grove Church of the Nazarene: 610-869-9500
MANNA Ministries at New London Baptist Church: 610-345-0471
Hot Meal Programs in Chester County

SERVING ALL OF CHESTER COUNTY
Meals on Wheels of Chester County: 610-430-8500

COATESVILLE
City Gate Mission: 610-383-6915
Coatesville Area Senior Center: 610-383-6900
Coatesville Soup Kitchen: 610-384-3420
Jubilee Evangelist Church: 610-384-1821
Olivet United Methodist Church: 610-384-5828

DEVON
Surrey Services for Seniors: 610-647-6404

DOWNINGTOWN
Downingtown Senior Center: 610-269-3939

HONEY BROOK
Honey Brook Shepherd's Kitchen: 610-273-2848

KENNETT SQUARE
His Mission: 610-444-2559

OXFORD
Oxford Area Senior Center: 610-932-5244

PHOENIXVILLE
Your Soup Kitchen at Seventh Day Adventist Church: 610-342-7015

WEST CHESTER
Cornerstone Christian Fellowship: 610-430-3508
Safe Harbor: 610-696-9016
St. Agnes Day Room: 610-429-0697
West Chester Area Senior Center: 610-431-4242
Services for Seniors in Chester County

Senior Centers:

**COATESVILLE**
Coatesville Senior Adult Center: 610-383-6900

**DEVON**
Surrey Services for Seniors: 610-647-6404

**DOWNINGTOWN**
Downingtont Senior Center: 610-269-3939

**KENNETT SQUARE**
Kennett Area Senior Center: 610-444-4819

**OXFORD**
Oxford Senior Center: 610-932-5244

**PHOENIXVILLE**
Phoenixville Area Adult Activity Center: 610-935-1515

**WEST CHESTER**
West Chester Area Senior Center: 610-431-4242

Adult Day Care Centers:

**EXTON**
Active Day of Exton: 610-363-8044

**HONEYBROOK**
Tel Hai Adult Day Care: 610-273-4619

**KENNETT SQUARE**
Active Day of Kennett Square: 610-388-1166

**MALVERN**
Sarahcare Adult Day Services: 610-251-0801

Other Useful Numbers For Seniors:

ACS Home Care: 610-427-9900

Aging & Disability Resource Centers: [www.adrc-tae.acl.gov](http://www.adrc-tae.acl.gov)

Alzheimer’s Association – Delaware Valley Chapter:
24/7 Helpline: 800-272-3900  [www.alz.org/delval/](http://www.alz.org/delval/)

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-8801

AARP Valley Forge Chapter: 610-647-5677

AARP West Chester Chapter: 610-696-8446

APPRISE (Medicare and health insurance information): 610-344-5004

Caring Neighbors: 610-431-3953

Comfort Keepers: 610-358-1640

Chester County Department of Aging Services: 610-344-6350

Eldercare Locator: 800-677-1116 or [www.eldercare.acl.gov](http://www.eldercare.acl.gov)

Heron Companions: 610-259-9701

Home Helpers: 610-458-7550

Home Instead Senior Care: 610-615-8287

Innovative Living: 610-717-8662

Jennersville Hospital Senior Circle: 610-869-1227

Liberty In-Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Meals on Wheels: 610-430-8500

Neighborhood Visiting Nurse Association: 610-696-6511

Older Adult Ministry: 610-363-8857

Parkesburg Area Senior Club: 610-932-8902

Pennsylvania Link to Community Care: [www.carelink.pa.gov](http://www.carelink.pa.gov)  
(local resources for seniors, disabilities and mental health)

Personal Health Care, Inc.: 610-933-6130

Property Tax/Rent Rebate Taxpayer Service and Information Center: 888-222-9190 or 888-728-2937 (option 3)  
[www.revenue.state.pa.us](http://www.revenue.state.pa.us)

Seniors of Honey Brook: 610-273-2848

Surrey Services for Seniors (Main Line Area): 610-647-9840

Surrey Services at the Hickman (Greater West Chester Area): 610-344-4870

Southeastern Health Services of PA: 610-269-9876

Synergy Homecare of Chester County: 484-341-8720

VNA Home Community Care Services: 610-384-4200
**Support Groups:**

- Alanon/Alateen: 610-696-4216
- Alcoholics Anonymous: 215-923-7900
- American Cancer Society (services including transportation for cancer patients): 800-227-2345
- Compassionate Friends (bereaved parents): 610-933-2346
- Downs Syndrome Interest Group of Chester County: 610-889-0291
- Mother’s Against Drunk Driving: 800-948-6233
- Narcotics Anonymous: 215-629-6757
- National Alliance for the Mentally Ill: 717-238-1514
- Parents Anonymous: 610-429-0634
- Parents, Families, & Friends of Lesbians & Gays: 484-354-2448
- Parents Involved Network: 800-688-4226, ext. 513
- Parents Without Partners: 610-383-9830
- The ARC of Chester County: 610-696-8090
- Women’s Resource Center: 610-687-6391

**Hotlines and Emergency Phone #s:**

- Child Line (To report child abuse statewide): 800-932-0313
- Crime Victims: 610-692-7420
- Crisis Intervention (Mental Health): 877-918-2100
- Domestic Violence: 888-711-6270
- Drug & Alcohol Information and Referral: 866-286-3767
- Elder Abuse Hotline: 800-564-7000
- Emergency Services: 911
- HIV/AIDS Hotline: 800-458-5231
- National Runaway Switchboard: 800-786-2929
- National Suicide Prevention: 800-273-8255
- Rape Crisis: 610-692-7273
- Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

**Local Government Agencies and Departments:**

- Chester County Adult Probation: 800-692-1100, ext. 6290
- Chester County Aging Services: 800-692-1100, ext. 6350
- Chester County CareerLink: 610-384-9393
- Chester County Commissioner’s Office: 610-344-6100
- Chester County Department of Children, Youth and Families: 610-344-5800
- Chester County Department of Drug and Alcohol Services: 610-344-5630
- Chester County Health Department: 610-344-6225
- Chester County Dept. of Human Services: 610-344-6640
- Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265
- Chester County Department of Community Development: 800-692-1100, ext. 6900
- Chester County District Attorney: 610-344-6801
- Chester County Domestic Relations: 610-344-6215
- Chester County Domestic Relations Support Hotline: 800-221-4636
- Chester County Juvenile Probation: 610-344-6295
- Chester County Library System: 610-280-2600
- Chester County Assistance Office (Welfare Office): 888-814-4698 or 610-466-1000
- Coatesville VA Medical Center: 610-384-7711
- Early Learning Resource Center (subsidized child care): 1-866-262-8565
- Public Defender of Chester County: 610-344-6940
- Social Security Administration: 888-306-3216 in West Chester or 800-772-1213 (national toll-free)
- Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or [www.uc.pa.gov](http://www.uc.pa.gov)
Other Helpful Phone Numbers and Websites:

American Association of Retired Persons (AARP): 888-687-2277 or www.aarp.org

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or www.chesco.org

Chester County Public Assistance Office (Welfare Office): 888-814-4698 or 610-466-1000 or apply for assistance online at www.compass.state.pa.us

COMPASS: www.compass.state.pa.us
(apply online for welfare, medical assistance, and/or food stamps)

Chester County Department of Community Development: 610-344-6900 or http://dsf.chesco.org/ccdcd/site/default.asp

Chester County Department of Community Development CCCIMS Website: http://dsf.chesco.org/cccims/

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: www.medicare.gov

Medicaid: www.cms.hhs.gov

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or www.nami.org/

Needy Meds: 215-625-9609 or www.needymeds.com

PACE (Seniors): 800-225-7223 or www.cms.hhs.gov/pace

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462

PA Department of Human Services (formerly Department of Public Welfare) Website: www.dhs.state.pa.us

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparxpa.org

PA Dept. of Aging: 717-783-1550 or www.aging.state.pa.us

PA Health Department: 877-724-3258 or www.dsf.health.state.pa.us

Special Kids Network Helpline (information and referral for children with special health care needs): 800-986-4550

US Department of Veterans Affairs: 800-827-1000 or www.va.gov

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or www.oig.state.pa.us

PA MA Hotline (to report Medicaid fraud): 866-379-8477