Answers to Frequently Asked Questions

Revised May 2022
This Resource Guide is sponsored by:

Chester County Commissioners

Marian D. Moskowitz

Josh Maxwell

Michelle Kichline

Chester County

Department of Community Development

610-344-6900

Chester County

Department of Human Services

610-344-6640
Table of Contents

Page 3 – Information and Referral Agencies (*free assistance in finding where to get help*)

Page 4 – Coordinated Assessment for Individuals and Families Experiencing Homelessness (211)

Page 5 – Homeless Shelters and Other Case Management for the Homeless (*addresses Housing Domain*)

Page 6 - Chester County Emergency Rent & Utility Assistance Program

Page 7 – Rental Housing Assistance Programs (*addresses Housing Domain*)

Page 8 – Housing Assistance Programs (addresses Housing Domain)

Page 9 - Financial Assistance, Legal and Credit Counseling Services in Chester County (*addresses Income, Legal, Credit History Domains*)

Page 10 - Drug & Alcohol and Mental Health Treatment Resources (*addresses Mental Health and Substance Abuse Domains*)

Page 11 – Health and Medical Services in Chester County (*addresses Health Care Domain*)

Page 12 – Medical Insurance and Prescription Assistance Programs in Chester County (*addresses Health Care Domain*)

Page 13 – Transportation Resources in Chester County (*addresses Mobility Domain*)

Page 14 - Educational and Employment Resources in Chester County (*addresses Employment, Children’s, and Adult Education Domains*)

Page 15 - Food Cupboards in Chester County (*addresses Food Domain*)

Page 16 – Hot Meal Programs in Chester County (*addresses Food Domain*)

Page 17 – Services for Seniors (*addresses Health Care, Life Skills, Family Relations, and Community Involvement, and Safety Domains for Seniors*)

Page 18, 19 – Important Phone Numbers and Websites (*addresses various Domains*)
The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

**Human Services, Inc.**  
330 West Market Street  
West Chester, PA 19382  
610-429-3033

* Serves the greater West Chester Area. Spanish speaking staff available.

**LCH (The Spanish Community)**  
731 West Cypress Street  
Kennett Square, PA 19348  
610-444-7550 (Option 8)

* Services Kennett Square and the surrounding area. Spanish speaking staff available.

**Maternal and Child Health Consortium**  
501 East Lincoln Highway  
Coatesville, PA 19320  
484-378-4030

* Services Coatesville and the surrounding area. Spanish speaking staff available.

**Oxford Neighborhood Services Center (NSC)**  
35 North Third Street  
Oxford, PA 19636  
610-932-8557 (Option 0)

* Services Oxford and the surrounding area. Spanish speaking staff available.

**Phoenixville Area Community Services (PACS)**  
257 Church Street  
Phoenixville, PA 19460  
610-933-1105

* Services Phoenixville and the surrounding area. Spanish speaking staff available.

**Additional Resources for Information**

Anyone with questions regarding available resources can also call 2-1-1 which is available 24 hours a day, seven days a week. 2-1-1 can also be reached via text and online chat at [http://211sepa.org/](http://211sepa.org/).

You can also find resources online through ReferWeb at [wwwREFERWEB.NET/chesco](http://wwwREFERWEB.NET/chesco). If you have any questions about ReferWeb, please contact Emily Amicone at 610-344-5458 or by e-mail at eamicone@chesco.org

- [www HELPINPA STATE PA US](http://www.HELPINPA STATE PA US) - the PA Help and Human Services Portal
- [www HERETOHELP PA GOV](http://www.HERETOHELP PA GOV) - a webpage with links to PA resources
- [www FACEBOOK COM/HELPINPA](http://www FACEBOOK COM/HELPINPA) - information and updates about PA resources
EXPERIENCING HOMELESSNESS?

Sleeping outside or in a vehicle?
Fleeing domestic violence?
At risk of losing your current housing?

CALL 2-1-1 FOR ASSISTANCE

CHESTER COUNTY HAS SERVICES TO HELP

- Emergency services information available 24/7
- Intake done 8 AM to 5 PM, Monday - Friday
- Text your zip code to 898-211
- Se habla Español
- Hearing Impaired? Use 7-1-1 relay service to call 2-1-1
COUNTYWIDE
Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

COATESVILLE
City Gate (Shelter for Men Only): 610-383-6915
CYWA (Shelter for Women and Families): 610-384-9591
W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

PHOENIXVILLE
St. Mary’s Shelter (Shelter for Women and Families): 610-933-3097
Good Samaritan Services (Shelter for Men Only): 610-933-9305
Code Blue Overnight Emergency Warming Center: 484-393-2407
(Open mid-November to mid-April)
148 Church Street, 2nd Floor (Sacred Heart Church Hall)

POTTSTOWN
Ministries at Main Street (Nov. through April):
They then are transported to the participating church of the month for overnight shelter.
Further Information is available at 610-970-2444
www.ministriesatmainstreet.org, or info@ministriesatmainstreet.org

SOUTHERN CHESTER COUNTY
Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-444-0400

WEST CHESTER
Friends Association (Shelter for Families with Children): 610-431-3598
Safe Harbor (Shelter for Men and Women): 610-692-6550
The Emergency Rent & Utility Assistance Program serves Chester County residents and can only be accessed by dialing 2-1-1. Please follow the three steps below:

1. Press 2 for Homelessness and Housing Crisis
2. Press 2 for Chester County
3. Press 2 for Emergency Rental Assistance Program

Funding will serve individuals and families that are obligated to pay rent and meet the following three criteria:

- Households obligated to pay rent.
- Qualify for unemployment or have experienced a reduction in household income, incurred significant costs or experienced a financial hardship due to COVID-19.
- Demonstrate a risk of experiencing homelessness or housing instability.
- Have a household income at or below 80 percent of the area median (income limits are subject to change per guidance from the federal government).

Once the client has contacted 2-1-1 for intake and referral, they will need to gather information for submission. Those who are eligible can use the emergency rent and utility funding to pay for outstanding rent, electricity, gas, water and sewer; and energy costs such as fuel oil or propane, over a 15-month period. To view the application checklist, visit: www.chesco.org/4905/Rent-Assistance

### MEDIAN FAMILY INCOME GUIDELINES*

*As of April 2021, subject to change. Visit www.chesco.org/4905/Rent-Assistance for latest information.

<table>
<thead>
<tr>
<th># of persons</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>80%</td>
<td>$54,150</td>
<td>$61,850</td>
<td>$69,600</td>
<td>$77,300</td>
<td>$83,500</td>
<td>$89,700</td>
<td>$95,900</td>
<td>$102,050</td>
</tr>
</tbody>
</table>

To learn more, visit: www.chesco.org/4905/Rent-Assistance
Rental Housing Assistance Programs

**IF YOU ARE IN NEED OF EMERGENCY RENTAL OR UTILITY ASSISTANCE, PLEASE CALL 2-1-1 IN ORDER TO GET THE APPROPRIATE REFERRAL**

**AFFORDABLE RENTAL HOUSING**

- Community, Youth and Women’s Alliance (in Coatesville area): 610-384-9591
- Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940
- Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200
- Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911
- PA Housing Search (database of low-cost housing): 877-428-8844 or [www.pahousingsearch.com](http://www.pahousingsearch.com)
- Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

**HOUSING COUNSELING**

- Alliance for Better Housing (in southern Chester County): 610-925-1880
- Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104
- Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640
- Housing Partnership of Chester County: 610-518-1522
- Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940
- Handi-Crafters Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

**RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE**

- Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-429-3033, ext. 189*
- Housing Authority of Chester County (serving all of Chester County): 610-436-9200*
- Friends Association (rental assistance and case management for homeless families with children): 610-431-3598
- Good Samaritan Services (serving families): 610-380-1360
- North Star of Chester County (serving single parents): 610-696-5675
- Kennett Area Community Service (serving Kennett Square area): 610-925-3556*
- Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557
- Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105
- Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282
- Orion Communities (serving Phoenixville area): 610-415-1140
- Salvation Army, West Chester (serving West Chester area): 610-696-8746
- Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868
- ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or [contact@actinfaithgwc.org](mailto:contact@actinfaithgwc.org)
- St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriessville, Honey Brook, Lionville): 610-470-9090
- PA Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940
Housing Assistance Programs

FORECLOSURE/EVICTION ASSISTANCE

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

  Housing Partnership of Chester County: 610-518-1522

  Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

  PA Housing Finance Agency: 800-822-1174 or www.phfa.org

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

  www.makinghomeaffordable.gov (information about mortgage assistance programs)

HOMEBUYING ASSISTANCE

  Alliance for Better Housing (in southern Chester County): 610-925-1880*

  Habitat for Humanity: 610-384-7993

  Housing Partnership of Chester County: 610-518-1522

  Open Hearth (all of Chester County): 610-792-9282

  Phoenixville Homes (in Phoenixville area): 610-948-1797

HOME REPAIR PROGRAMS

  Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

  Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

  Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

  Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

WEATHERIZATION SERVICES – COUNTYWIDE

  Community Action Agency of Delaware County, Inc.
  (Provides weatherization services for all of Chester County):
  610-891-5101 or www.caadc.org

  PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or theckman@caadc.org

* indicates that these are HUD-certified Housing Counseling agencies
Financial Assistance, Legal and Credit Counseling Resources

Chester County Assistance Office
610-466-1000 or 888-814-4698

Utility Bill Assistance
Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556
Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557
Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105
Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282
PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty paying their monthly electric bill): 800-774-7040
Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746
Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868
Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042
Public Utility Commission (PUC): 800-692-7380
TE CARE (Tredyffrin/Easttown area): 610-644-0594 or help@tecare.org

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or contact@actinfofaithqwc.org

St. Vincent de Paul Society
(Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

Credit Counseling Services
American Credit Counseling Institute: 888-212-6741
CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227
Open Hearth, Inc. (also offers a savings program): 610-792-9282
Housing Partnership of Chester County: 610-518-1522
The Pledging Tree Foundation: 774-275-0787

Legal Services
Chester County Bar Association: 610-692-1889
Don’t Borrow Trouble Program (free loan advice): 877-429-5994
Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)
Access to Justice: 877-429-5994
Lawyer Referral Service: 610-429-1500

Senior Law Center (legal services for adults 60 years or older) M-Th 10:00 am – 12:00 pm: 1-877-727-7529
Drug & Alcohol and Mental Health Treatment Resources

Drug and Alcohol Treatment Providers:

**COUNTYWIDE**
CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

**COATESVILLE**
Advanced Treatment Systems (Methadone Treatment): 610-466-9250
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205
Gaudenzia Coatesville: 610-383-9600
Samara House (CYWA): 610-384-9591

**EXTON**
Mirmont Outpatient Center: 484-565-1130

**KENNETT SQUARE**
Holcomb Behavioral Health Systems: 610-388-9225

**MALVERN**
Malvern Institute: 610-647-0330

**PHOENIXVILLE**
Creative Health Services: 610-933-1223

**TOUGHKENAMON**
Bowling Green: 610-268-3588

**WEST CHESTER**
Gaudenzia Outpatient: 610-429-1414
Gaudenzia Kindred House (women with children): 610-399-6571
Gaudenzia House West Chester: 610-399-6929

Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244
Alcoholics Anonymous (Intergroup): 215-923-7900
Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373
Chester County Dept. of Drug and Alcohol Services: 610-344-6620
Double Trouble (drug/alcohol and mental health support group): 610-429-1702
Nar-Anon (24-hour hotline): 215-629-6757
Narcotics Anonymous (Regional Office): 215-755-8200
Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or www.daemioncounseling.org

Mental Health Treatment Providers:

**COUNTYWIDE**
Crisis Intervention (24 hrs/7days): 610-918-2100 or 877-918-2100

**COATESVILLE**
Child Guidance Resource Center (children only): 610-383-5635
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911
Human Services, Inc. (adults only): 610-380-9982
Brandywine Behavioral Health: 610-383-4980

**DOWNINGTOWN**
Human Services, Inc. (children and adults): 610-873-1010

**EXTON**
Holcomb Behavioral Health (children/adults): 610-363-1488
American Day Treatment Center: 888-227-3898

**KENNETT SQUARE**
Holcomb Behavioral Health (children’s program): 610-388-7400

**OXFORD**
Human Services, Inc.: 610-932-8557

**PHOENIXVILLE**
Community Services of Devereux (children only): 610-933-8110
Fellowship Health Resources: 610-415-9301
Penn Psychiatric (children/adults): 610-917-2200

**SPRING CITY**
Creative Health Systems Inc. (adults and children): 610-948-6490

**WEST CHESTER**
Human Services, Inc. (adults only): 610-429-3033
West Chester University Community Health Clinic: 610-436-2510

Other Mental Health Resources

Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265
Crossroads Recovery Center: 610-429-1702
Compeer, Inc.: 610-436-4445
Cornerstone Clubhouse: 610-935-2290
Holcomb Behavioral Health (residential program): 610-363-1488
National Alliance for the Mentally Ill (Chester County Chapter): 610-430-0177 (Helpline) 484-947-5643 (Chester County Office)
PA MEDI/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067
Stepping Stones Clubhouse (referral required): 610-384-6059
Warm Line (for non-emergency mental health calls): 866-846-2722
Health and Medical Services in Chester County

Free or Low-Cost Dental Providers:

COUNTYWIDE

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Dental Lifeline Network: 800-716-8721 or www.dentallifeline.org

LCH Dental Clinic: 610-880-3477 (Dental care for insured and uninsured patients, Spanish spoken).

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or www.padental.org

BERWYN

Children’s Dental Clinic: 610-240-1213

PHOENIXVILLE

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 610-935-3165

Free or Low-Cost Health Providers:

COUNTYWIDE

Chester County Health Department: 610-344-6225

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

AVONDALE

Planned Parenthood of Chester County: 610-268-8848

COATESVILLE

Chester County Women’s Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children): 610-455-1340

KENNETT SQUARE

LCH Health and Community Services (open to all - Spanish spoken): 610-880-3503

OXFORD

LCH Health and Community Services (open to all - Spanish spoken): 610-708-1460

PHOENIXVILLE

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 610-935-3165

The Clinic (serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

TOUGHKENAMON/OXFORD

WIC (Women, Infants, Children): 610-455-1345

WEST CHESTER

Chester County Women’s Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester Co.: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children): 610-344-6240

WEST GROVE

LCH Pediatric Care Unit (Spanish spoken): 610-880-3477

Women’s Health & Prenatal Care Center: 610-880-3477
**Medical Insurance Assistance:**

**STATEWIDE**

PA Health Insurance Exchange
844-844-8040
www.pennie.com

CHIP (PA Children’s Health Insurance Program):
800-986-5437 or www.chipcoverspakids.com

PA Health Law Project: 800-274-3258

**COUNTYWIDE**

**Physical Health:**
Chester County Assistance Office (Medicaid): 610-466-1000 or 888-814-4698 or www.compass.state.pa.us
AmeriChoice of PA: 800-414-9025

Coventry Cares: 866-903-0748 or www.mycoventycares.com
Health Partners of Philadelphia: 800-553-0784
Keystone First: 800-521-6860

PA MEDI (Health Insurance Counseling for Seniors): 610-344-5004 (Option 2) or 800-783-7067 (toll free)

**Behavioral Health:**
Community Care Behavioral Health (Mental Health Services for Medicaid recipients): 866-622-4228

Maternal & Child Health Consortium (assists uninsured adults, children and infants to enroll in subsidized health insurance):
Coatesville Office: 610-383-0630
Kennett Square Office: 610-444-4002

Oxford Office: 610-932-8557
Phoenixville Office: 610-917-1360
West Chester Office: 610-696-5122

**Prescription Expense Assistance:**

**STATEWIDE**

Medicare Extra Help (Medicare recipients only): 800-772-1213
PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparx.org

PA Patient Assistance Program Clearinghouse (Serves the uninsured, under-insured – No PACE or Medicaid Coverage): 800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

www.needymeds.org (prescription assistance programs through pharmaceutical companies for free/low-cost health clients)

www.GoodRx.com – Compares prescription drug prices and offers discount coupons up to 80% off

**COUNTYWIDE**

Community Volunteers in Medicine (serves uninsured working people who live or work in Chester County): 610-836-5990

**COATESVILLE**

The Salvation Army: 610-384-2954

**KENNETT SQUARE**

Kennett Area Community Service: 610-925-3556
LCH: 610-444-7550

**OXFORD**

Oxford Area Neighborhood Services: 610-932-8557

**PHOENIXVILLE**

Health Care Access (Formerly the Phoenixville Healthcare Access Foundation) - Connects uninsured or underinsured residents of the Greater Phoenixville area with dental, vision, prescription, mammogram, and emergency orthopedic services: 610-935-3165 or www.phcafoundation.org

**WEST CHESTER**

The Salvation Army: 610-696-8746
Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation): www.chescorideguide.org

PUBLIC BUS SERVICES

Krapf Coaches: 610-431-1500 or www.krapfbus.com
Route A (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) (helps plan trips on Chester County public transit): 877-612-1359 or www.tmacc.org*
Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)
SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)
SEPTA (helps plan trips on SEPTA public transit): 215-580-7800 or www.septa.org *

TAXI SERVICES

https://gogograndparent.com or 1-855-464-6872 (to schedule Uber or Lyft w/o a smartphone)
Great Valley Cab Company (serves Exton, Malvern, Phoenixville, West Chester): 610-240-7942
Main Line Taxi: 610-272-1000
Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111
A2Z Airport Shuttle 610-644-5858 or www.a2zairport.com
On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

• Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.

TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or www.septa.org
Amtrak: 800-872-7245 or www.amtrak.com

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 484-696-3854/877-873-8415 (toll free) or www.riderover.com
Aging Shared Ride for Seniors (Rover CT): 610-594-3911 or 877-873-8415 (toll free)
Persons with Disabilities Transportation Program (Rover CT): 610-594-3911 or 877-873-8415 (toll free)
*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819
Kennett Area Community Service (serves Kennett Square area): 610-444-4143
Educational and Employment Resources in Chester County

PA CareerLink®-Chester County and United Way
Financial Stability Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
CareerLink: 610-280-1010
https://www.cwds.state.pa.us/

Financial Stability Center: 610-280-1023

*Provides employment, financial counseling, and training, and educational services for all Chester County residents

The Employment, Advancement and Retention Network (EARN) Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
610-280-1046

*Only serves eligible DPW clients. Call for eligibility requirements

Opportunities Industrialization Center, Inc. (OIC)
22 North 5th Avenue
Coatesville, PA, 19320
610-692-2344
https://ccoic.org/

*Provides job readiness, nursing assistant, and child care worker training programs

Practical Nursing Program
443 Boot Road
Downingtown, PA, 19335
484-593-5950
www.chestercountynursing.org

*Post-secondary program that prepares students to pass the NCLEX-PN: National Council Licensure Examination for Licensed Practical/Vocational Nurses

Office of Vocational Rehabilitation (OVR)
1875 New Hope Street
Norristown, PA, 19401-3141
800-221-1042 (toll free)
484-250-4357 (TTY)

*Provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment

Career-Corps
A Partnership for Youth Employment
Oaklands Corporate Center
497 Thomas Jones Way, Suite 350
Exton, PA 19341
610-280-1060
http://www.pacareerlinkchesco.org/job-seekers/youth/

*Serves out of school youth ages 16-21

Charles A. Melton Arts & Education Center
501 East Miner Street
West Chester, PA, 19381
(610) 692-9290
http://www.meltoncenter.org/

*Provides adult and youth educational programs

Life Transforming Ministries
643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393
http://www.quietrevolution.org/

*Provides an employment skills training program

Wings for Success
490 Lancaster Avenue
P.O. Box 1184
Frazer, PA 19355
610-644-6323
http://www.wingsforsuccess.org

*Provides women work-appropriate clothing for job interviews and employment
## Food Providers in Chester County

<table>
<thead>
<tr>
<th>Location</th>
<th>Provider Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>COUNTYWIDE</td>
<td>Chester County Food Bank</td>
<td>610-873-6000</td>
</tr>
<tr>
<td>AVONDALE</td>
<td>St. Rocco Center</td>
<td>610-268-3365</td>
</tr>
<tr>
<td>BERWYN/DEVON</td>
<td>Great Valley Food Cupboard</td>
<td>610-688-5445</td>
</tr>
<tr>
<td></td>
<td>Trinity Presbyterian Church</td>
<td>610-644-0932</td>
</tr>
<tr>
<td>COATESVILLE</td>
<td>Coatesville Community Food Co-Op</td>
<td>610-384-1344</td>
</tr>
<tr>
<td></td>
<td>Coatesville Salvation Army</td>
<td>610-384-2954</td>
</tr>
<tr>
<td></td>
<td>CYWA</td>
<td>610-384-9591</td>
</tr>
<tr>
<td></td>
<td>Kingsway Independent Church</td>
<td>610-246-5749</td>
</tr>
<tr>
<td></td>
<td>Pantry of Plenty at Sandy Hill</td>
<td>610-857-3959</td>
</tr>
<tr>
<td></td>
<td>Second Baptist Church</td>
<td>610-384-8959</td>
</tr>
<tr>
<td></td>
<td>Tabernacle Baptist Church</td>
<td>610-384-7445</td>
</tr>
<tr>
<td>DOWNINGTOWN/EXTON/LIONVILLE</td>
<td>Lord’s Pantry of Downingtown</td>
<td>610-873-1149</td>
</tr>
<tr>
<td>FRAZER</td>
<td>People’s Pantry at Church Road</td>
<td>610-296-8475</td>
</tr>
<tr>
<td>GLENMOORE/HONEY BROOK</td>
<td>Glenmoore Salvation Army Food Pantry</td>
<td>610-383-0868</td>
</tr>
<tr>
<td></td>
<td>Blessing House</td>
<td>610-273-0303</td>
</tr>
<tr>
<td></td>
<td>Honey Brook Food Pantry</td>
<td>610-273-6102</td>
</tr>
<tr>
<td>KENNETT SQUARE</td>
<td>Kennett Area Community Services</td>
<td>610-925-3556</td>
</tr>
<tr>
<td></td>
<td>Kennett Area Senior Center</td>
<td>610-444-4819</td>
</tr>
<tr>
<td></td>
<td>Pathstone</td>
<td>610-925-5600</td>
</tr>
<tr>
<td>OXFORD</td>
<td>Divine Sent Food Cupboard</td>
<td>443-553-5587</td>
</tr>
<tr>
<td></td>
<td>Oxford Neighborhood Services Center</td>
<td>610-932-8557</td>
</tr>
<tr>
<td>PAOLI</td>
<td>Good Samaritan Food Closet</td>
<td>610-551-5767</td>
</tr>
<tr>
<td></td>
<td>Paoli Presbyterian Church</td>
<td>610-644-8250</td>
</tr>
<tr>
<td>PARKESBURG</td>
<td>Octorara Area Food Cupboard</td>
<td>610-857-4000</td>
</tr>
<tr>
<td>PHOENIXVILLE</td>
<td>Alianza’s Latino Outreach</td>
<td>610-933-9200</td>
</tr>
<tr>
<td></td>
<td>Phoenixville Area Community Services</td>
<td>610-933-1105</td>
</tr>
<tr>
<td></td>
<td>Phoenixville Senior Center</td>
<td>610-935-1515</td>
</tr>
<tr>
<td></td>
<td>St. Peter’s Episcopal Church Food Pantry</td>
<td>610-933-2195</td>
</tr>
<tr>
<td>POTTSTOWN</td>
<td>Coventry Food Pantry</td>
<td>610-326-5659</td>
</tr>
<tr>
<td>SPRING CITY</td>
<td>Spring City Food Pantry</td>
<td>484-431-3493</td>
</tr>
<tr>
<td>WEST CHESTER</td>
<td>Act in Faith of Greater West Chester</td>
<td>484-324-8492</td>
</tr>
<tr>
<td></td>
<td>Baptist Church of West Chester</td>
<td>610-696-7466</td>
</tr>
<tr>
<td></td>
<td>Church of the Holy Trinity</td>
<td>484-324-8492</td>
</tr>
<tr>
<td></td>
<td>West Chester Food Cupboard</td>
<td>610-344-3175</td>
</tr>
<tr>
<td></td>
<td>West Chester Salvation Army</td>
<td>610-696-8746</td>
</tr>
<tr>
<td>WEST GROVE</td>
<td>Bridge Food Pantry at Avon Grove Church of the Nazarene</td>
<td>610-869-9500</td>
</tr>
<tr>
<td></td>
<td>MANNA Ministries at New London Baptist Church</td>
<td>610-345-0471</td>
</tr>
<tr>
<td>Location</td>
<td>Organizations</td>
<td>Contact Numbers</td>
</tr>
<tr>
<td>-------------------</td>
<td>----------------------------------------------------</td>
<td>----------------------------------</td>
</tr>
<tr>
<td>SERVING ALL OF CHESTER COUNTY</td>
<td>Meals on Wheels of Chester County: 610-430-8500</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>COATESVILLE</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>City Gate Mission: 610-383-6915</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brandywine Valley Active Aging: 610-383-6900</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Coatesville Soup Kitchen: 610-384-3420</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Jubilee Evangelist Church: 610-384-1821</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Olivet United Methodist Church: 610-384-5828</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>DEVON</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Surrey Services for Seniors: 610-647-6404</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>DOWNINGTOWN</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brandywine Valley Active Aging: 610-269-3939</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>HONEY BROOK</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Honey Brook Shepherd’s Kitchen: 610-273-2848</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>KENNETT SQUARE</strong></td>
<td>His Mission: 610-444-2559</td>
</tr>
<tr>
<td></td>
<td><strong>OXFORD</strong></td>
<td>Oxford Area Senior Center: 610-932-5244</td>
</tr>
<tr>
<td></td>
<td><strong>PHOENIXVILLE</strong></td>
<td>Your Soup Kitchen at Seventh Day Adventist Church: 610-342-7015</td>
</tr>
<tr>
<td></td>
<td><strong>WEST CHESTER</strong></td>
<td>Cornerstone Christian Fellowship: 610-430-3508</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Safe Harbor: 610-696-9016</td>
</tr>
<tr>
<td></td>
<td></td>
<td>St. Agnes Day Room: 610-429-0697</td>
</tr>
<tr>
<td></td>
<td></td>
<td>West Chester Area Senior Center: 610-431-4242</td>
</tr>
</tbody>
</table>
Services for Seniors in Chester County

Senior Centers:

COATESVILLE
Brandywine Valley Active Aging
Coatesville Campus: 610-383-6900

DEVON
Surrey Services for Seniors: 610-647-6404

DOWNINGTOWN
Brandywine Valley Active Aging
Downingtown Campus: 610-269-3939

KENNETT SQUARE
Kennett Area Senior Center: 610-444-4819

OXFORD
Oxford Senior Center: 610-932-5244

PHOENIXVILLE
Phoenixville Area Adult Activity Center:
610-935-1515

WEST CHESTER
West Chester Area Senior Center: 610-431-4242

Adult Day Care Centers:

EXTON
Active Day of Exton: 610-363-8044

HONEYBROOK
Tel Hai Adult Day Care: 610-273-4619

KENNETT SQUARE
Active Day of Kennett Square: 610-388-1166

MALVERN
Sarahcare Adult Day Services: 610-251-0801

Other Useful Numbers For Seniors:

ACS Home Care: 610-427-9900

Aging & Disability Resource Centers: 800-753-8827
www.adrc-tae.acl.gov

Alzheimer’s Association – Delaware Valley Chapter:
24/7 Helpline: 800-272-3900  www.alz.org/delval/

AARP Malvern Chapter: 610-251-9373
AARP Phoenixville Chapter: 610-933-8801
AARP Valley Forge Chapter: 610-647-5677
AARP West Chester Chapter: 610-696-8446
Comfort Keepers: 610-628-9272
Chester County Department of Aging Services: 610-344-6350
Eldercare Locator: 800-677-1116 or www.eldercare.acl.gov
Heron Companions: 610-259-9701
Home Helpers: 610-458-7550
Home Instead Senior Care: 610-615-8287
Innovative Living: 610-717-8662
Liberty In-Home Care: 610-254-9440
Maxim Healthcare Services: 610-363-6044
Meals on Wheels: 610-430-8500
Neighborhood Visiting Nurse Association: 610-696-6511
PA MEDI (Medicare and health insurance information): 610-344-5004 (Option 2)
Parkesburg Area Senior Club: 610-932-8902
Pennsylvania Link to Community Care: www.carelink.pa.gov
(local resources for seniors, disabilities and mental health)
Personal Health Care, Inc.: 610-933-6130
Property Tax/Rent Rebate Taxpayer Service and Information Center: 888-222-9190 or 888-728-2937 (option 3)
www.revenue.state.pa.us

Seniors of Honey Brook: 610-273-2848
Surrey Services for Seniors (Main Line Area): 610-647-9840
Southeastern Health Services of PA: 610-269-9876
Synergy Homecare of Chester County: 484-341-8720
VNA Home Community Care Services: 610-384-4200
Support Groups:

- Alanon/Alateen: 610-696-4216
- Alcoholics Anonymous: 215-923-7900
- American Cancer Society (services including transportation for cancer patients): 800-227-2345
- Compassionate Friends (bereaved parents): 610-933-2346
- Downs Syndrome Interest Group of Chester County: 610-889-0291
- Mothers Against Drunk Driving: 800-948-6233
- Narcotics Anonymous: 215-629-6757
- National Alliance for the Mentally Ill: 717-238-1514
- Parents Anonymous: 610-429-0634
- Parents, Families, & Friends of Lesbians & Gays: 484-354-2448
- Parents Involved Network: 800-688-4226, ext. 513
- Parents Without Partners: 610-383-9830
- The ARC of Chester County: 610-696-8090
- Women’s Resource Center: 610-687-6391

Hotlines and Emergency Phone #s:

- Child Line (To report child abuse statewide): 800-932-0313
- Crime Victims: 610-692-7420
- Crisis Intervention (Mental Health): 877-918-2100
- Domestic Violence: 888-711-6270
- Drug & Alcohol Information and Referral: 866-286-3767
- Elder Abuse Hotline: 800-564-7000
- Emergency Services: 911
- HIV/AIDS Hotline: 800-458-5231
- National Runaway Switchboard: 800-786-2929
- National Suicide Prevention: 800-273-8255
- Rape Crisis: 610-692-7273
- Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

Local Government Agencies and Departments:

- Chester County Adult Probation: 800-692-1100, ext. 6290
- Chester County Aging Services: 800-692-1100, ext. 6350
- Chester County CareerLink: 610-384-9393
- Chester County Commissioner’s Office: 610-344-6100
- Chester County Department of Children, Youth and Families: 610-344-5800
- Chester County Department of Drug and Alcohol Services: 610-344-5630
- Chester County Health Department: 610-344-6225
- Chester County Dept. of Human Services: 610-344-6640
- Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265
- Chester County Department of Community Development: 800-692-1100, ext. 6900
- Chester County District Attorney: 610-344-6801
- Chester County Domestic Relations: 610-344-6215
- Chester County Domestic Relations Support Hotline: 800-221-4636
- Chester County Juvenile Probation: 610-344-6295
- Chester County Library System: 610-280-2600
- Chester County Assistance Office: 888-814-4698 or 610-466-1000
- Coatesville VA Medical Center: 610-384-7711
- Early Learning Resource Center (subsidized child care): 1-866-262-8565
- Public Defender of Chester County: 610-344-6940
- Social Security Administration: 888-306-3216 in West Chester or 800-772-1213 (national toll-free)
- Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or www.uc.pa.gov
American Association of Retired Persons (AARP): 888-687-2277 or [www.aarp.org](http://www.aarp.org)

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or [www.chesco.org](http://www.chesco.org)

Chester County Public Assistance Office: 888-814-4698 or 610-466-1000 or apply for assistance online at [https://www.compass.state.pa.us/Compass.Web/Public/CMPHome](https://www.compass.state.pa.us/Compass.Web/Public/CMPHome)

COMPASS: [https://www.compass.state.pa.us/Compass.Web/Public/CMPHome](https://www.compass.state.pa.us/Compass.Web/Public/CMPHome)  
(apply online for cash assistance, medical assistance, and/or SNAP)

Chester County Department of Community Development: 610-344-6900 or [www.chesco.org/204/Community-Development](http://www.chesco.org/204/Community-Development)

Chester County Department of Community Development CCCIMS Website: [http://dsf.chesco.org/cccims/](http://dsf.chesco.org/cccims/)

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: [www.medicare.gov](http://www.medicare.gov)

Medicaid: [www.cms.hhs.gov](http://www.cms.hhs.gov)


Needy Meds: 215-625-9609 or [www.needymeds.com](http://www.needymeds.com)

PACE (Seniors): 800-225-7223 or [www.cms.hhs.gov/pace](http://www.cms.hhs.gov/pace)

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462  
Website: [https://www.dhs.pa.gov/Pages/default.aspx](https://www.dhs.pa.gov/Pages/default.aspx)

PA Partnership for Prescription Assistance: 888-477-2669 or [www.pparxpa.org](http://www.pparxpa.org)

PA Dept. of Aging: 717-783-1550 or [www.aging.state.pa.us](http://www.aging.state.pa.us)

PA Health Department: 877-724-3258 or [www.dsf.health.state.pa.us](http://www.dsf.health.state.pa.us)

Special Kids Network Helpline (information and referral for children with special health care needs): 800-986-4550

US Department of Veterans Affairs: 800-827-1000 or [www.va.gov](http://www.va.gov)

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or [www.oig.state.pa.us](http://www.oig.state.pa.us)

PA MA Hotline (to report Medicaid fraud): 866-379-8477