Answers to Frequently Asked Questions

Revised May 2023
This Resource Guide is sponsored by:

**Chester County Commissioners**

Marian D. Moskowitz
Josh Maxwell
Michelle Kichline

**Chester County**

**Department of Community Development**

610-344-6900

**Chester County**

**Department of Human Services**

610-344-6640
Table of Contents

Page 3 – Information and Referral Agencies (*free assistance in finding where to get help*)

Page 4 – Coordinated Assessment for Individuals and Families Experiencing Homelessness (211)

Page 5 – Homeless Shelters and Other Case Management for the Homeless (*addresses Housing Domain*)

Page 6 - Chester County Emergency Rent & Utility Assistance Program

Page 7 – Rental Housing Assistance Programs (*addresses Housing Domain*)

Page 8 – Housing Assistance Programs (addresses Housing Domain)

Page 9 - Financial Assistance, Legal and Credit Counseling Services in Chester County (*addresses Income, Legal, Credit History Domains*)

Page 10 - Drug & Alcohol and Mental Health Treatment Resources (*addresses Mental Health and Substance Abuse Domains*)

Page 11 – Health and Medical Services in Chester County (*addresses Health Care Domain*)

Page 12 – Medical Insurance and Prescription Assistance Programs in Chester County (*addresses Health Care Domain*)

Page 13 – Transportation Resources in Chester County (*addresses Mobility Domain*)

Page 14 - Educational and Employment Resources in Chester County (*addresses Employment, Children’s, and Adult Education Domains*)

Page 15 - Food Cupboards in Chester County (*addresses Food Domain*)

Page 16 – Hot Meal Programs in Chester County (*addresses Food Domain*)

Page 17 – Services for Seniors (*addresses Health Care, Life Skills, Family Relations, and Community Involvement, and Safety Domains for Seniors*)

Page 18, 19 – Important Phone Numbers and Websites (*addresses various Domains*)
The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

**Human Services, Inc.**  
50 James Buchanan Dr.  
Thorndale, PA 19372  
610-200-6222  
* Serves the greater West Chester Area. Spanish speaking staff available.

**LCH (The Spanish Community)**  
731 West Cypress Street  
Kennett Square, PA 19348  
610-444-7550 (Option 8)  
* Services Kennett Square and the surrounding area. Spanish speaking staff available.

**Maternal and Child Health Consortium**  
1001 East Lincoln Hwy.  
Suite 104  
Coatesville, PA 19320  
610-344-5370 (ext. 135)  
www.ccmchc.org  
* Services Coatesville and the surrounding area. Spanish speaking staff available.

**Oxford Neighborhood Services Center (NSC)**  
35 North Third Street  
Oxford, PA 19636  
610-932-8557 (Option 0)  
* Services Oxford and the surrounding area. Spanish speaking staff available.

**Phoenixville Area Community Services (PACS)**  
257 Church Street  
Phoenixville, PA 19460  
610-933-1105  
* Services Phoenixville and the surrounding area. Spanish speaking staff available.

**Additional Resources for Information**  
Anyone with questions regarding available resources can also call 2-1-1 which is available 24 hours a day, seven days a week. 2-1-1 can also be reached via text and online chat at [http://211sepa.org/](http://211sepa.org/).

- [www.helpinpa.state.pa.us](http://www.helpinpa.state.pa.us) - the PA Help and Human Services Portal
- [www.heretohelp.pa.gov](http://www.heretohelp.pa.gov) - a webpage with links to PA resources
- [www.facebook.com/HelpinPA](http://www.facebook.com/HelpinPA) - information and updates about PA resources
EXPERIENCING HOMELESSNESS?

Sleeping outside or in a vehicle?
Fleeing domestic violence?
At risk of losing your current housing?

CALL 2-1-1
PRESS 2 FOR HOUSING & HOMELESS RELATED ISSUES

CHESTER COUNTY HAS SERVICES TO HELP

• Emergency services information available 24/7
• Intake done 8 AM to 5 PM, Monday - Friday
• Text your zip code to 898-211
• Se habla Español
• Hearing Impaired? Use 7-1-1 relay service to call 2-1-1
COUNTYWIDE

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

COATESVILLE

City Gate (Shelter for Men Only): 610-383-6915

CYWA (Shelter for Women and Families): 610-384-9591

W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

PHOENIXVILLE

St. Mary’s Shelter (Shelter for Women and Families): 610-933-3097

Good Samaritan Services (Shelter for Men Only): 610-933-9305

Code Blue Overnight Emergency Warming Center: 484-393-2407
(Open mid-November to mid-April)
148 Church Street, 2nd Floor (Sacred Heart Church Hall)

POTTSTOWN

Ministries at Main Street (Nov. through April):
They then are transported to the participating church of the month for overnight shelter.
Further Information is available at 610-970-2444
www.ministriesatmainstreet.org, or info@ministriesatmainstreet.org

SOUTHERN CHESTER COUNTY

Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-444-0400

WEST CHESTER

Friends Association (Shelter for Families with Children): 610-431-3598

Safe Harbor (Shelter for Men and Women): 610-692-6550
The Emergency Rent & Utility Assistance Program serves Chester County residents and can only be accessed by dialing 2-1-1. Please follow the three steps below:

1. Press 2 for Homelessness and Housing Crisis
2. Press 2 for Chester County
3. Press 2 for Emergency Rental Assistance Program

Funding will serve individuals and families that are obligated to pay rent and meet the following three criteria:

- Households obligated to pay rent.
- Qualify for unemployment or have experienced a reduction in household income, incurred significant costs or experienced a financial hardship due to COVID-19.
- Demonstrate a risk of experiencing homelessness or housing instability.
- Have a household income at or below 80 percent of the area median (income limits are subject to change per guidance from the federal government).

Once the client has contacted 2-1-1 for intake and referral, they will need to gather information for submission. Those who are eligible can use the emergency rent and utility funding to pay for outstanding rent, electricity, gas, water and sewer; and energy costs such as fuel oil or propane, over a 15-month period. To view the application checklist, visit: www.chesco.org/4905/Rent-Assistance

### MEDIAN FAMILY INCOME GUIDELINES*

*As of April 2021, subject to change. Visit www.chesco.org/4905/Rent-Assistance for latest information.

<table>
<thead>
<tr>
<th># of persons</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>80%</td>
<td>$54,150</td>
<td>$61,850</td>
<td>$69,600</td>
<td>$77,300</td>
<td>$83,500</td>
<td>$89,700</td>
<td>$95,900</td>
<td>$102,050</td>
</tr>
</tbody>
</table>

To learn more, visit: www.chesco.org/4905/Rent-Assistance
Rental Housing Assistance Programs

IF YOU ARE IN NEED OF EMERGENCY RENTAL OR UTILITY ASSISTANCE, PLEASE CALL 2-1-1 IN ORDER TO GET THE APPROPRIATE REFERRAL

AFFORDABLE RENTAL HOUSING

Community, Youth and Women’s Alliance (in Coatesville area): 610-384-9591
Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940
Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-643-9200
Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911
PA Housing Search (database of low-cost housing): 877-428-8844 or www.pahousingsearch.com
Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880
Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104
Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640
Housing Partnership of Chester County: 610-518-1522
Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940
Handi-Crafters Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-200-6222, ext. 328
Housing Authority of Chester County (serving all of Chester County: 610-436-9200*
Friends Association (rental assistance and case management for homeless families with children): 610-431-3598
Good Samaritan Services (serving families): 610-380-1360
North Star of Chester County (serving single parents): 610-696-5675
Kennett Area Community Service (serving Kennett Square area): 610-925-3556*
Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557
Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105
Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282
Orion Communities (serving Phoenixville area): 610-415-1140
Salvation Army, West Chester (serving West Chester area): 610-696-8746
Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868
ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or contact@actinfaithgwc.org
St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-470-9090
PA Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940
Veterans Multi-Service Center (serving veteran families): 610-384-8387
**FORECLOSURE/EVICTION ASSISTANCE**

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

PA Housing Finance Agency: 800-822-1174 or [www.phfa.org](http://www.phfa.org)

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov) (information about mortgage assistance programs)

**HOMEBUYING ASSISTANCE**

Alliance for Better Housing (in southern Chester County): 610-925-1880*

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

**HOME REPAIR PROGRAMS**

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

**WEATHERIZATION SERVICES – COUNTYWIDE**

Community Action Agency of Delaware County, Inc.
(Provides weatherization services for all of Chester County):

610-891-5101 or [www.caadc.org](http://www.caadc.org)

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or [theckman@caadc.org](mailto:theckman@caadc.org)

* indicates that these are HUD-certified Housing Counseling agencies
Financial Assistance, Legal and Credit Counseling Resources

**Chester County Assistance Office**  
610-466-1000 or 888-814-4698

**Utility Bill Assistance**  
Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556  
Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557  
Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105  
Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282  
PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty paying their monthly electric bill): 800-774-7040  
Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746  
Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868  
Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042  
Public Utility Commission (PUC): 800-692-7380  
TE CARE (Tredyffrin/Easttown area): 610-644-0594 or help@tecare.org

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or contact@actinfaitghwc.org

St. Vincent de Paul Society  
(Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

**Credit Counseling Services**  
American Credit Counseling Institute: 888-212-6741  
CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227  
Open Hearth, Inc. (also offers a savings program): 610-792-9282  
Housing Partnership of Chester County: 610-518-1522  
The Pledging Tree Foundation: 774-275-0787

**Legal Services**  
Chester County Bar Association: 610-692-1889  
Don’t Borrow Trouble Program (free loan advice): 877-429-5994  
Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)  
Access to Justice: 877-429-5994  
Lawyer Referral Service: 610-429-1500  
Senior Law Center (legal services for adults 60 years or older) M-Th 10:00 am – 12:00 pm: 1-877-727-7529
### Drug and Alcohol Treatment Providers:

**COUNTYWIDE**  
CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203  
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767  

**COATESVILLE**  
Advanced Treatment Systems (Methadone Treatment): 610-466-9250  
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205  
Gaudenzia Coatesville: 610-383-9600  
Samara House (CYWA): 610-384-9591  

**EXTON**  
Mirmont Outpatient Center: 484-565-1130  

**KENNEDT SQUARE**  
Holcomb Behavioral Health Systems: 610-388-9225  

**MALVERN**  
Malvern Institute: 610-647-0330  

**PHOENIXVILLE**  
Creative Health Services: 610-933-1223  

**TOUGHKENAMON**  
Bowling Green: 610-268-3588  

**WEST CHESTER**  
Gaudenzia Outpatient: 610-429-1414  
Gaudenzia Kindred House (women with children): 610-399-6571  
Gaudenzia House West Chester: 610-399-6929  

Other Drug and Alcohol Resources  
Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244  
Alcoholics Anonymous (Intergroup): 215-923-7900  
Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373  
Chester County Dept. of Drug and Alcohol Services: 610-344-6620  
Double Trouble (drug/alcohol and mental health support group): 610-429-1702  
Nar-Anon (24-hour hotline): 215-629-6757  
Narcotics Anonymous (Regional Office): 215-755-8200  
Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or [www.daemioncounseling.org](http://www.daemioncounseling.org)  

### Mental Health Treatment Providers:

**COUNTYWIDE**  
Crisis Intervention (24 hrs/7 days): 610-918-2100 or 877-918-2100  

**COATESVILLE**  
Child Guidance Resource Center (children only): 610-383-5635  
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911  
Human Services, Inc. (adults only): 610-200-6222  

**DOWNTOWN**  
Human Services, Inc. (children and adults): 610-200-6222  

**EXTON**  
Holcomb Behavioral Health (children/adults): 610-363-1488  
American Day Treatment Center: 888-227-3898  

**KENNEDT SQUARE**  
Holcomb Behavioral Health (children's program): 610-388-7400  

**OXFORD**  
Human Services, Inc.: 610-200-6222  

**PHOENIXVILLE**  
Community Services of Devereux (children only): 610-933-8110  
Fellowship Health Resources: 610-415-9301  
Penn Psychiatric (children/adults): 610-917-2200  

**SPRING CITY**  
Creative Health Systems Inc. (adults and children): 610-948-6490  

**THORNDALE**  
Human Services, Inc. (adults only): 610-200-6222  
West Chester University Community Health Clinic: 610-436-2510  

Other Mental Health Resources  
Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265  
Crossroads Recovery Center: 610-429-1702  
Compeer, Inc.: 610-436-4445  
Cornerstone Clubhouse: 610-935-2290  
Holcomb Behavioral Health (residential program): 610-363-1488  
National Alliance for the Mentally Ill (Chester County Chapter): 610-430-0177 (Helpline)  
484-947-5643 (Chester County Office)  
PA MEDI/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067  
Stepping Stones Clubhouse (referral required): 610-384-6059  

Warm Line (for non-emergency mental health calls): 866-846-2722
**Free or Low-Cost Dental Providers:**

**COUNTYWIDE**

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Dental Lifeline Network: 800-716-8721 or www.dentallifeline.org

LCH Dental Clinic: 610-880-3477 (Dental care for insured and uninsured patients, Spanish spoken).

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or www.padental.org

**BERWYN**

Children’s Dental Clinic: 610-240-1213

**PHOENIXVILLE**

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 610-935-3165

**Free or Low-Cost Health Providers:**

**COUNTYWIDE**

Chester County Health Department: 610-344-6225

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

**AVONDALE**

Planned Parenthood of Chester County: 610-268-8848

**COATESVILLE**

Chester County Women’s Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children): 610-455-1340

**KENNETT SQUARE**

LCH Health and Community Services (open to all - Spanish spoken): 610-880-3503

**OXFORD**

LCH Health and Community Services (open to all - Spanish spoken): 610-708-1460

**PHOENIXVILLE**

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 610-935-3165

The Clinic (serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

**TOUGHKENAMON/OXFORD**

WIC (Women, Infants, Children): 610-455-1345

**WEST CHESTER**

Chester County Women’s Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester Co.: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children): 610-344-6240

**WEST GROVE**

LCH Pediatric Care Unit (Spanish spoken): 610-880-3477

Women’s Health & Prenatal Care Center: 610-880-3477
Medical Insurance and Prescription Assistance Programs in Chester County

**Medical Insurance Assistance:**

**STATEWIDE**

PA Health Insurance Exchange  
844-844-8040  
www.pennie.com

CHIP (PA Children’s Health Insurance Program):  
800-986-5437 or www.chipcoverspakids.com

PA Health Law Project: 800-274-3258

**COUNTYWIDE**

**Physical Health:**
  Chester County Assistance Office (Medicaid):  
610-466-1000 or 888-814-4698 or  
www.compass.state.pa.us

AmeriChoice of PA: 800-414-9025

Coventry Cares: 866-903-0748 or www.mymycoventrycares.com

Health Partners of Philadelphia: 800-553-0784

Keystone First: 800-521-6860

PA MEDI (Health Insurance Counseling for Seniors):  
610-344-5004 (Option 2) or 800-783-7067 (toll free)

**Behavioral Health:**
  Community Care Behavioral Health (Mental Health Services for Medicaid recipients): 866-622-4228

Maternal & Child Health Consortium  
(assists uninsured adults, children and infants to enroll in subsidized health insurance):

Coatesville Office: 610-344-5370

Kennett Square Office: 610-444-4002

Oxford Office: 610-932-8557

Phoenixville Office: 610-917-1360

West Chester Office: 610-696-5122

**Prescription Expense Assistance:**

**STATEWIDE**

Medicare Extra Help (Medicare recipients only): 800-772-1213

PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparx.org

PA Patient Assistance Program Clearinghouse (Serves the uninsured, under-insured – No PACE or Medicaid Coverage): 800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

www.needymeds.org (prescription assistance programs through pharmaceutical companies for free/low-cost health clients)

www.GoodRx.com – Compares prescription drug prices and offers discount coupons up to 80% off

**COUNTYWIDE**

Community Volunteers in Medicine (serves uninsured working people who live or work in Chester County): 610-836-5990

**COATESVILLE**

The Salvation Army: 610-384-2954

**KENNETT SQUARE**

Kennett Area Community Service: 610-925-3556

LCH: 610-444-7550

**OXFORD**

Oxford Area Neighborhood Services: 610-932-8557

**PHOENIXVILLE**

Health Care Access (Formerly the Phoenixville Healthcare Access Foundation) - Connects uninsured or underinsured residents of the Greater Phoenixville area with dental, vision, prescription, mammogram, and emergency orthopedic services: 610-935-3165 or www.phcafoundation.org.

**WEST CHESTER**

The Salvation Army: 610-696-8746
Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation):
www.chescorideguide.org

PUBLIC BUS SERVICES

SEPTA: 215-580-7800 or www.septa.org
Route 135 (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) (helps plan trips on Chester County public transit): 877-612-1359 or www.tmacc.org*
Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)
SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)
SEPTA (helps plan trips on SEPTA public transit): 215-580-7800 or www.septa.org *

TAXI SERVICES

https://gogograndparent.com or 1-855-464-6872 (to schedule Uber or Lyft w/o a smartphone)
Great Valley Cab Company (serves Exton, Malvern, Phoenixville, West Chester): 610-240-7942
Main Line Taxi: 610-272-1000
Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111
A2Z Airport Shuttle 610-644-5858 or www.a2zairport.com
On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

Cab Service is not available in all areas of Chester County.
You should call at least one business day in advance to inquire about availability and price.

TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or www.septa.org
Amtrak: 800-872-7245 or www.amtrak.com

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 610-344-5545 or www.Chescoconnect.org
Aging Shared Ride for Seniors (ChesCO Connect): 610-344-5545 or www.Chescoconnect.org
Persons with Disabilities Transportation Program (ChesCO Connect): 610-344-5545 or www.Chescoconnect.org

*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819
Kennett Area Community Service (serves Kennett Square area): 610-444-4143
Educational and Employment Resources in Chester County

PA CareerLink®-Chester County and United Way
Financial Stability Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
CareerLink: 610-280-1010
https://www.cwds.state.pa.us/

Financial Stability Center: 610-280-1023
*Provides employment, financial counseling, and training, and educational services for all Chester County residents

The Employment, Advancement and Retention Network (EARN) Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
610-280-1046

*Only serves eligible DPW clients. Call for eligibility requirements

Opportunities Industrialization Center, Inc. (OIC)
22 North 5th Avenue
Coatesville, PA, 19320
610-692-2344
https://ccoic.org/

*Provides job readiness, nursing assistant, and child care worker training programs

Practical Nursing Program
443 Boot Road
Downingtown, PA, 19335
484-593-5950
www.chestercountynursing.org

*Post-secondary program that prepares students to pass the NCLEX-PN: National Council Licensure Examination for Licensed Practical/Vocational Nurses

VisionCorps
244 N. Queen St.
Lancaster, PA 17603
717-291-5951
https://visioncorps.net

*Provides meaningful employment and educational services to people living with vision loss

Office of Vocational Rehabilitation (OVR)
1875 New Hope Street
Norristown, PA, 19401-3141
800-221-1042 (toll free)
484-250-4357 (TTY)

*Provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment

Career-Corps
A Partnership for Youth Employment
Oaklands Corporate Center
479 Thomas Jones Way, Suite 500
Exton, PA 19341
610-280-1029
Youth Services » Pennsylvania CareerLink - Chester County (pacareerlinkchesco.org)
*Serves out of school youth ages 16-24

Charles A. Melton Arts & Education Center
501 East Miner Street
West Chester, PA, 19381
(610) 692-9290
http://www.meltoncenter.org/

*Provides adult and youth educational programs

Life Transforming Ministries
643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393
http://www.quietrevolution.org/

*Provides an employment skills training program

Wings for Success
490 Lancaster Avenue
P.O. Box 1184
Frazer, PA, 19355
610-644-6323
http://www.wingsforsuccess.org

*Provides women work-appropriate clothing for job interviews and employment
**COUNTYWIDE**
Chester County Food Bank: 610-873-6000

**AVONDALE**
St. Rocco Center: 610-268-3365

**BERWYN/DEVON**
Great Valley Food Cupboard: 610-688-5445
Trinity Presbyterian Church: 610-644-0932

**COATESVILLE**
Coatesville Community Food Co-Op: 610-384-1344
Coatesville Salvation Army: 610-384-2954
CYWA: 610-384-9591
Kingsway Independent Church: 610-246-5749
Pantry of Plenty at Sandy Hill Community Church: 610-857-3959
Second Baptist Church: 610-384-8959
Tabernacle Baptist Church: 610-384-7445

**DOWNINGTOWN/EXTON/LIONVILLE**
Lord’s Pantry of Downingtown: 610-873-1149

**FRAZER**
People’s Pantry at Church Road: 610-296-8475

**GLENMOORE/HONEY BROOK**
Glenmoore Salvation Army Food Pantry: 610-383-0868
Blessing House: 610-273-0303
Honey Brook Food Pantry: 610-273-6102

**KENNETT SQUARE**
Kennett Area Community Services: 610-925-3556
Kennett Area Senior Center: 610-444-4819
Pathstone: 610-925-5600

**OXFORD**
Divine Sent Food Cupboard: 443-553-5587
Oxford Neighborhood Services Center: 610-932-8557

**PAOLI**
Good Samaritan Food Closet: 610-644-4040
Paoli Presbyterian Church: 610-644-8250

**PARKESBURG**
Octorara Area Food Cupboard: 610-857-4000

**PHOENIXVILLE**
Alianza’s Latino Outreach: 610-933-9200
Phoenixville Area Community Services: 610-933-1105
Phoenixville Senior Center: 610-935-1515
St. Peter’s Episcopal Church Food Pantry: 610-933-2195

**POTTSTOWN**
Coventry Food Pantry: 610-326-5659

**SPRING CITY**
Spring City Food Pantry: 484-431-3493

**WEST CHESTER**
Act in Faith of Greater West Chester: 484-324-8492
Baptist Church of West Chester: 610-696-7466
Church of the Holy Trinity: 484-324-8492
West Chester Food Cupboard: 610-344-3175
West Chester Salvation Army: 610-696-8746

**WEST GROVE**
Bridge Food Pantry at Avon Grove Church of the Nazarene: 610-869-9500
MANNA Ministries at New London Baptist Church: 610-345-0471
## Hot Meal Programs in Chester County

### SERVING ALL OF CHESTER COUNTY
Meals on Wheels of Chester County: 610-430-8500

### COATESVILLE
City Gate Mission: 610-383-6915
Brandywine Valley Active Aging: 610-383-6900
Coatesville Soup Kitchen: 610-384-3420
Jubilee Evangelist Church: 610-384-1821
Olivet United Methodist Church: 610-384-5828

### DEVON
Surrey Services for Seniors: 610-647-6404

### DOWNINGTOWN
Brandywine Valley Active Aging: 610-269-3939

### HONEY BROOK
Honey Brook Shepherd’s Kitchen: 610-273-2848

### KENNETT SQUARE
His Mission: 610-444-2559

### OXFORD
Oxford Area Senior Center: 610-932-5244

### PHOENIXVILLE
Your Soup Kitchen at Seventh Day Adventist Church: 610-342-7015

### WEST CHESTER
Cornerstone Christian Fellowship: 610-430-3508
Safe Harbor: 610-696-9016
St. Agnes Day Room: 610-429-0697
West Chester Area Senior Center: 610-431-4242
# Services for Seniors in Chester County

## Senior Centers:

### COATESVILLE
Brandywine Valley Active Aging
Coatesville Campus: 610-383-6900

### DEVON
Surrey Services for Seniors: 610-647-6404

### DOWNINGTOWN
Brandywine Valley Active Aging
Downingtowm Campus: 610-269-3939

### KENNETT SQUARE
Kennett Area Senior Center: 610-444-4819

### OXFORD
Oxford Senior Center: 610-932-5244

### PHOENIXVILLE
Phoenixville Area Adult Activity Center: 610-935-1515

### WEST CHESTER
West Chester Area Senior Center: 610-431-4242

## Adult Day Care Centers:

### EXTON
Active Day of Exton: 610-363-8044

### HONEYBROOK
Tel Hai Adult Day Care: 610-273-4619

### KENNETT SQUARE
Active Day of Kennett Square: 610-388-1166

### MALVERN
Sarahcare Adult Day Services: 610-251-0801

## Other Useful Numbers For Seniors:

ACS Home Care: 610-427-9900

Aging & Disability Resource Centers: 800-753-8827
[www.adrc-tae.acl.gov](http://www.adrc-tae.acl.gov)

Alzheimer’s Association – Delaware Valley Chapter:
24/7 Helpline: 800-272-3900  [www.alz.org/delval/](http://www.alz.org/delval/)
Important Phone Numbers

Support Groups:
Alanon/Alateen: 610-696-4216
Alcoholics Anonymous: 215-923-7900
American Cancer Society (services including transportation for cancer patients): 800-227-2345
Compassionate Friends (bereaved parents): 610-933-2346
Downs Syndrome Interest Group of Chester County: 610-889-0291
Mothers Against Drunk Driving: 800-948-6233
Narcotics Anonymous: 215-629-6757
National Alliance for the Mentally Ill: 717-238-1514
Parents Anonymous: 610-429-0634
Parents, Families, & Friends of Lesbians & Gays: 484-354-2448
Parents Involved Network: 800-688-4226, ext. 513
Parents Without Partners: 610-383-9830
The ARC of Chester County: 610-696-8090
Women’s Resource Center: 610-687-6391

Hotlines and Emergency Phone #s:
Child Line (To report child abuse statewide): 800-932-0313
Crime Victims: 610-692-7420
Crisis Intervention (Mental Health): 877-918-2100
Domestic Violence: 888-711-6270
Drug & Alcohol Information and Referral: 866-286-3767
Elder Abuse Hotline: 800-564-7000
Emergency Services: 911
HIV/AIDS Hotline: 800-458-5231
National Runaway Switchboard: 800-786-2929
National Suicide Prevention: 800-273-8255
Rape Crisis: 610-692-7273
Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

Local Government Agencies and Departments:
Chester County Adult Probation: 800-692-1100, ext. 6290
Chester County Aging Services: 800-692-1100, ext. 6350
Chester County CareerLink: 610-384-9393
Chester County Commissioner’s Office: 610-344-6100
Chester County Department of Children, Youth and Families: 610-344-5800
Chester County Department of Drug and Alcohol Services: 610-344-5630
Chester County Health Department: 610-344-6225
Chester County Dept. of Human Services: 610-344-6640
Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265
Chester County Department of Community Development: 800-692-1100, ext. 6900
Chester County District Attorney: 610-344-6801
Chester County Domestic Relations: 610-344-6215
Chester County Domestic Relations Support Hotline: 800-221-4636
Chester County Juvenile Probation: 610-344-6295
Chester County Library System: 610-280-2600
Chester County Assistance Office: 888-814-4698 or 610-466-1000
Coatesville VA Medical Center: 610-384-7711
Early Learning Resource Center (subsidized child care): 1-866-262-8565
Public Defender of Chester County: 610-344-6940
Social Security Administration: 888-306-3216 in West Chester, or 800-772-1213 (national toll-free)
Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or www.uc.pa.gov
Other Helpful Phone Numbers and Websites

American Association of Retired Persons (AARP): 888-687-2277 or www.aarp.org

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or www.chesco.org

Chester County Public Assistance Office: 888-814-4698 or 610-466-1000 or apply for assistance online at https://www.compass.state.pa.us/Compass.Web/Public/CMPHome

COMPASS: https://www.compass.state.pa.us/Compass.Web/Public/CMPHome
(apply online for cash assistance, medical assistance, and/or SNAP)

Chester County Department of Community Development: 610-344-6900 or www.chesco.org/204/Community-Development

Chester County Department of Community Development CCCIMS Website: http://dsf.chesco.org/cccims/

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: www.medicare.gov

Medicaid: www.cms.hhs.gov

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or www.nami.org/

Needy Meds: 215-625-9609 or www.needymeds.com

PACE (Seniors): 800-225-7223 or www.cms.hhs.gov/pace

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462
Website: https://www.dhs.pa.gov/Pages/default.aspx

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparxpa.org

PA Dept. of Aging: 717-783-1550 or www.aging.state.pa.us

PA Health Department: 877-724-3258 or www.dsf.health.state.pa.us

Special Kids Network Helpline (information and referral for children with special health care needs): 800-986-4550

US Department of Veterans Affairs: 800-827-1000 or www.va.gov

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or www.olg.state.pa.us

PA MA Hotline (to report Medicaid fraud): 866-379-8477