Answers to Frequently Asked Questions

Revised February 2024
This Resource Guide is sponsored by:

**Chester County Commissioners**

Josh Maxwell

Marian D. Moskowitz

Eric M. Roe

**Chester County**

**Department of Community Development**

610-344-6900

**Chester County**

**Department of Human Services**

610-344-6640
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The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

**Human Services, Inc.**  
50 James Buchanan Dr.  
Thorndale, PA 19372  
610-200-6222  
* Serves the greater West Chester Area. Spanish speaking staff available.

**LCH (The Spanish Community)**  
731 West Cypress Street  
Kennett Square, PA 19348  
610-444-7550 (Option 8)  
* Services Kennett Square and the surrounding area. Spanish speaking staff available.

**Maternal and Child Health Consortium**  
1001 East Lincoln Hwy.  
Suite 104  
Coatesville, PA 19320  
610-344-5370 (ext. 135)  
www.ccmchc.org  
* Services Coatesville and the surrounding area. Spanish speaking staff available.

**Oxford Neighborhood Services Center (NSC)**  
35 North Third Street  
Oxford, PA 19636  
610-932-8557 (Option 0)  
* Services Oxford and the surrounding area. Spanish speaking staff available.

**Phoenixville Area Community Services (PACS)**  
257 Church Street  
Phoenixville, PA 19460  
610-933-1105  
* Services Phoenixville and the surrounding area. Spanish speaking staff available.

**Additional Resources for Information**  
Anyone with questions regarding available resources can also call 2-1-1 which is available 24 hours a day, seven days a week. 2-1-1 can also be reached via text and online chat at [http://211sepa.org/](http://211sepa.org/).

- [www.helpinpa.state.pa.us](http://www.helpinpa.state.pa.us) - the PA Help and Human Services Portal
- [www.heretohelp.pa.gov](http://www.heretohelp.pa.gov) - a webpage with links to PA resources
- [www.facebook.com/HelpinPA](http://www.facebook.com/HelpinPA) - information and updates about PA resources
EXPERIENCING HOMELESSNESS?

Sleeping outside or in a vehicle?
Fleeing domestic violence?
At risk of losing your current housing?

CALL 2-1-1
PRESS 2 FOR HOUSING & HOMELESS RELATED ISSUES

CHESTER COUNTY HAS SERVICES TO HELP

- Emergency services information available 24/7
- Intake done 8 AM to 5 PM, Monday - Friday
- Text your zip code to 898-211
- Se habla Español
- Hearing Impaired? Use 7-1-1 relay service to call 2-1-1
COUNTYWIDE
Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

COATESVILLE
City Gate (Shelter for Men Only): 610-383-6915
CYWA (Shelter for Women and Families): 610-384-9591
W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

PHOENIXVILLE
St. Mary’s Shelter (Shelter for Women and Families): 610-933-3097
Good Samaritan Services (Shelter for Men Only): 610-933-9305
Code Blue Overnight Emergency Warming Center: 484-393-2407
(Open mid-November to mid-April)
148 Church Street, 2nd Floor (Sacred Heart Church Hall)

POTTSTOWN
Ministries at Main Street (Nov. through April):
They then are transported to the participating church of the month for overnight shelter.
Further Information is available at 610-970-2444
www.ministriesatmainstreet.org, or info@ministriesatmainstreet.org

SOUTHERN CHESTER COUNTY
Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-444-0400

WEST CHESTER
Friends Association (Shelter for Families with Children): 610-431-3598
Safe Harbor (Shelter for Men and Women): 610-692-6550
IF YOU ARE IN NEED OF EMERGENCY RENTAL OR UTILITY ASSISTANCE, PLEASE CALL 2-1-1 IN ORDER TO GET THE APPROPRIATE REFERRAL

AFFORDABLE RENTAL HOUSING

Community, Youth and Women’s Alliance (in Coatesville area): 610-384-9591
Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940
Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200
Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911
PA Housing Search (database of low-cost housing): 877-428-8844 or www.pahousingsearch.com
Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880
Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104
Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640
Housing Partnership of Chester County: 610-518-1522
Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940
Handi-Crafters Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-200-6222, ext. 328
Housing Authority of Chester County (serving all of Chester County): 610-436-9200*
Friends Association (rental assistance and case management for homeless families with children): 610-431-3598
Good Samaritan Services (serving families): 610-380-1360
North Star of Chester County (serving single parents): 610-696-5675
Kennett Area Community Service (serving Kennett Square area): 610-925-3556*
Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557
Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105
Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282
Orion Communities (serving Phoenixville area): 610-415-1140
Salvation Army, West Chester (serving West Chester area): 610-696-8746
Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868
ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or contact@actinfithgwc.org
St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-470-9090
PA Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940
Veterans Multi-Service Center (serving veteran families): 610-384-8387
Housing Assistance Programs

FORECLOSURE/EVICTION ASSISTANCE

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227
Housing Partnership of Chester County: 610-518-1522
Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994
PA Housing Finance Agency: 800-822-1174 or www.phfa.org

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

www.makinghomeaffordable.gov (information about mortgage assistance programs)

HOMEBUYING ASSISTANCE

Alliance for Better Housing (in southern Chester County): 610-925-1880*
Habitat for Humanity: 610-384-7993
Housing Partnership of Chester County: 610-518-1522
Open Hearth (all of Chester County): 610-792-9282
Phoenixville Homes (in Phoenixville area): 610-948-1797

HOME REPAIR PROGRAMS

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311
Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522
Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860
Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

WEATHERIZATION SERVICES – COUNTYWIDE

Community Action Agency of Delaware County, Inc.
(Provides weatherization services for all of Chester County):
610-891-5101 or www.caadc.org

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or theckman@caadc.org

* indicates that these are HUD-certified Housing Counseling agencies
Financial Assistance, Legal and Credit Counseling Resources

Chester County Assistance Office
610-466-1000 or 888-814-4698

Utility Bill Assistance
Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556
Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557
Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105
Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282
PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty paying their monthly electric bill): 800-774-7040
Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746
Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868
Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042
Public Utility Commission (PUC): 800-692-7380
TE CARE (Tredyffrin/Easttown area): 610-644-0594 or help@tecare.org
ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or contact@actinfithgwc.org
St. Vincent de Paul Society
(Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

Credit Counseling Services
American Credit Counseling Institute: 888-212-6741
CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227
Open Hearth, Inc. (also offers a savings program): 610-792-9282
Housing Partnership of Chester County: 610-518-1522
The Pledging Tree Foundation: 774-275-0787

Legal Services
Chester County Bar Association: 610-692-1889
Don’t Borrow Trouble Program (free loan advice): 877-429-5994
Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)
Access to Justice: 877-429-5994
Lawyer Referral Service: 610-429-1500
Senior Law Center (legal services for adults 60 years or older) M-Th 10:00 am – 12:00 pm: 1-877-727-7529
Drug and Alcohol Treatment Providers:

COUNTYWIDE
CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

COATESVILLE
Advanced Treatment Systems (Methadone Treatment): 610-466-9250
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205
Gaudenzia Coatesville: 833-976-4357
Samara House (CYWA): 610-384-9591

EXTON
Motivation-Vitality-Perseverance (MVP) Recovery, Inc. 855-687-2410

KENNETT SQUARE
Holcomb Behavioral Health Systems: 610-388-9225

MALVERN
Malvern Institute: 610-647-0330

PHOENIXVILLE
Holcomb Behavioral Health Services: 610-236-6133

TOUGHKENAMON
Bowling Green: 610-268-3588

WEST CHESTER
Motivation-Vitality-Perseverance (MVP) Recovery, Inc. 855-687-2410
Gaudenzia Kindred House (women with children): 610-399-6571
Gaudenzia House West Chester: 610-399-6929

Other Drug and Alcohol Resources
Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244
Alcoholics Anonymous (Intergroup): 215-923-7900
Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373
Chester County Dept. of Drug and Alcohol Services: 610-344-6620
Double Trouble (drug/alcohol and mental health support group): 610-429-1702
Nar-Anon (24-hour hotline): 215-629-6757
Narcotics Anonymous (Regional Office): 215-755-8200
Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or www.daemioncounseling.org

Mental Health Treatment Providers:

COUNTYWIDE
Crisis Intervention (24 hrs/7 days): 610-918-2100 or 877-918-2100

COATESVILLE
Child Guidance Resource Center (children only): 610-383-5635
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911
Human Services, Inc. (adults only): 610-200-6222

DOWNINGTOWN
Human Services, Inc. (children and adults): 610-200-6222

EXTON
Holcomb Behavioral Health (children/adults): 610-363-1488
American Day Treatment Center: 888-227-3898

KENNETT SQUARE
Holcomb Behavioral Health (children’s program): 610-388-7400

OXFORD
Human Services, Inc.: 610-200-6222

PHOENIXVILLE
Community Services of Devereux (children only): 610-933-8110
Fellowship Health Resources: 610-415-9301
Penn Psychiatric (children/adults): 610-917-2200

SPRING CITY
Creative Health Systems Inc. (children and adults): 610-948-6490

THORNDALE
Human Services, Inc. (adults only): 610-200-6222
West Chester University Community Health Clinic: 610-436-2510

Other Mental Health Resources
Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265
Crossroads Recovery Center: 610-429-1702
Compeer, Inc.: 610-436-4445
Cornerstone Clubhouse: 610-935-2290
Holcomb Behavioral Health (residential program): 610-363-1488
National Alliance for the Mentally Ill (Chester County Chapter): 610-430-0177 (Helpline) 484-947-5643 (Chester County Office)
PA MEDI/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067
Stepping Stones Clubhouse (referral required): 610-384-6059

Warm Line (for non-emergency mental health calls): 866-846-2722
## Health and Medical Services in Chester County

### Free or Low-Cost Dental Providers:

#### COUNTYWIDE

- Chester County Community Dental (Serves all of Chester County): 610-383-3888
- Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452
- Dental Lifeline Network: 800-716-8721 or www.dentallifeline.org
- LCH Dental Clinic: 610-880-3477 (Dental care for insured and uninsured patients, Spanish spoken).
- PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or www.padental.org

#### BERWYN

- Children’s Dental Clinic: 610-240-1213

#### PHOENIXVILLE

- Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 610-935-3165

#### Free or Low-Cost Health Providers:

#### COUNTYWIDE

- Chester County Health Department: 610-344-6225
- Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254
- Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

#### AVONDALE

- Planned Parenthood of Chester County: 610-268-8848

#### COATESVILLE

- Chester County Women’s Services (pregnancy care medical center): 610-383-0930

- ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660
- Planned Parenthood of Chester County: 610-383-5911
- WIC (Women, Infants, Children): 610-455-1340

#### KENNETT SQUARE

- LCH Health and Community Services (open to all - Spanish spoken): 610-880-3503

#### OXFORD

- LCH Health and Community Services (open to all - Spanish spoken): 610-708-1460

#### PHOENIXVILLE

- Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 610-935-3165
- The Clinic (serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

#### TOUGHKENAMON/OXFORD

#### WEST CHESTER

- Chester County Women’s Services (pregnancy care medical center): 610-918-7088
- Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459
- Planned Parenthood of Chester Co.: 610-692-1770
- St. Agnes Nursing Center (offers basic health care): 610-696-1972
- WIC (Women, Infants, Children): 610-344-6240

#### WEST GROVE

- LCH Pediatric Care Unit (Spanish spoken): 610-880-3477
- Women’s Health & Prenatal Care Center: 610-880-3477

### Vision Assistance:

Vision Corps: 866-876-6550 or www.visioncorps.net
Medical Insurance and Prescription Assistance Programs in Chester County

Medical Insurance Assistance:

STATEWIDE

PA Health Insurance Exchange
844-844-8040
www.pennie.com

CHIP (PA Children’s Health Insurance Program):
800-986-5437 or www.chipcoverspakids.com

PA Health Law Project: 800-274-3258

COUNTYWIDE

Physical Health:
Chester County Assistance Office (Medicaid):
610-466-1000 or 888-814-4698 or www.compass.state.pa.us

AmeriChoice of PA: 800-414-9025

Coventry Cares: 866-903-0748 or www.mycoventrycares.com

Health Partners of Philadelphia: 800-553-0784

Keystone First: 800-521-6860

PA MEDI (Health Insurance Counseling for Seniors):
610-344-5004 (Option 2) or 800-783-7067 (toll free)

Behavioral Health:
Community Care Behavioral Health (Mental Health Services for Medicaid recipients): 866-622-4228

Maternal & Child Health Consortium (assists uninsured adults, children and infants to enroll in subsidized health insurance):

Coatesville Office: 610-344-5370
K11ennt Square Office: 610-444-4002
Oxford Office: 610-932-8557
Phoenixville Office: 610-917-1360
West Chester Office: 610-696-5122

Prescription Expense Assistance:

STATEWIDE

Medicare Extra Help (Medicare recipients only): 800-772-1213
PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparx.org

PA Patient Assistance Program Clearinghouse (Serves the uninsured, under-insured – No PACE or Medicaid Coverage): 800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

www.needymeds.org (prescription assistance programs through pharmaceutical companies for free/low-cost health clients)

www.GoodRx.com – Compares prescription drug prices and offers discount coupons up to 80% off

COUNTYWIDE

Community Volunteers in Medicine (serves uninsured working people who live or work in Chester County):
610-836-5990

COATESVILLE

The Salvation Army: 610-384-2954

KENNETT SQUARE

Kennett Area Community Service: 610-925-3556

LCH: 610-444-7550

OXFORD

Oxford Area Neighborhood Services: 610-932-8557

PHOENIXVILLE

Health Care Access (Formerly the Phoenixville Healthcare Access Foundation) - Connects uninsured or underinsured residents of the Greater Phoenixville area with dental, vision, prescription, mammogram, and emergency orthopedic services: 610-935-3165 or www.phcafoundation.org

WEST CHESTER

The Salvation Army: 610-696-8746
Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation): www.chescorideguide.org

PUBLIC BUS SERVICES

SEPTA: 215-580-7800 or www.septa.org
Route 135 (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) (helps plan trips on Chester County public transit): 877-612-1359 or www.tmacc.org*
Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)
SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)
SEPTA (helps plan trips on SEPTA public transit): 215-580-7800 or www.septa.org *

TAXI SERVICES

https://gogograndparent.com or 1-855-464-6872 (to schedule Uber or Lyft w/o a smartphone)
Great Valley Cab Company (serves Exton, Malvern, Phoenixville, West Chester): 610-240-7942
Main Line Taxi: 610-272-1000
Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111
A2Z Airport Shuttle 610-644-5858 or www.a2zairport.com
On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

Cab Service is not available in all areas of Chester County.
You should call at least one business day in advance to inquire about availability and price.

TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or www.septa.org
Amtrak: 800-872-7245 or www.amtrak.com

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 610-344-5545 or www.Chescoconnect.org
Aging Shared Ride for Seniors (ChesCO Connect): 610-344-5545 or www.Chescoconnect.org
Persons with Disabilities Transportation Program (ChesCO Connect): 610-344-5545 or www.Chescoconnect.org

*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819
Kennett Area Community Service (serves Kennett Square area): 610-444-4143
### Educational and Employment Resources in Chester County

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<tr>
<th>PA CareerLink® - Chester County and United Way</th>
<th>Office of Vocational Rehabilitation (OVR)</th>
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<tr>
<td>Financial Stability Center 479 Thomas Jones Way, Suite 500 Exton, PA, 19341 CareerLink: 610-280-1010 <a href="https://www.cdws.state.pa.us/">https://www.cdws.state.pa.us/</a> Financial Stability Center: 610-280-1023</td>
<td><strong>Financial Stability Center:</strong> 610-280-1023</td>
</tr>
<tr>
<td><em>Provides employment, financial counseling, and training, and educational services for all Chester County residents</em></td>
<td><em>Provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment</em></td>
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</tbody>
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| The Employment, Advancement and Retention Network (EARN) Center | Career-Corps  
A Partnership for Youth Employment |
|---------------------------------------------------------------|-----------------------------------------------|
| 479 Thomas Jones Way, Suite 500 Exton, PA, 19341 610-280-1046 | **Career-Corps**  
A Partnership for Youth Employment  
Oaklands Corporate Center 479 Thomas Jones Way, Suite 500 Exton, PA, 19341 610-280-1029 |
| **Youth Services >> Pennsylvania CareerLink - Chester County (pacareerlinkchesco.org)**  
*Serves out of school youth ages 16-24* | *Serves out of school youth ages 16-24* |

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<tr>
<th>Opportunities Industrialization Center, Inc. (OIC)</th>
<th>Charles A. Melton Arts &amp; Education Center</th>
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</table>
| 22 North 5th Avenue Coatesville, PA, 19320 610-692-2344 [https://ccoic.org/](https://ccoic.org/) | **Charles A. Melton Arts & Education Center**  
| *Provides job readiness, nursing assistant, and child care worker training programs* | *Provides adult and youth educational programs* |

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<th>Practical Nursing Program</th>
<th>Life Transforming Ministries</th>
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| 443 Boot Road Downingtown, PA, 19335 484-593-5950 [www.chestercountynursing.org](http://www.chestercountynursing.org) | **Life Transforming Ministries**  
| *Post-secondary program that prepares students to pass the NCLEX-PN: National Council Licensure Examination for Licensed Practical/Vocational Nurses* | *Provides an employment skills training program* |

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<th>VisionCorps</th>
<th>Wings for Success</th>
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| 244 N. Queen St. Lancaster, PA 17603 717-291-5951 [https://visioncorps.net](https://visioncorps.net) | **Wings for Success**  
490 Lancaster Avenue P.O. Box 1184 Frazer, PA, 19355 610-644-6323 [http://www.wingsforsuccess.org](http://www.wingsforsuccess.org) |
| *Provides meaningful employment and educational services to people living with vision loss* | *Provides women work-appropriate clothing for job interviews and employment* |
# Food Providers in Chester County

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<th>COUNTYWIDE</th>
<th>Chester County Food Bank: 610-873-6000</th>
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<tr>
<td>AVONDALE</td>
<td>St. Rocco Center: 610-268-3365</td>
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<tr>
<td>BERWYN/DEVON</td>
<td>Great Valley Food Cupboard: 610-688-5445</td>
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<td>Trinity Presbyterian Church: 610-644-0932</td>
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<tr>
<td>COATESVILLE</td>
<td>Coatesville Community Food Co-Op: 610-384-1344</td>
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<td>Coatesville Salvation Army: 610-384-2954</td>
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<td>CYWA: 610-384-9591</td>
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<td>Kingsway Independent Church: 610-246-5749</td>
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<td>Pantry of Plenty at Sandy Hill Community Church: 610-857-3959</td>
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<td>Second Baptist Church: 610-384-8959</td>
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<td>Tabernacle Baptist Church: 610-384-7445</td>
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<td>DOWNINGTOWN/EXTON/LIONVILLE</td>
<td>Lord’s Pantry of Downingtown: 610-873-1149</td>
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<td>FRAZER</td>
<td>People’s Pantry at Church Road: 610-296-8475</td>
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<tr>
<td>GLENMOORE/HONEY BROOK</td>
<td>Glenmoore Salvation Army Food Pantry: 610-383-0868</td>
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<td>Blessing House: 610-273-0303</td>
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<td>Honey Brook Food Pantry: 610-273-6102</td>
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<td>KENNETT SQUARE</td>
<td>Kennett Area Community Services: 610-925-3556</td>
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<td>Kennett Area Senior Center: 610-444-4819</td>
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<td></td>
<td>Pathstone: 610-925-5600</td>
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<tr>
<td>OXFORD</td>
<td>Divine Sent Food Cupboard: 443-553-5587</td>
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<tr>
<td></td>
<td>Oxford Neighborhood Services Center: 610-932-8557</td>
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<tr>
<td>PAOLI</td>
<td>Good Samaritan Food Closet: 610-644-4040</td>
</tr>
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<td></td>
<td>Paoli Presbyterian Church: 610-644-8250</td>
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<tr>
<td>PARKESBURG</td>
<td>Octorara Area Food Cupboard: 610-857-4000</td>
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<tr>
<td>PHOENIXVILLE</td>
<td>Alianza’s Latino Outreach: 610-933-9200</td>
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<td>Phoenixville Area Community Services: 610-933-1105</td>
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<td></td>
<td>Phoenixville Senior Center: 610-935-1515</td>
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<td>St. Peter’s Episcopal Church Food Pantry: 610-933-2195</td>
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<tr>
<td>POTTSTOWN</td>
<td>Coventry Food Pantry: 610-326-5659</td>
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<tr>
<td>SPRING CITY</td>
<td>Spring City Food Pantry: 484-431-3493</td>
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<tr>
<td>WEST CHESTER</td>
<td>Act in Faith of Greater West Chester: 484-324-8492</td>
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<td></td>
<td>Baptist Church of West Chester: 610-696-7466</td>
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<td>Church of the Holy Trinity: 484-324-8492</td>
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<td>West Chester Food Cupboard: 610-344-3175</td>
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<td>West Chester Salvation Army: 610-696-8746</td>
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<tr>
<td>WEST GROVE</td>
<td>Bridge Food Pantry at Avon Grove Church of the Nazarene: 610-869-9500</td>
</tr>
<tr>
<td></td>
<td>MANNA Ministries at New London Baptist Church: 610-345-0471</td>
</tr>
</tbody>
</table>
SERVING ALL OF CHESTER COUNTY
Meals on Wheels of Chester County: 610-430-8500

COATESVILLE
City Gate Mission: 610-383-6915
Brandywine Valley Active Aging: 610-383-6900
Coatesville Soup Kitchen: 610-384-3420
Jubilee Evangelist Church: 610-384-1821
Olivet United Methodist Church: 610-384-5828

DEVON
Surrey Services for Seniors: 610-647-6404

DOWNINGTOWN
Brandywine Valley Active Aging: 610-269-3939

HONEY BROOK
Honey Brook Shepherd’s Kitchen: 610-273-2848

KENNETT SQUARE
His Mission: 610-444-2559

OXFORD
Oxford Area Senior Center: 610-932-5244

PHOENIXVILLE
Your Soup Kitchen at Seventh Day Adventist Church: 610-342-7015

WEST CHESTER
Cornerstone Christian Fellowship: 610-430-3508
Safe Harbor: 610-696-9016
St. Agnes Day Room: 610-429-0697
West Chester Area Senior Center: 610-431-4242
# Services for Seniors in Chester County

## Senior Centers:

### COATESVILLE
- Brandywine Valley Active Aging
  Coatesville Campus: 610-383-6900

### DEVON
- Surrey Services for Seniors: 610-647-6404

### DOWNINGTOWN
- Brandywine Valley Active Aging
  Downingtown Campus: 610-269-3939

### KENNETT SQUARE
- Kennett Area Senior Center: 610-444-4819

### OXFORD
- Oxford Senior Center: 610-932-5244

### PHOENIXVILLE
- Phoenixville Area Adult Activity Center:
  610-935-1515

### WEST CHESTER
- West Chester Area Senior Center: 610-431-4242

## Adult Day Care Centers:

### EXTON
- Active Day of Exton: 610-363-8044

### HONEYBROOK
- Tel Hai Adult Day Care: 610-273-4619

### KENNETT SQUARE
- Active Day of Kennett Square: 610-388-1166

### MALVERN
- Sarahcare Adult Day Services: 610-251-0801

## Other Useful Numbers For Seniors:

- ACS Home Care: 610-427-9900
- Aging & Disability Resource Centers: 800-753-8827
  [www.adrc-tae.acl.gov](http://www.adrc-tae.acl.gov)
- Alzheimer’s Association – Delaware Valley Chapter:
  24/7 Helpline: 800-272-3900
  [www.alz.org/delval/](http://www.alz.org/delval/)

- AARP Malvern Chapter: 610-251-9373
- AARP Phoenixville Chapter: 610-933-8801

- AARP Valley Forge Chapter: 610-647-5677
- AARP West Chester Chapter: 610-696-8446
- Comfort Keepers: 610-628-9272
- Chester County Department of Aging Services: 610-344-6350
- Eldercare Locator: 800-677-1116 or [www.eldercare.acl.gov](http://www.eldercare.acl.gov)
- Heron Companions: 610-259-9701
- Home Helpers: 610-458-7550
- Home Instead Senior Care: 610-615-8287
- Innovative Living: 610-717-8662
- Liberty In-Home Care: 610-254-9440
- Maxim Healthcare Services: 610-363-6044
- Meals on Wheels: 610-430-8500
- Neighborhood Visiting Nurse Association: 610-696-6511
- PA MEDI (Medicare and health insurance information):
  610-344-5004 (Option 2)
- Parkesburg Area Senior Club: 610-932-8902
- Pennsylvania Link to Community Care: [www.carelink.pa.gov](http://www.carelink.pa.gov)
  (local resources for seniors, disabilities and mental health)
- Personal Health Care, Inc.: 610-933-6130
- Property Tax/Rent Rebate Taxpayer Service and Information Center:
  888-222-9190 or 888-728-2937 (option 3)
  [www.revenue.state.pa.us](http://www.revenue.state.pa.us)
- Seniors of Honey Brook: 610-273-2848
- Surrey Services for Seniors (Main Line Area): 610-647-9840
- Southeastern Health Services of PA: 610-269-9876
- Synergy Homecare of Chester County: 484-341-8720
- VNA Home Community Care Services: 610-384-4200
Support Groups:
Alanon/Alateen: 610-696-4216
Alcoholics Anonymous: 215-923-7900
American Cancer Society (services including transportation for cancer patients): 800-227-2345
Compassionate Friends (bereaved parents): 610-933-2346
Downs Syndrome Interest Group of Chester County: 610-889-0291
Mothers Against Drunk Driving: 800-948-6233
Narcotics Anonymous: 215-629-6757
National Alliance for the Mentally Ill: 717-238-1514
Parents Anonymous: 610-429-0634
Parents, Families, & Friends of Lesbians & Gays: 484-354-2448
Parents Involved Network: 800-688-4226, ext. 513
Parents Without Partners: 610-383-9830
The ARC of Chester County: 610-696-8090
Women’s Resource Center: 610-687-6391

Hotlines and Emergency Phone #s:
Child Line (To report child abuse statewide): 800-932-0313
Crime Victims: 610-692-7420
Crisis Intervention (Mental Health): 877-918-2100
Domestic Violence: 888-711-6270
Drug & Alcohol Information and Referral: 866-286-3767
Elder Abuse Hotline: 800-564-7000
Emergency Services: 911
HIV/AIDS Hotline: 800-458-5231
National Runaway Switchboard: 800-786-2929
National Suicide Prevention: 800-273-8255
Rape Crisis: 610-692-7273
Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

Local Government Agencies and Departments:
Chester County Adult Probation: 800-692-1100, ext. 6290
Chester County Aging Services: 800-692-1100, ext. 6350
Chester County CareerLink: 610-384-9393
Chester County Commissioner’s Office: 610-344-6100
Chester County Department of Children, Youth and Families: 610-344-5800
Chester County Department of Drug and Alcohol Services: 610-344-5630
Chester County Health Department: 610-344-6225
Chester County Dept. of Human Services: 610-344-6640
Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265
Chester County Department of Community Development: 800-692-1100, ext. 6900
Chester County District Attorney: 610-344-6801
Chester County Domestic Relations: 610-344-6215
Chester County Domestic Relations Support Hotline: 800-221-4636
Chester County Juvenile Probation: 610-344-6295
Chester County Library System: 610-344-5600
Chester County Assistance Office: 888-814-4698 or 610-466-1000
Coatesville VA Medical Center: 610-384-7711
Early Learning Resource Center (subsidized child care): 1-888-262-8565
Public Defender of Chester County: 610-344-6940
Social Security Administration: 888-306-3216 in West Chester or 800-772-1213 (national toll-free)
Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or www.uc.pa.gov
### Other Helpful Phone Numbers and Websites

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>American Association of Retired Persons (AARP)</td>
<td>888-687-2277</td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
</tr>
<tr>
<td>Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol)</td>
<td>855-378-4373</td>
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<tr>
<td>Chester County Government</td>
<td>610-344-6000</td>
<td><a href="http://www.chesco.org">www.chesco.org</a></td>
</tr>
<tr>
<td>Chester County Public Assistance Office</td>
<td>888-814-4698 or 610-466-1000</td>
<td><a href="https://www.compass.state.pa.us/Compass.Web/Public/CMPHome">https://www.compass.state.pa.us/Compass.Web/Public/CMPHome</a></td>
</tr>
<tr>
<td>COMPASS</td>
<td><a href="https://www.compass.state.pa.us/Compass.Web/Public/CMPHome">https://www.compass.state.pa.us/Compass.Web/Public/CMPHome</a></td>
<td>(apply online for cash assistance, medical assistance, and/or SNAP)</td>
</tr>
<tr>
<td>Chester County Department of Community Development</td>
<td>610-344-6900</td>
<td><a href="http://www.chesco.org/204/Community-Development">www.chesco.org/204/Community-Development</a></td>
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<tr>
<td>Chester County Department of Community Development CCCIMS Website</td>
<td><a href="http://dsf.chesco.org/cccims/">http://dsf.chesco.org/cccims/</a></td>
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<tr>
<td>Healthy Horizons Program</td>
<td>800-872-2020</td>
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<tr>
<td>Healthy Kids Helpline</td>
<td>800-986-2229</td>
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<tr>
<td>Medicare</td>
<td><a href="http://www.medicare.gov">www.medicare.gov</a></td>
<td></td>
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<tr>
<td>Medicaid</td>
<td><a href="http://www.cms.hhs.gov">www.cms.hhs.gov</a></td>
<td></td>
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<tr>
<td>National Alliance for the Mentally Ill (NAMI)</td>
<td>717-238-1514</td>
<td><a href="http://www.nami.org/">www.nami.org</a></td>
</tr>
<tr>
<td>Needy Meds</td>
<td>215-625-9609</td>
<td><a href="http://www.needymeds.com">www.needymeds.com</a></td>
</tr>
<tr>
<td>PACE (Seniors)</td>
<td>800-225-7223</td>
<td><a href="http://www.cms.hhs.gov/pace">www.cms.hhs.gov/pace</a></td>
</tr>
<tr>
<td>PA Department of Human Services (formerly Department of Public Welfare) Helpline</td>
<td>800-692-7462</td>
<td><a href="https://www.dhs.pa.gov/Pages/default.aspx">https://www.dhs.pa.gov/Pages/default.aspx</a></td>
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<tr>
<td>PA Partnership for Prescription Assistance</td>
<td>888-477-2669</td>
<td><a href="http://www.pparxpa.org">www.pparxpa.org</a></td>
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<tr>
<td>PA Dept. of Aging</td>
<td>717-783-1550</td>
<td><a href="http://www.aging.state.pa.us">www.aging.state.pa.us</a></td>
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<tr>
<td>PA Health Department</td>
<td>877-724-3258</td>
<td><a href="http://www.dsf.health.state.pa.us">www.dsf.health.state.pa.us</a></td>
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<tr>
<td>Special Kids Network Helpline (information and referral for children with special health care needs)</td>
<td>800-986-4550</td>
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<tr>
<td>US Department of Veterans Affairs</td>
<td>800-827-1000</td>
<td><a href="http://www.va.gov">www.va.gov</a></td>
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<tr>
<td>Welfare Fraud Line (to confidentially report welfare fraud)</td>
<td>800-932-0582</td>
<td><a href="http://www.olg.state.pa.us">www.olg.state.pa.us</a></td>
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<tr>
<td>PA MA Hotline (to report Medicaid fraud)</td>
<td>866-379-8477</td>
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