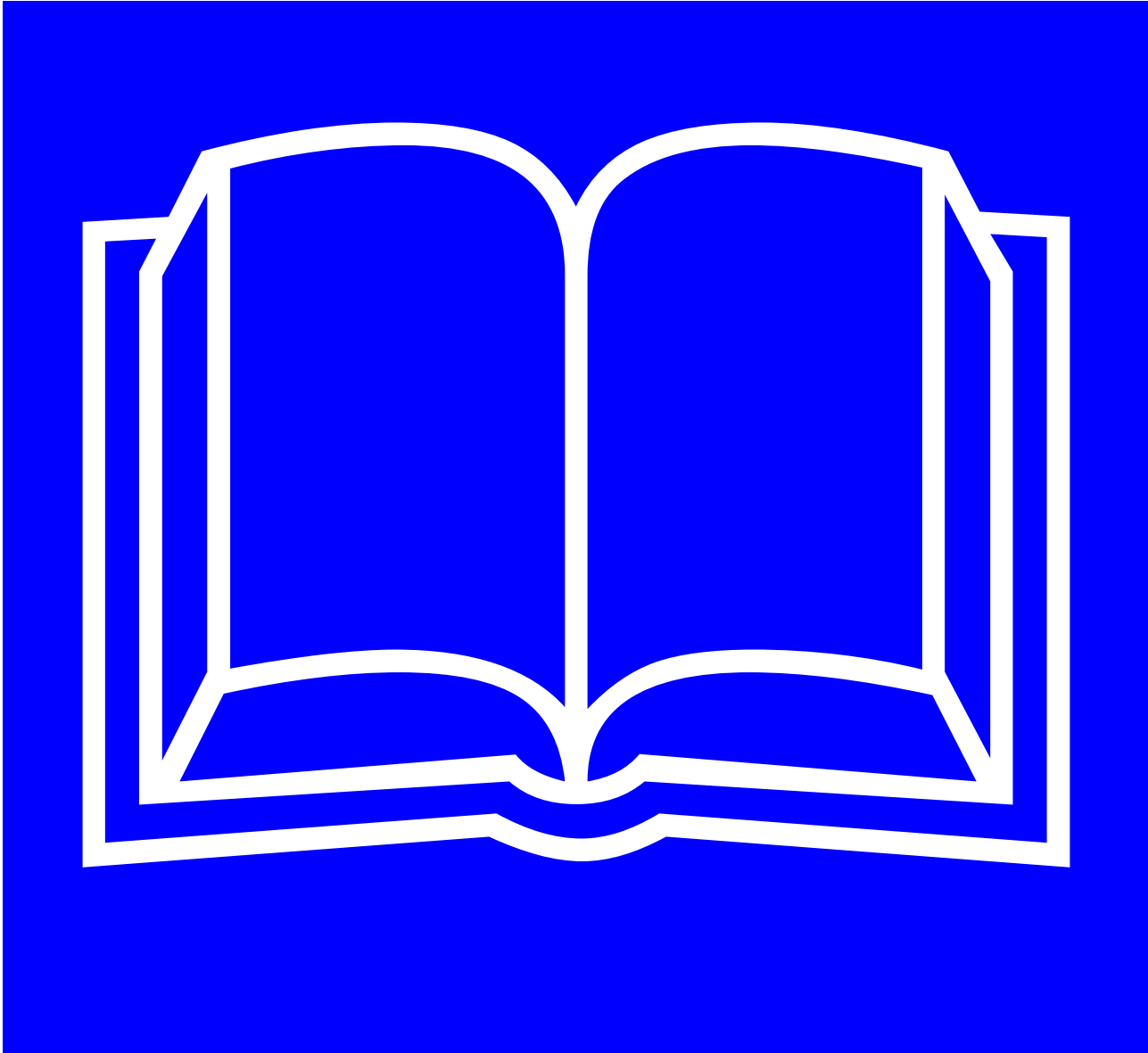


# CHESTER COUNTY COMMUNITY RESOURCE GUIDE

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*Answers to Frequently Asked Questions*



Revised January 2023



**This Resource Guide is sponsored by:**

**Chester County Commissioners**

Marian D. Moskowitz

Josh Maxwell

Michelle Kichline

**Chester County**

**Department of Community Development**

610-344-6900

**Chester County**

**Department of Human Services**

610-344-6640

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# Information & Referral Agencies

The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

**Human Services, Inc.**  
**50 James Buchanan Dr.**  
**Thorndale, PA 19372**  
**610-200-6222**

\* Serves the greater West Chester Area. Spanish speaking staff available.

**LCH (The Spanish Community)**  
**731 West Cypress Street**  
**Kennett Square, PA 19348**  
**610-444-7550 (Option 8)**

\* Services Kennett Square and the surrounding area. Spanish speaking staff available.

**Maternal and Child Health Consortium**  
**1001 East Lincoln Hwy.**  
**Suite 104**  
**Coatesville, PA 19320**  
**610-344-5370 (ext. 135)**  
**[www.ccmhc.org](http://www.ccmhc.org)**

\* Services Coatesville and the surrounding area. Spanish speaking staff available.

**Oxford Neighborhood Services Center (NSC)**  
**35 North Third Street**  
**Oxford, PA 19636**  
**610-932-8557 (Option 0)**

\* Services Oxford and the surrounding area. Spanish speaking staff available.

**Phoenixville Area Community Services (PACS)**  
**257 Church Street**  
**Phoenixville, PA 19460**  
**610-933-1105**

\* Services Phoenixville and the surrounding area. Spanish speaking staff available.

## **Additional Resources for Information**

Anyone with questions regarding available resources can also call 2-1-1 which is available 24 hours a day, seven days a week. 2-1-1 can also be reached via text and online chat at <http://211sepa.org/>.

You can also find resources online through ReferWeb at [www.referweb.net/chesco](http://www.referweb.net/chesco) . If you have any questions about ReferWeb, please contact Emily Amicone at 610-344-5458 or by e-mail at [eamicone@chesco.org](mailto:eamicone@chesco.org)

[www.helpinpa.state.pa.us](http://www.helpinpa.state.pa.us) - the PA Help and Human Services Portal

[www.herefohelp.pa.gov](http://www.herefohelp.pa.gov) - a webpage with links to PA resources

[www.facebook.com/HelpinPA](https://www.facebook.com/HelpinPA) - information and updates about PA resources

# EXPERIENCING HOMELESSNESS?

Sleeping outside or in a vehicle?

Fleeing domestic violence?

At risk of losing your current housing?



**CALL 2-1-1**

PRESS 2 FOR HOUSING & HOMELESS RELATED ISSUES



## CHESTER COUNTY HAS SERVICES TO HELP

- Emergency services information available 24/7
- Intake done 8 AM to 5 PM, Monday - Friday
- Text your zip code to 898-211
- Se habla Español
- Hearing Impaired? Use 7-1-1 relay service to call 2-1-1



# Homeless Shelters Serving Chester County

## **COUNTYWIDE**

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

## **COATESVILLE**

City Gate (Shelter for Men Only): 610-383-6915

CYWA (Shelter for Women and Families): 610-384-9591

W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

## **PHOENIXVILLE**

St. Mary's Shelter (Shelter for Women and Families): 610-933-3097

Good Samaritan Services (Shelter for Men Only): 610-933-9305

Code Blue Overnight Emergency Warming Center: 484-393-2407  
(Open mid-November to mid-April)  
148 Church Street, 2<sup>nd</sup> Floor (Sacred Heart Church Hall)

## **POTTSTOWN**

Ministries at Main Street (Nov. through April):  
They then are transported to the participating church of the month for overnight shelter.  
Further Information is available at 610-970-2444  
[www.ministriesatmainstreet.org](http://www.ministriesatmainstreet.org), or [info@ministriesatmainstreet.org](mailto:info@ministriesatmainstreet.org)

## **SOUTHERN CHESTER COUNTY**

Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-444-0400

## **WEST CHESTER**

Friends Association (Shelter for Families with Children): 610-431-3598

Safe Harbor (Shelter for Men and Women): 610-692-6550

# Chester County Emergency Rent & Utility Assistance Program

The Emergency Rent & Utility Assistance Program serves Chester County residents and can only be accessed by dialing 2-1-1. Please follow the three steps below:

1. Press 2 for Homelessness and Housing Crisis
2. Press 2 for Chester County
3. Press 2 for Emergency Rental Assistance Program



Funding will serve individuals and families that are obligated to pay rent and meet the following three criteria:

- Households obligated to pay rent.
- Qualify for unemployment or have experienced a reduction in household income, incurred significant costs or experienced a financial hardship due to COVID-19.
- Demonstrate a risk of experiencing homelessness or housing instability.
- Have a household income at or below 80 percent of the area median (*income limits are subject to change per guidance from the federal government*).

Once the client has contacted 2-1-1 for intake and referral, they will need to gather information for submission. **Those who are eligible can use the emergency rent and utility funding to pay for outstanding rent, electricity, gas, water and sewer; and energy costs such as fuel oil or propane, over a 15-month period.** To view the application checklist, visit: [www.chesco.org/4905/Rent-Assistance](http://www.chesco.org/4905/Rent-Assistance)

#### MEDIAN FAMILY INCOME GUIDELINES\*

\*As of April 2021, subject to change. Visit [www.chesco.org/4905/Rent-Assistance](http://www.chesco.org/4905/Rent-Assistance) for latest information.

| # of persons | 1        | 2        | 3        | 4        | 5        | 6        | 7        | 8         |
|--------------|----------|----------|----------|----------|----------|----------|----------|-----------|
| <b>80%</b>   | \$54,150 | \$61,850 | \$69,600 | \$77,300 | \$83,500 | \$89,700 | \$95,900 | \$102,050 |

To learn more, visit: [www.chesco.org/4905/Rent-Assistance](http://www.chesco.org/4905/Rent-Assistance)

# Rental Housing Assistance Programs

***IF YOU ARE IN NEED OF EMERGENCY RENTAL OR UTILITY ASSISTANCE, PLEASE***

***CALL 2-1-1 IN ORDER TO GET THE APPROPRIATE REFERRAL***

## **AFFORDABLE RENTAL HOUSING**

Community, Youth and Women's Alliance (in Coatesville area): 610-384-9591

Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940

Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200

Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911

PA Housing Search (database of low-cost housing): 877-428-8844 or [www.pahousingsearch.com](http://www.pahousingsearch.com)

Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

## **HOUSING COUNSELING**

Alliance for Better Housing (in southern Chester County): 610-925-1880

Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104

Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640

Housing Partnership of Chester County: 610-518-1522

Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940

Handi-Crafters Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

## **RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE**

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-200-6222, ext. 328

Housing Authority of Chester County (serving all of Chester County): 610-436-9200\*

Friends Association (rental assistance and case management for homeless families with children): 610-431-3598

Good Samaritan Services (serving families): 610-380-1360

North Star of Chester County (serving single parents): 610-696-5675

Kennett Area Community Service (serving Kennett Square area): 610-925-3556\*

Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557

Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105

Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282

Orion Communities (serving Phoenixville area): 610-415-1140

Salvation Army, West Chester (serving West Chester area): 610-696-8746

Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868

ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or [contact@actinfaithgwc.org](mailto:contact@actinfaithgwc.org)

St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-470-9090

PA Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940

Veterans Multi-Service Center (serving veteran families): 610-384-8387



# Housing Assistance Programs

## **FORECLOSURE/EVICTION ASSISTANCE**

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

PA Housing Finance Agency: 800-822-1174 or [www.phfa.org](http://www.phfa.org)

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov) (information about mortgage assistance programs)

## **HOMEBUYING ASSISTANCE**

Alliance for Better Housing (in southern Chester County): 610-925-1880\*

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

## **HOME REPAIR PROGRAMS**

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

## **WEATHERIZATION SERVICES – COUNTYWIDE**

Community Action Agency of Delaware County, Inc.  
(Provides weatherization services for all of Chester County):  
610-891-5101 or [www.caadc.org](http://www.caadc.org)

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or [theckman@caadc.org](mailto:theckman@caadc.org)

*\* indicates that these are HUD-certified Housing Counseling agencies*

# Financial Assistance, Legal and Credit Counseling Resources

## **Chester County Assistance Office**

610-466-1000 or 888-814-4698

### **Utility Bill Assistance**

Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556

Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557

Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105

Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282

PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty paying their monthly electric bill): 800-774-7040

Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746

Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868

Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042

Public Utility Commission (PUC): 800-692-7380

TE CARE (Tredyffrin/Easttown area): 610-644-0594 or [help@tecare.org](mailto:help@tecare.org)

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or [contact@actinfaithgwc.org](mailto:contact@actinfaithgwc.org)

St. Vincent de Paul Society

(Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

### **Credit Counseling Services**

American Credit Counseling Institute: 888-212-6741

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Open Hearth, Inc. (also offers a savings program): 610-792-9282

Housing Partnership of Chester County: 610-518-1522

The Pledging Tree Foundation: 774-275-0787

### **Legal Services**

Chester County Bar Association: 610-692-1889

Don't Borrow Trouble Program (free loan advice): 877-429-5994

Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)

Access to Justice: 877-429-5994

Lawyer Referral Service: 610-429-1500

Pennsylvania Office of Attorney General (Consumer): <http://www.attorneygeneral.gov/>

Senior Law Center (legal services for adults 60 years or older) M-Th 10:00 am – 12:00 pm: 1-877-727-7529

# Drug & Alcohol and Mental Health Treatment Resources

## Drug and Alcohol Treatment Providers:

### **COUNTYWIDE**

CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203  
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

### **COATESVILLE**

Advanced Treatment Systems (Methadone Treatment): 610-466-9250

Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205

Gaudenzia Coatesville: 610-383-9600

Samara House (CYWA): 610-384-9591

### **EXTON**

Mirmont Outpatient Center: 484-565-1130

### **KENNETT SQUARE**

Holcomb Behavioral Health Systems: 610-388-9225

### **MALVERN**

Malvern Institute: 610-647-0330

### **PHOENIXVILLE**

Creative Health Services: 610-933-1223

### **TOUGHKENAMON**

Bowling Green: 610-268-3588

### **WEST CHESTER**

Gaudenzia Outpatient.: 610-429-1414

Gaudenzia Kindred House (women with children): 610-399-6571

Gaudenzia House West Chester: 610-399-6929

## Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244

Alcoholics Anonymous (Intergroup): 215-923-7900

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Dept. of Drug and Alcohol Services: 610-344-6620

Double Trouble (drug/alcohol and mental health support group): 610-429-1702

Nar-Anon (24-hour hotline): 215-629-6757

Narcotics Anonymous (Regional Office): 215-755-8200

Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or [www.daemioncounseling.org](http://www.daemioncounseling.org)

## Mental Health Treatment Providers:

### **COUNTYWIDE**

Crisis Intervention (24 hrs/7days): 610-918-2100 or 877-918-2100

### **COATESVILLE**

Child Guidance Resource Center (children only): 610-383-5635

Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911

Human Services, Inc. (adults only): 610-200-6222

### **DOWNINGTOWN**

Human Services, Inc. (children and adults): 610-200-6222

### **EXTON**

Holcomb Behavioral Health (children/adults): 610-363-1488

American Day Treatment Center: 888-227-3898

### **KENNETT SQUARE**

Holcomb Behavioral Health (children's program): 610-388-7400

### **OXFORD**

Human Services, Inc.: 610-200-6222

### **PHOENIXVILLE**

Community Services of Devereux (children only): 610-933-8110

Fellowship Health Resources: 610-415-9301

Penn Psychiatric (children/adults): 610-917-2200

### **SPRING CITY**

Creative Health Systems Inc. (adults and children): 610-948-6490

### **THORNDALE**

Human Services, Inc. (adults only): 610-200-6222

West Chester University Community Health Clinic: 610-436-2510

## Other Mental Health Resources

Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265

Crossroads Recovery Center: 610-429-1702

Compeer, Inc.: 610-436-4445

Cornerstone Clubhouse: 610-935-2290

Holcomb Behavioral Health (residential program): 610-363-1488

National Alliance for the Mentally Ill (Chester County Chapter): 610-430-0177 (Helpline)  
484-947-5643 (Chester County Office)

PA MEDI/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067

Stepping Stones Clubhouse (referral required): 610-384-6059

Warm Line (for non-emergency mental health calls): 866-846-2722

# Health and Medical Services in Chester County

## Free or Low-Cost Dental Providers:

### **COUNTYWIDE**

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Dental Lifeline Network: 800-716-8721 or [www.dentallifeline.org](http://www.dentallifeline.org)

LCH Dental Clinic: 610-880-3477 (Dental care for insured and uninsured patients, Spanish spoken).

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or [www.padental.org](http://www.padental.org)

### **BERWYN**

Children's Dental Clinic: 610-240-1213

### **PHOENIXVILLE**

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 610-935-3165

## Free or Low-Cost Health Providers:

### **COUNTYWIDE**

Chester County Health Department: 610-344-6225

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

### **AVONDALE**

Planned Parenthood of Chester County: 610-268-8848

### **COATESVILLE**

Chester County Women's Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children): 610-455-1340

### **KENNETT SQUARE**

LCH Health and Community Services (open to all - Spanish spoken): 610-880-3503

### **OXFORD**

LCH Health and Community Services (open to all - Spanish spoken): 610-708-1460

### **PHOENIXVILLE**

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 610-935-3165

The Clinic (serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

### **TOUGHKENAMON/OXFORD**

WIC (Women, Infants, Children): 610-455-1345

### **WEST CHESTER**

Chester County Women's Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1<sup>st</sup> time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester Co.: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children): 610-344-6240

### **WEST GROVE**

LCH Pediatric Care Unit (Spanish spoken): 610-880-3477

Women's Health & Prenatal Care Center: 610-880-3477

# Medical Insurance and Prescription Assistance Programs in Chester County

## Medical Insurance Assistance:

### **STATEWIDE**

PA Health Insurance Exchange  
844-844-8040  
[www.pennie.com](http://www.pennie.com)

CHIP (PA Children's Health Insurance Program):  
800-986-5437 or [www.chipcoverspakids.com](http://www.chipcoverspakids.com)

PA Health Law Project: 800-274-3258

### **COUNTYWIDE**

#### ***Physical Health:***

Chester County Assistance Office (Medicaid):  
610-466-1000 or 888-814-4698 or  
[www.compass.state.pa.us](http://www.compass.state.pa.us)

AmeriChoice of PA: 800-414-9025

Coventry Cares: 866-903-0748 or  
[www.mycoventrycares.com](http://www.mycoventrycares.com)

Health Partners of Philadelphia: 800-553-0784

Keystone First: 800-521-6860

PA MEDI (Health Insurance Counseling for Seniors):  
610-344-5004 (Option 2) or 800-783-7067 (toll free)

#### ***Behavioral Health:***

Community Care Behavioral Health (Mental Health  
Services for Medicaid recipients): 866-622-4228

Maternal & Child Health Consortium  
(assists uninsured adults, children and infants  
to enroll in subsidized health insurance):

Coatesville Office: 610-344-5370

Kennett Square Office: 610-444-4002

Oxford Office: 610-932-8557

Phoenixville Office: 610-917-1360

West Chester Office: 610-696-5122

## Prescription Expense Assistance:

### **STATEWIDE**

Medicare Extra Help (Medicare recipients only): 800-772-1213

PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or  
[www.pparx.org](http://www.pparx.org)

PA Patient Assistance Program Clearinghouse (Serves the  
uninsured, under-insured – No PACE or Medicaid Coverage):  
800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

[www.needymeds.org](http://www.needymeds.org) (prescription assistance programs through  
pharmaceutical companies for free/low-cost health clients)

[www.GoodRx.com](http://www.GoodRx.com) – Compares prescription drug prices and  
offers discount coupons up to 80% off

### **COUNTYWIDE**

Community Volunteers in Medicine (serves uninsured working  
people who live or work in Chester County):  
610-836-5990

### **COATESVILLE**

The Salvation Army: 610-384-2954

### **KENNETT SQUARE**

Kennett Area Community Service: 610-925-3556

LCH: 610-444-7550

### **OXFORD**

Oxford Area Neighborhood Services: 610-932-8557

### **PHOENIXVILLE**

Health Care Access (Formerly the Phoenixville Healthcare  
Access Foundation) - Connects uninsured or underinsured  
residents of the Greater Phoenixville area with dental, vision,  
prescription, mammogram, and emergency orthopedic  
services: 610-935-3165 or [www.phcafoundation.org](http://www.phcafoundation.org).

### **WEST CHESTER**

The Salvation Army: 610-696-8746

# Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation):  
[www.chescorideguide.org](http://www.chescorideguide.org)

## **PUBLIC BUS SERVICES**

**Krapf Coaches:** 610-431-1500 or [www.krapfbus.com](http://www.krapfbus.com)  
Route A (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

**Transportation Management Association of Chester County (TMACC)** (helps plan trips on  
Chester County public transit): 877-612-1359 or [www.tmacc.org](http://www.tmacc.org)\*  
Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)  
SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)  
**SEPTA** (helps plan trips on SEPTA public transit): 215-580-7800 or [www.septa.org](http://www.septa.org) \*

## **TAXI SERVICES**

<https://gogograndparent.com> or 1-855-464-6872 (to schedule Uber or Lyft w/o a smartphone)

Great Valley Cab Company (serves Exton, Malvern, Phoenixville, West Chester): 610-240-7942

Main Line Taxi: 610-272-1000

Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111

A2Z Airport Shuttle 610-644-5858 or [www.a2zairport.com](http://www.a2zairport.com)

On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

- *Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.*

## **TRAIN SERVICES**

SEPTA Regional Rail: 215-580-7800 or [www.septa.org](http://www.septa.org)

Amtrak: 800-872-7245 or [www.amtrak.com](http://www.amtrak.com)

## **CHESTER COUNTY PARATRANSIT SYSTEM**

Medical Assistance Transportation Program (MATP): 484-696-3854/877-873-8415 (toll free) or [www.riderover.com](http://www.riderover.com)

Aging Shared Ride for Seniors (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

Persons with Disabilities Transportation Program (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

**\*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.**

## **VOLUNTEER BASED TRANSPORTATION:**

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819

Kennett Area Community Service (serves Kennett Square area): 610-444-4143

# Educational and Employment Resources in Chester County

## **PA CareerLink®-Chester County and United Way Financial Stability Center**

479 Thomas Jones Way, Suite 500  
Exton, PA, 19341

CareerLink: 610-280-1010

<https://www.cwds.state.pa.us/>

**Financial Stability Center:** 610-280-1023

*\*Provides employment, financial counseling, and training,  
and educational services for all Chester County residents*

## **The Employment, Advancement and Retention Network (EARN) Center**

479 Thomas Jones Way, Suite 500  
Exton, PA, 19341  
610-280-1046

*\*Only serves eligible DPW clients. Call for eligibility  
requirements*

## **Opportunities Industrialization Center, Inc. (OIC)**

22 North 5<sup>th</sup> Avenue  
Coatesville, PA, 19320  
610-692-2344

<https://ccoic.org/>

*\*Provides job readiness, nursing assistant, and child care  
worker training programs*

## **Practical Nursing Program**

443 Boot Road  
Downingtown, PA, 19335  
484-593-5950

[www.chestercountynursing.org](http://www.chestercountynursing.org)

*\*Post-secondary program that prepares students to pass  
the NCLEX-PN: National Council Licensure Examination  
for Licensed Practical/Vocational Nurses*

## **VisionCorps**

244 N. Queen St.  
Lancaster, PA 17603  
717-291-5951

<https://visioncorps.net>

*\*Provides meaningful employment and educational  
services to people living with vision loss*

## **Office of Vocational Rehabilitation (OVR)**

1875 New Hope Street  
Norristown, PA, 19401-3141  
800-221-1042 (toll free)  
484-250-4357 (TTY)

*\*Provides vocational rehabilitation services to help  
persons with disabilities prepare for, obtain,  
or maintain employment*

## **Career-Corps**

### **A Partnership for Youth Employment**

Oaklands Corporate Center  
479 Thomas Jones Way, Suite 500  
Exton, PA 19341  
610-280-1029

[Youth Services » Pennsylvania CareerLink -  
Chester County \(pacareerlinkchesco.org\)](http://www.pacareerlinkchesco.org)

*\*Serves out of school youth ages 16-24*

## **Charles A. Melton Arts & Education Center**

501 East Miner Street  
West Chester, PA, 19381  
(610) 692-9290

<http://www.meltoncenter.org/>

*\*Provides adult and youth educational programs*

## **Life Transforming Ministries**

643 East Lincoln Highway  
Coatesville, PA, 19320  
610-384-5393

<http://www.quietrevolution.org/>

*\*Provides an employment skills training program*

## **Wings for Success**

490 Lancaster Avenue  
P.O. Box 1184  
Frazer, PA 19355  
610-644-6323

<http://www.wingsforsuccess.org>

*\*Provides women work-appropriate clothing for job  
interviews and employment*



# Food Providers in Chester County

## **COUNTYWIDE**

Chester County Food Bank: 610-873-6000

## **AVONDALE**

St. Rocco Center: 610-268-3365

## **BERWYN/DEVON**

Great Valley Food Cupboard: 610-688-5445

Trinity Presbyterian Church: 610-644-0932

## **COATESVILLE**

Coatesville Community Food Co-Op: 610-384-1344

Coatesville Salvation Army: 610-384-2954

CYWA: 610-384-9591

Kingsway Independent Church: 610-246-5749

Pantry of Plenty at Sandy Hill Community Church:  
610-857-3959

Second Baptist Church: 610-384-8959

Tabernacle Baptist Church: 610-384-7445

## **DOWNINGTOWN/EXTON/LIONVILLE**

Lord's Pantry of Downingtown: 610-873-1149

## **FRAZER**

People's Pantry at Church Road: 610-296-8475

## **GLENMOORE/HONEY BROOK**

Glenmoore Salvation Army Food Pantry: 610-383-0868

Blessing House: 610-273-0303

Honey Brook Food Pantry: 610-273-6102

## **KENNETT SQUARE**

Kennett Area Community Services: 610-925-3556

Kennett Area Senior Center: 610-444-4819

Pathstone: 610-925-5600

## **OXFORD**

Divine Sent Food Cupboard: 443-553-5587

Oxford Neighborhood Services Center: 610-932-8557

## **PAOLI**

Good Samaritan Food Closet: 610-551-5767

Paoli Presbyterian Church: 610-644-8250

## **PARKESBURG**

Octorara Area Food Cupboard: 610-857-4000

## **PHOENIXVILLE**

Alianza's Latino Outreach: 610-933-9200

Phoenixville Area Community Services: 610-933-1105

Phoenixville Senior Center: 610-935-1515

St. Peter's Episcopal Church Food Pantry:  
610-933-2195

## **POTTSTOWN**

Coventry Food Pantry: 610-326-5659

## **SPRING CITY**

Spring City Food Pantry: 484-431-3493

## **WEST CHESTER**

Act in Faith of Greater West Chester: 484-324-8492

Baptist Church of West Chester: 610-696-7466

Church of the Holy Trinity: 484-324-8492

West Chester Food Cupboard: 610-344-3175

West Chester Salvation Army: 610-696-8746

## **WEST GROVE**

Bridge Food Pantry at Avon Grove Church of the  
Nazarene: 610-869-9500

MANNA Ministries at New London Baptist Church:  
610-345-0471



# Hot Meal Programs in Chester County

## **SERVING ALL OF CHESTER COUNTY**

Meals on Wheels of Chester County: 610-430-8500

### **COATESVILLE**

City Gate Mission: 610-383-6915

Brandywine Valley Active Aging: 610-383-6900

Coatesville Soup Kitchen: 610-384-3420

Jubilee Evangelist Church: 610-384-1821

Olivet United Methodist Church: 610-384-5828

### **DEVON**

Surrey Services for Seniors: 610-647-6404

### **DOWNINGTOWN**

Brandywine Valley Active Aging: 610-269-3939

### **HONEY BROOK**

Honey Brook Shepherd's Kitchen: 610-273-2848

## **KENNETT SQUARE**

His Mission: 610-444-2559

### **OXFORD**

Oxford Area Senior Center: 610-932-5244

### **PHOENIXVILLE**

Your Soup Kitchen at  
Seventh Day Adventist Church:  
610-342-7015

### **WEST CHESTER**

Cornerstone Christian Fellowship:  
610-430-3508

Safe Harbor: 610-696-9016

St. Agnes Day Room: 610-429-0697

West Chester Area Senior Center: 610-431-4242

# Services for Seniors in Chester County

## **Senior Centers:**

### **COATESVILLE**

Brandywine Valley Active Aging  
Coatesville Campus: 610-383-6900

### **DEVON**

Surrey Services for Seniors: 610-647-6404

### **DOWNINGTOWN**

Brandywine Valley Active Aging  
Downingtown Campus: 610-269-3939

### **KENNETT SQUARE**

Kennett Area Senior Center: 610-444-4819

### **OXFORD**

Oxford Senior Center: 610-932-5244

### **PHOENIXVILLE**

Phoenixville Area Adult Activity Center:  
610-935-1515

### **WEST CHESTER**

West Chester Area Senior Center: 610-431-4242

## **Adult Day Care Centers:**

### **EXTON**

Active Day of Exton: 610-363-8044

### **HONEYBROOK**

Tel Hai Adult Day Care: 610-273-4619

### **KENNETT SQUARE**

Active Day of Kennett Square: 610-388-1166

### **MALVERN**

Sarahcare Adult Day Services: 610-251-0801

## **Other Useful Numbers For Seniors:**

ACS Home Care: 610-427-9900

Aging & Disability Resource Centers: 800-753-8827  
[www.adrc-tae.acl.gov](http://www.adrc-tae.acl.gov)

Alzheimer's Association – Delaware Valley Chapter:  
24/7 Helpline: 800-272-3900 [www.alz.org/delval/](http://www.alz.org/delval/)

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-8801

AARP Valley Forge Chapter: 610-647-5677

AARP West Chester Chapter: 610-696-8446

Comfort Keepers: 610-628-9272

Chester County Department of Aging Services: 610-344-6350

Eldercare Locator: 800-677-1116 or [www.eldercare.acl.gov](http://www.eldercare.acl.gov)

Heron Companions: 610-259-9701

Home Helpers: 610-458-7550

Home Instead Senior Care: 610-615-8287

Innovative Living: 610-717-8662

Liberty In-Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Meals on Wheels: 610-430-8500

Neighborhood Visiting Nurse Association: 610-696-6511

PA MEDI (Medicare and health insurance information):  
610-344-5004 (Option 2)

Parkesburg Area Senior Club: 610-932-8902

Pennsylvania Link to Community Care: [www.carelink.pa.gov](http://www.carelink.pa.gov)  
(local resources for seniors, disabilities and mental health)

Personal Health Care, Inc.: 610-933-6130

Property Tax/Rent Rebate Taxpayer Service and Information  
Center: 888-222-9190 or 888-728-2937 (option 3)  
[www.revenue.state.pa.us](http://www.revenue.state.pa.us)

Seniors of Honey Brook: 610-273-2848

Surrey Services for Seniors (Main Line Area): 610-647-9840

Southeastern Health Services of PA: 610-269-9876

Synergy Homecare of Chester County: 484-341-8720

VNA Home Community Care Services: 610-384-4200

# Important Phone Numbers

## Support Groups:

Alanon/Alateen: 610-696-4216

Alcoholics Anonymous: 215-923-7900

American Cancer Society (services including transportation for cancer patients): 800-227-2345

Compassionate Friends (bereaved parents): 610-933-2346

Downs Syndrome Interest Group of Chester County: 610-889-0291

Mothers Against Drunk Driving: 800-948-6233

Narcotics Anonymous: 215-629-6757

National Alliance for the Mentally Ill: 717-238-1514

Parents Anonymous: 610-429-0634

Parents, Families, & Friends of Lesbians & Gays: 484-354-2448

Parents Involved Network: 800-688-4226, ext. 513

Parents Without Partners: 610-383-9830

The ARC of Chester County: 610-696-8090

Women's Resource Center: 610-687-6391

## Hotlines and Emergency Phone #s:

Child Line (To report child abuse statewide): 800-932-0313

Crime Victims: 610-692-7420

Crisis Intervention (Mental Health): 877-918-2100

Domestic Violence: 888-711-6270

Drug & Alcohol Information and Referral: 866-286-3767

Elder Abuse Hotline: 800-564-7000

Emergency Services: 911

HIV/AIDS Hotline: 800-458-5231

National Runaway Switchboard: 800-786-2929

National Suicide Prevention: 800-273-8255

Rape Crisis: 610-692-7273

Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

## Local Government Agencies and Departments:

Chester County Adult Probation: 800-692-1100, ext. 6290

Chester County Aging Services: 800-692-1100, ext. 6350

Chester County CareerLink: 610-384-9393

Chester County Commissioner's Office: 610-344-6100

Chester County Department of Children, Youth and Families: 610-344-5800

Chester County Department of Drug and Alcohol Services: 610-344-5630

Chester County Health Department: 610-344-6225

Chester County Dept. of Human Services: 610-344-6640

Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265

Chester County Department of Community Development: 800-692-1100, ext. 6900

Chester County District Attorney: 610-344-6801

Chester County Domestic Relations: 610-344-6215

Chester County Domestic Relations Support Hotline: 800-221-4636

Chester County Juvenile Probation: 610-344-6295

Chester County Library System: 610-280-2600

Chester County Assistance Office: 888-814-4698 or 610-466-1000

Coatesville VA Medical Center: 610-384-7711

Early Learning Resource Center (subsidized child care): 1-866-262-8565

Public Defender of Chester County: 610-344-6940

Social Security Administration: 888-306-3216 in West Chester or 800-772-1213 (national toll-free)

Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or [www.uc.pa.gov](http://www.uc.pa.gov)

## Other Helpful Phone Numbers and Websites

American Association of Retired Persons (AARP): 888-687-2277 or [www.aarp.org](http://www.aarp.org)

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or [www.chesco.org](http://www.chesco.org)

Chester County Public Assistance Office: 888-814-4698 or 610-466-1000 or apply for assistance online at <https://www.compass.state.pa.us/Compass.Web/Public/CMPHome>

COMPASS: <https://www.compass.state.pa.us/Compass.Web/Public/CMPHome>  
(apply online for cash assistance, medical assistance, and/or SNAP)

Chester County Department of Community Development: 610-344-6900 or  
[www.chesco.org/204/Community-Development](http://www.chesco.org/204/Community-Development)

Chester County Department of Community Development CCCIMS Website:  
<http://dsf.chesco.org/cccims/>

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: [www.medicare.gov](http://www.medicare.gov)

Medicaid: [www.cms.hhs.gov](http://www.cms.hhs.gov)

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or [www.nami.org/](http://www.nami.org/)

Needy Meds: 215-625-9609 or [www.needymeds.com](http://www.needymeds.com)

PACE (Seniors): 800-225-7223 or [www.cms.hhs.gov/pace](http://www.cms.hhs.gov/pace)

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462  
Website: <https://www.dhs.pa.gov/Pages/default.aspx>

PA Partnership for Prescription Assistance: 888-477-2669 or [www.pparxpa.org](http://www.pparxpa.org)

PA Dept. of Aging: 717-783-1550 or [www.aging.state.pa.us](http://www.aging.state.pa.us)

PA Health Department: 877-724-3258 or [www.dsf.health.state.pa.us](http://www.dsf.health.state.pa.us)

Special Kids Network Helpline (information and referral for children with special health care needs):  
800-986-4550

US Department of Veterans Affairs: 800-827-1000 or [www.va.gov](http://www.va.gov)

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or [www.oig.state.pa.us](http://www.oig.state.pa.us)

PA MA Hotline (to report Medicaid fraud): 866-379-8477