



## ConnectPoints

Chester County's coordinated entry program for emergency shelters and other housing resources.

ConnectPoints conducts in-depth assessments of individuals and families throughout Chester County who are experiencing homelessness or are at risk of becoming homeless. ConnectPoints works closely with community agencies to assist clients in finding the most appropriate resource for their housing needs with the goal of helping anyone avoid becoming homeless whenever possible. In instances where clients do find themselves homeless, ConnectPoints places individuals and families on a prioritization queue for emergency shelters and other housing options that would provide a safe and temporary place to stay.

A program of **Family Service of Chester County**  
A private non-profit organization

## ConnectPoints

### » What to Expect:

- In-depth assessment via phone or in person to discuss the challenges faced in finding and maintaining housing
- Compassionate, friendly, non-judgmental staff
- When in need of a place to stay, placement will be made on the queue for all Chester County emergency shelters

### » How to Get Started:

- Contact 1-800-935-3181 from 9am - 5pm

### Contact ConnectPoints

Mailing Address: 310 North Matlack Street  
West Chester, PA 19380

Office Address: 1003 East Lincoln Highway  
Coatesville, PA 19320

Phone: 1-800-935-3181

Web: [www.connectpoints.org](http://www.connectpoints.org)

ConnectPoints is funded by the Chester County Department of Community Development as part of the Decade to Doorways initiative.

