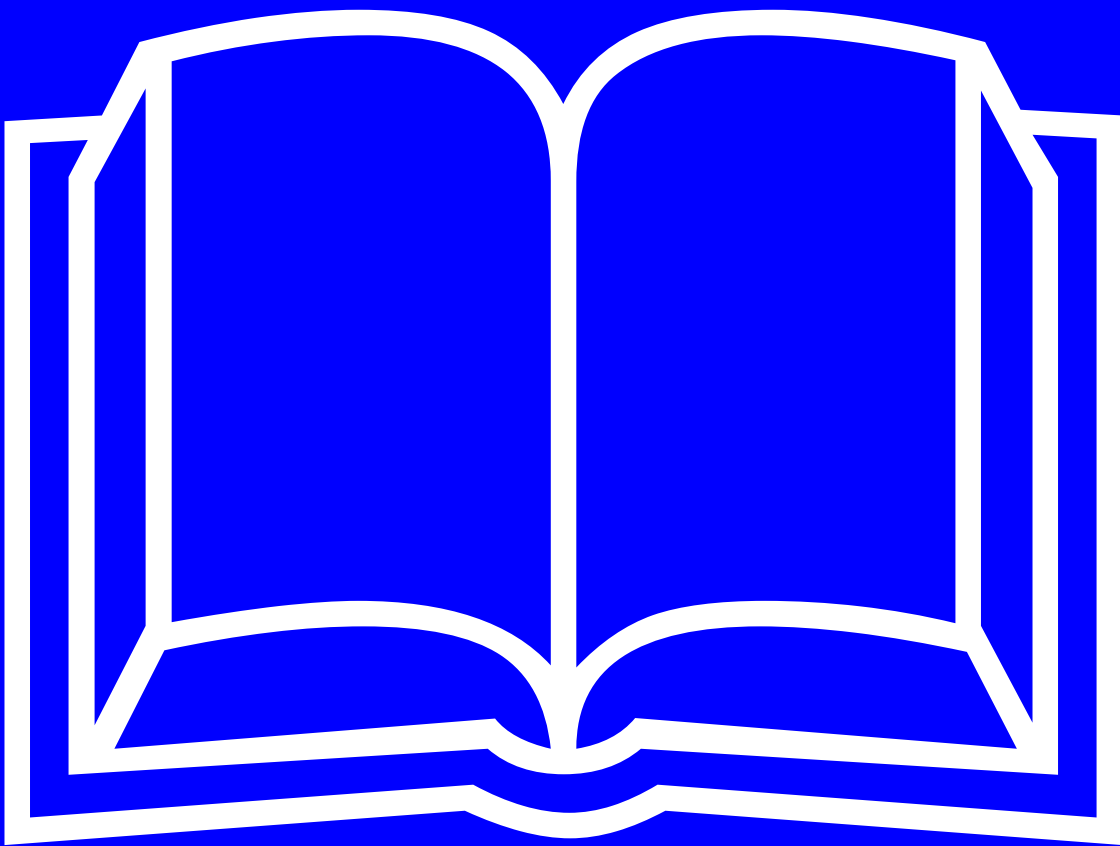


# CHESTER COUNTY COMMUNITY RESOURCE GUIDE

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*Answers to Frequently Asked Questions*



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# Information & Referral Agencies

The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

## **Human Services, Inc.**

330 West Market Street  
West Chester, PA 19382  
610-429-3033

\* Serves the greater West Chester Area. Spanish speaking staff available.

## **La Comunidad Hispana (The Spanish Community)**

731 West Cypress Street  
Kennett Square, PA 19348  
610-444-7550

\* Services Kennett Square and the surrounding area. Spanish speaking staff available.

## **Maternal and Child Health Consortium**

1001 East Lincoln Highway  
Coatesville, PA 19320  
484-378-4030

\* Services Coatesville and the surrounding area. Spanish speaking staff available.

## **Oxford Neighborhood Services Center (ONS)**

35 North Third Street  
Oxford, PA 19636  
610-932-8557

\* Services Oxford and the surrounding area. Spanish speaking staff available.

## **Phoenixville Area Community Services (PACS)**

257 Church Street  
Phoenixville, PA 19460  
610-933-1105

\* Services Phoenixville and the surrounding area. Spanish speaking staff available.

## **Online Resources for Information**

If you have access to a computer with an internet connection, you can also find resources online by using the web-based Information and Referral database, **ReferWeb**, at [www.referweb.net/chesco](http://www.referweb.net/chesco). If you have any questions about ReferWeb, please contact Kathy Brauner, Chester County Department of Human Services Planner, at 610-344-6640 or by e-mail at [kbrauner@chesco.org](mailto:kbrauner@chesco.org)

[www.helpinpa.state.pa.us](http://www.helpinpa.state.pa.us) - the PA Help and Human Services Portal

[www.heretohelp.pa.gov](http://www.heretohelp.pa.gov) - a webpage with links to PA resources

[www.facebook.com/HelpinPA](http://www.facebook.com/HelpinPA) - information and updates about PA resources



## ConnectPoints

Chester County's coordinated entry program for emergency shelters and other housing resources.

ConnectPoints conducts in-depth assessments of individuals and families throughout Chester County who are experiencing homelessness or are at risk of becoming homeless. ConnectPoints works closely with community agencies to assist clients in finding the most appropriate resource for their housing needs with the goal of helping anyone avoid becoming homeless whenever possible. In instances where clients do find themselves homeless, ConnectPoints places individuals and families on a prioritization queue for emergency shelters and other housing options that would provide a safe and temporary place to stay.

A program of **Family Service of Chester County**  
A private non-profit organization

## ConnectPoints

### » What to Expect:

- In-depth assessment via phone or in person to discuss the challenges faced in finding and maintaining housing
- Compassionate, friendly, non-judgmental staff
- When in need of a place to stay, placement will be made on the queue for all Chester County emergency shelters

### » How to Get Started:

- Contact 1-800-935-3181 from 9am - 5pm

### Contact ConnectPoints

Mailing Address: 310 North Matlack Street  
West Chester, PA 19380

Office Address: 1003 East Lincoln Highway  
Coatesville, PA 19320

Phone: 1-800-935-3181

Web: [www.connectpoints.org](http://www.connectpoints.org)

ConnectPoints is funded by the Chester County Department of Community Development as part of the Decade to Doorways initiative.



# Homeless Shelters Serving Chester County

## COUNTYWIDE

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

## COATESVILLE

City Gate (Shelter for Men Only): 610-383-6915

CYWA (Shelter for Women and Families): 610-384-9591

W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

## PHOENIXVILLE

St. Mary's Shelter (Shelter for Women and Families): 610-933-3097

Good Samaritan Services (Shelter for Men Only): 610-933-9305

Code Blue Overnight Emergency Warming Center: 484-393-2407  
(open mid-November to mid-April)  
148 Church Street, 2<sup>nd</sup> Floor (Sacred Heart Church Hall)

## POTTSTOWN

Ministries at Main Street (Nov. through April): Referred by ConnectPoints.

They then are transported to the participating church of the month for overnight shelter. Further Information is available at 610-970-2444, [www.ministriesatmainstreet.org](http://www.ministriesatmainstreet.org), or [info@ministriesatmainstreet.org](mailto:info@ministriesatmainstreet.org).

## SOUTHERN CHESTER COUNTY

Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-345-1100

## WEST CHESTER

Friends Association (Shelter for Families with Children): 610-431-3598

Safe Harbor (Shelter for Men and Women): 610-692-6550

## **Online Resource for Shelter Information**

If you have access to a computer with an internet connection, you can check bed availability and get additional information about these shelters (except City Gate) by using the **Chester County Interlink (CCIL)** at: <http://shelter.ccil.org/> . If you have any questions regarding CCIL, please contact the Department of Community Development at 610-344-6900.

# Rental Housing Assistance Programs

## AFFORDABLE RENTAL HOUSING

Community, Youth and Women's Alliance (in Coatesville area): 610-384-9591

Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940

Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200

Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911

PA Housing Search (database of low-cost housing): 877-428-8844 or [www.pahousingsearch.com](http://www.pahousingsearch.com)

Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

## HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880

Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104

Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640

Housing Partnership of Chester County: 610-518-1522

Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940

Handi-Crafters' Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

## RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-429-3033, ext. 189

Community, Youth, and Women's Alliance (serving all of Chester County): 610-384-9591\*

Friends Association (rental assistance and case management for homeless families with children): 610-431-3598

Interfaith Housing Assistance Corporation (serving Single Parents): 610-696-5675

Kennett Area Community Service (serving Kennett Square area): 610-925-3556\*

Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557

Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105

Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282

Salvation Army, West Chester (serving West Chester area): 610-696-8746

Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868

ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or [contact@actinfaithgwc.org](mailto:contact@actinfaithgwc.org)

St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-470-9090

Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940

\* *Rapid Re-Housing Provider for homeless families and/or individuals.*

# Housing Assistance Programs

## FORECLOSURE/EVICTION ASSISTANCE

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

PA Housing Finance Agency: 800-822-1174 or [www.phfa.org](http://www.phfa.org)

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov) (information about mortgage assistance programs)

## HOME BUYING ASSISTANCE

Alliance for Better Housing (in southern Chester County): 610-925-1880\*

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

## HOME REPAIR PROGRAMS

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

Handi-Crafters' Independent Living Solutions (for people with disabilities): 610-384-6990

West Chester United Methodist Church (Serving West Chester area): 610-692-5190

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

Granny Handymen (Serves seniors over 60 and people with disabilities in Southeastern PA): 484-693-0769 (leave a message)

## WEATHERIZATION SERVICES – COUNTYWIDE

Community Action Agency of Delaware County, Inc. (Provides weatherization services for all of Chester County):  
610-891-5101 or [www.caadc.org](http://www.caadc.org)

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or [theckman@caadc.org](mailto:theckman@caadc.org)

*\* indicates that these are HUD-certified Housing Counseling agencies*



# Financial Assistance, Legal and Credit Counseling Resources

## Chester County Assistance Office (Welfare Office)

610-466-1000 or 888-814-4698

### Utility Bill Assistance

Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556

Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557

Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105

Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282

PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty in paying their monthly electric bill): 800-774-7040

Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746

Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868

Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042

Public Utility Commission (PUC): 800-692-7380

TE CARE (Tredyffrin/Easttown area): 610-644-0594 or [help@tecare.org](mailto:help@tecare.org)

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or [contact@actinfaithgwc.org](mailto:contact@actinfaithgwc.org)

St. Vincent de Paul Society (Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

### Credit Counseling Services

American Credit Counseling Institute: 888-212-6741

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Open Hearth, Inc. (also offers a savings program): 610-792-9282

Housing Partnership of Chester County: 610-518-1522

The Pledging Tree Foundation: 774-275-0787

### Legal Services

Chester County Bar Association: 610-692-1889

Don't Borrow Trouble Program (free loan advice): 877-429-5994

Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)

Access to Justice: 877-429-5994

Lawyer Referral Service: 610-429-1500

Pennsylvania Office of Attorney General (Consumer): <http://www.attorneygeneral.gov/>

Senior Law Center (legal services for adults 60 years or older) M-Thurs. 10:00 am – 12:00 pm: 1-877-727-7529

# Drug & Alcohol and Mental Health Treatment Resources

## Drug and Alcohol Treatment Providers:

### COUNTYWIDE

CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203  
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

### COATESVILLE

Advanced Treatment Systems (Methadone Treatment): 610-466-9250

Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205

Gaudenzia Coatesville: 610-383-9600

Samara House (CYWA): 610-384-9591

### EXTON

Mirmont Outpatient Center: 484-565-1130

### KENNETT SQUARE

Holcomb Behavioral Health Systems: 610-388-9225

### MALVERN

Malvern Institute: 610-647-0330

### PHOENIXVILLE

Creative Health Services: 610-933-1223

### TOUGHKENAMON

Bowling Green: 610-268-3588

### WEST CHESTER

Gaudenzia Outpatient.: 610-429-1414

Gaudenzia Kindred House (women with children): 610-399-6571

Gaudenzia House West Chester: 610-399-6929

## Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244

Alcoholics Anonymous (Intergroup): 215-923-7900

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Dept. of Drug and Alcohol Services: 610-344-6620

Double Trouble (drug/alcohol and mental health support group): 610-429-1702

Nar-Anon (24-hour hotline): 215-629-6757

Narcotics Anonymous (Regional Office): 215-755-8200

Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or [www.daemioncounseling.org](http://www.daemioncounseling.org)

## Mental Health Treatment Providers:

### COUNTYWIDE

Crisis Intervention (24 hrs/7days): 610-918-2100 or 877-918-2100

### COATESVILLE

Child Guidance Resource Center (children only): 610-383-5635

Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911

Human Services, Inc. (adults only): 610-380-9982

Brandywine Behavioral Health: 610-383-4980

### DOWNINGTOWN

Human Services, Inc. (children and adults): 610-873-1010

### EXTON

Holcomb Behavioral Health (children/adults): 610-363-1488

American Day Treatment Center: 888-227-3898

### KENNETT SQUARE

Holcomb Behavioral Health (children's program): 610-388-7400

### OXFORD

Human Services, Inc.: 610-932-8557

### PHOENIXVILLE

Community Services of Devereux (children only): 610-933-8110

Fellowship Health Resources: 610-415-9301

### SPRING CITY

Creative Health Systems Inc. (adults and children): 610-948-6490

### WEST CHESTER

Human Services, Inc. (adults only): 610-429-3033

West Chester University Community Health Clinic: 610-436-2510

## Other Mental Health Resources

APPRISE/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067

Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265

Crossroads Recovery Center: 610-429-1702

Compeer, Inc.: 610-436-4445

Cornerstone Clubhouse: 610-935-2290

Warm Line (for non-emergency mental health calls): 866-846-2722

Holcomb Behavioral Health (residential program): 610-363-1488

National Alliance for the Mentally Ill Helpline (Chester County Chapter): 610-430-0177

National Alliance for the Mentally Ill (Chester County Office): 484-947-5643

Stepping Stones Clubhouse (referral required): 610-384-6059

# Health and Medical Services in Chester County

## Free or Low Cost Dental Providers:

### COUNTYWIDE

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

Dental Lifeline Network: 800-716-8721 or [www.dentallifeline.org](http://www.dentallifeline.org)

La Comunidad Hispana Dental Clinic: 610-444-7550 (Dental care for insured and uninsured patients)

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or [www.padental.org](http://www.padental.org)

### BERWYN

Children's Dental Clinic: 610-240-1213

### PHOENIXVILLE

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 877-765-0477

## Free or Low Cost Health Providers:

### COUNTYWIDE

Chester County Health Department: 610-344-6225

Chester County Health Department (immunizations): 610-344-6252

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

### AVONDALE

Planned Parenthood of Chester County: 610-268-8848

### COATESVILLE

Chester County Women's Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children) Program: 610-383-3824

### KENNETT SQUARE

Project SALUD (nurse managed health care center; Spanish spoken): 610-444-5278

### PHOENIXVILLE

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 877-765-0477

The Clinic (Serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

### TOUGHKENAMON

WIC (Women, Infants, Children) Program: 610-268-5153

### WEST CHESTER

Chester County Women's Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1<sup>st</sup> time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester County: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children) Program: 610-344-6240

# Medical Insurance and Prescription Assistance Programs in Chester County

## Medical Insurance Assistance:

### STATE WIDE

PA Health Insurance Marketplace  
**(Affordable Care Act Health Insurance Exchange):**  
800-318-2596 / TTY 855-889-4325  
[www.healthcare.gov](http://www.healthcare.gov)

CHIP (PA Children's Health Insurance Program):  
800-986-5437 or [www.chipcoverspakids.com](http://www.chipcoverspakids.com)

PA Health Law Project: 800-274-3258

### COUNTYWIDE

#### **Physical Health:**

Chester County Assistance Office (Medicaid): 610-466-1000  
or 888-814-4698 or [www.compass.state.pa.us](http://www.compass.state.pa.us)

AmeriChoice of PA: 800-414-9025

APPRISE (Health Insurance Counseling for Seniors):  
610-344-5004 or 800-783-7067 (toll free)

Coventry Cares: 866-903-0748 or  
[www.mycoventrycares.com](http://www.mycoventrycares.com)

Health Partners of Philadelphia: 800-553-0784

Keystone First: 800-521-6860

#### **Behavioral Health:**

Community Care Behavioral Health (Mental Health Services  
for Medicaid recipients): 866-622-4228

MATERNAL & CHILD HEALTH CONSORTIUM  
(Assists uninsured adults, children and infants to enroll in  
subsidized health insurance):

Coatesville Office: 610-383-0630  
Kennett Square Office: 610-444-4002  
Oxford Office: 610-932-8557  
Phoenixville Office: 610-917-1360  
West Chester Office: 610-696-5122

## Prescription Expense Assistance:

### STATE WIDE

PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or  
[www.pparx.org](http://www.pparx.org)

PA Patient Assistance Program Clearinghouse (Serves the  
uninsured, under-insured – No PACE or Medicaid Coverage):  
800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

[www.needymeds.org](http://www.needymeds.org) (prescription assistance programs  
through pharmaceutical companies for free/low cost health  
clients)

[www.GoodRx.com](http://www.GoodRx.com) – Compares prescription drug prices and  
offers discount coupons up to 80% off

### COUNTYWIDE

Community Volunteers in Medicine (serves uninsured  
working people who live or work in Chester County):  
610-836-5990

### COATESVILLE

The Salvation Army: 610-384-2954

### KENNETT SQUARE

Kennett Area Community Service: 610-925-3556

La Comunidad Hispana: 610-444-7550

### OXFORD

Oxford Area Neighborhood Services: 610-932-8557

### PHOENIXVILLE

Health Care Access (Formerly the Phoenixville Healthcare  
Access Foundation) - Connects uninsured or underinsured  
residents of the Greater Phoenixville area with dental,  
vision, prescription, mammogram, and emergency  
orthopedic services: 610-935-3165 or  
[www.phcafoundation.org](http://www.phcafoundation.org).

### WEST CHESTER

The Salvation Army: 610-696-8746

# Transportation Resources in Chester County

**Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation):**

[www.chescorideguide.org](http://www.chescorideguide.org)

## PUBLIC BUS SERVICES

**Krapf Coaches:** 610-431-1500 or [www.krapfbus.com](http://www.krapfbus.com)

Route A (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

**Transportation Management Association of Chester County (TMACC)** (helps plan trips on

Chester County public transit): 877-612-1359 or [www.tmacc.org](http://www.tmacc.org)\*

Beeline Bus (serving Coatesville, Downingtown, and Exton areas to the Great Valley Corporate Center)

Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)

SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)

**SEPTA** (helps plan trips on SEPTA public transit): 215-580-7800 or [www.septa.org](http://www.septa.org) \*

SEPTA offers a variety of routes serving various parts of Chester County. Individual Route schedules can be found at the website or mailed to clients by request by contacting the phone number listed above.

## TAXI SERVICES

Mid-Atlantic Express Cab (Chester County): 610-431-2424

Great Valley Cab Company (serves Frazer/Malvern Area): 610-240-7942

Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111

Rainbow Cab (Serves West Chester Area): 610-696-6060

A2Z Airport Shuttle 610-644-5858 or [www.a2zairport.com](http://www.a2zairport.com)

On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

- *Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.*

## TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or [www.septa.org](http://www.septa.org)

Amtrak: 800-872-7245 or [www.amtrak.com](http://www.amtrak.com)

Call or check the website for destinations, schedules and price information.

## CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 484-696-3854/877-873-8415 (toll free) or [www.riderover.com](http://www.riderover.com)

Aging Shared Ride for Seniors (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

Persons with Disabilities Transportation Program (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

\*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

## VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819

Kennett Area Community Service (serves Kennett Square area): 610-444-4143

# Educational and Employment Resources in Chester County

## **PA CareerLink®-Chester County and United Way Financial Stability Center**

479 Thomas Jones Way, Suite 500  
Exton, PA, 19341

**CareerLink:** 610-280-1010

<https://www.cwds.state.pa.us/>

**Financial Stability Center:** 610-280-1023

*\*Provides employment, financial counseling, and training, and educational services for all Chester County residents*

## **The Employment, Advancement and Retention Network (EARN) Center**

479 Thomas Jones Way, Suite 500  
Exton, PA, 19341  
610-280-1046

*\*Only serves eligible DPW clients. Call for eligibility requirements*

## **Opportunities Industrialization Center, Inc. (OIC)**

790 East Market Street  
West Chester, PA, 19382  
610-692-2344

*\*Provides job readiness, nursing assistant, and child care worker training programs*

## **Opportunities Industrialization Center, Inc. (OIC)**

Franklin Commons 400 Franklin Avenue Suite 124  
Phoenixville, PA 19460  
610-917-2344

*\*Offers GED testing, civics and citizenship classes*

## **Practical Nursing Program**

443 Boot Road  
Downingtown, PA, 19335  
484-593-5950

[www.chestercountynursing.org](http://www.chestercountynursing.org)

## **Office of Vocational Rehabilitation (OVR)**

1875 New Hope Street  
Norristown, PA, 19401-3141  
800-221-1042 (toll free)  
484-250-4357 (TTY)

*\*Provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment*

## **The HOOD (House of Original Dreams) A Partnership for Youth Employment**

Oaklands Corporate Center  
497 Thomas Jones Way, Suite 350  
Exton, PA 19341  
610-280-1060

[www.thehoodonline.org](http://www.thehoodonline.org)

*\*Serves out of school youth ages 16-21*

## **Charles A. Melton Arts & Education Center**

501 East Miner Street  
West Chester, PA, 19381  
(610) 692-9290

*\*Provides adult and youth educational programs*

## **Life Transforming Ministries**

643 East Lincoln Highway  
Coatesville, PA, 19320  
610-384-5393

<http://www.quietrevolution.org/>

*\*Provides an employment skills training program*

## **Wings for Success**

490 Lancaster Avenue  
P.O. Box 1184  
Frazer, PA 19355  
610-644-6323

<http://www.wingsforsuccess.org>

*\*Provides women work-appropriate clothing for job interviews and employment*

# Food Providers in Chester County

## COUNTYWIDE

Chester County Food Bank: 610-873-6000

## AVONDALE

St. Rocco Center: 610-268-3365

## BERWYN/DEVON

Great Valley Food Cupboard: 610-688-5445

Trinity Presbyterian Church: 610-644-0932

## COATESVILLE

Coatesville Community Food Co-Op: 610-384-1344

Coatesville Salvation Army: 610-384-2954

CYWA: 610-384-9591

Kingsway Independent Church: 610-246-5749

Pantry of Plenty at Sandy Hill Community Church:  
610-857-3959

Second Baptist Church: 610-384-8959

Tabernacle Baptist Church: 610-384-7445

## DOWNINGTOWN/EXTON/LIONVILLE

Lord's Pantry of Downingtown: 610-873-1149

## FRAZER

People's Pantry at Church Road: 610-296-8475

## GLENMOORE/HONEY BROOK

Glenmoore Salvation Army Food Pantry: 610-383-0868

Blessing House: 610-273-0303

Honey Brook Food Pantry: 610-273-6102

## KENNETT SQUARE

Kennett Area Community Services: 610-925-3556

Kennett Area Senior Center: 610-444-4819

Pathstone: 610-925-5600

## OXFORD

Divine Sent Food Cupboard: 443-553-5587

Oxford Neighborhood Services Center: 610-932-8557

## PAOLI

Good Samaritan Food Closet: 610-551-5767

Paoli Presbyterian Church: 610-644-8250

## PARKESBURG

Octorara Area Food Cupboard: 610-857-4000

## PHOENIXVILLE

Alianza's Latino Outreach: 610-933-9200

Phoenixville Area Community Services: 610-933-1105

Phoenixville Senior Center: 610-935-1515

St. Peter's Episcopal Church Food Pantry:  
610-933-2195

## POTTSTOWN

Coventry Food Pantry: 610-326-5659

## SPRING CITY

Spring City Food Pantry: 484-431-3493

## WEST CHESTER

Act in Faith of Greater West Chester: 484-324-8492

Baptist Church of West Chester: 610-696-7466

Church of the Holy Trinity: 484-324-8492

West Chester Food Cupboard: 610-344-3175

West Chester Salvation Army: 610-696-8746

## WEST GROVE

Bridge Food Pantry at Avon Grove Church of the  
Nazarene: 610-869-9500

MANNA Ministries at New London Baptist Church:  
610-345-0471

# Hot Meal Programs in Chester County

## SERVING ALL OF CHESTER COUNTY

Meals on Wheels of Chester County: 610-430-8500

## COATESVILLE

City Gate Mission: 610-383-6915

Coatesville Area Senior Center: 610-383-6900

Coatesville Soup Kitchen: 610-384-3420

Jubilee Evangelist Church: 610-384-1821

Olivet United Methodist Church: 610-384-5828

## DEVON

Surrey Services for Seniors: 610-647-6404

## DOWNINGTOWN

Downingtown Senior Center: 610-269-3939

## HONEY BROOK

Honey Brook Shepherd's Kitchen: 610-273-2848

## KENNETT SQUARE

His Mission: 610-444-2559

## OXFORD

Oxford Area Senior Center: 610-932-5244

## PHOENIXVILLE

Your Soup Kitchen at Seventh Day Adventist Church:  
610-342-7015

## WEST CHESTER

Cornerstone Christian Fellowship:  
610-430-3508

Safe Harbor: 610-696-9016

St. Agnes Day Room: 610-429-0697

West Chester Area Senior Center: 610-431-4242



# Services for Seniors in Chester County

## Senior Centers:

### COATESVILLE

Coatesville Senior Adult Center: 610-383-6900

### DEVON

Surrey Services for Seniors: 610-647-6404

### DOWNINGTOWN

Downingtown Senior Center: 610-269-3939

### KENNETT SQUARE

Kennett Area Senior Center: 610-444-4819

### OXFORD

Oxford Senior Center: 610-932-5244

### PHOENIXVILLE

Phoenixville Area Adult Activity Center: 610-935-1515

### WEST CHESTER

West Chester Area Senior Center: 610-431-4242

## Adult Day Care Centers:

### EXTON

Active Day of Exton: 610-363-8044

### HONEYBROOK

Tel Hai Adult Day Care: 610-273-4619

### KENNETT SQUARE

Active Day of Kennett Square: 610-388-1166

### MALVERN

Sarahcare Adult Day Services: 610-251-0801

## Other Useful Numbers For Seniors:

ACS Home Care: 610-427-9900

Aging & Disability Resource Centers: [www.adrc-tae.acl.gov](http://www.adrc-tae.acl.gov)

Alzheimer's Association – Delaware Valley Chapter:  
24/7 Helpline: 800-272-3900 [www.alz.org/delval/](http://www.alz.org/delval/)

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-7728

AARP Valley Forge Chapter: 610-688-5733

AARP West Chester Chapter: 610-692-5745

APPRISE (Medicare and health insurance information):  
610-344-5004

Caring Neighbors: 610-431-3953

Comfort Keepers: 610-358-1640

Chester County Department of Aging Services: 610-344-6350

Eldercare Locator: 800-677-1116 or [www.eldercare.acl.gov](http://www.eldercare.acl.gov)

Home Helpers: 610-458-7550

Home Instead Senior Care: 610-624-1271

Innovative Living: 610-280-0610

Innovations Home Care: 888-680-2484

Jennersville Hospital Senior Circle: 610-869-1227

Liberty In-Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Meals on Wheels: 610-430-8500

Neighborhood Visiting Nurse Association: 610-696-6511

Older Adult Ministry: 610-363-8857

Parquesburg Area Senior Club: 610-857-5223

Pennsylvania Link to Community Care: [www.carelink.pa.gov](http://www.carelink.pa.gov)  
(local resources for seniors, disabilities and mental health)

Personal Health Care, Inc.: 610-933-6130

Property Tax/Rent Rebate Taxpayer Service and  
Information Center: 888-222-9190 or 888-728-2937 (option 3)  
[www.revenue.state.pa.us](http://www.revenue.state.pa.us)

Seniors of Honey Brook: 610-273-9979

Surrey Services for Seniors (Main Line Area): 610-647-6404

Surrey Services at the Hickman (Greater West Chester Area):  
484-760-6402

Southeastern Health Services of PA: 610-269-9876

Synergy Homecare of Chester County: 484-341-8720

Upline Seniors: 610-647-9622

VNA Home Community Care Services: 610-384-4200

# Important Phone Numbers

## Support Groups:

Alanon/Alateen: 610-696-4216

Alcoholics Anonymous: 215-923-7900

American Cancer Society (services including transportation for cancer patients): 800-227-2345

Compassionate Friends (bereaved parents): 610-933-2346

Downs Syndrome Interest Group of Chester County: 610-889-0291

Mother's Against Drunk Driving: 800-948-6233

Narcotics Anonymous: 215-629-6757

National Alliance for the Mentally Ill: 717-238-1514

Parents Anonymous: 610-429-0634

Parents, Families, & Friends of Lesbians & Gays: 484-354-2448

Parents Involved Network: 800-688-4226, ext. 513

Parents Without Partners: 610-383-9830

The ARC of Chester County: 610-696-8090

Women's Resource Center: 610-687-6391

## Hotlines and Emergency Phone #s:

Child Line (To report child abuse statewide): 800-932-0313

Crime Victims: 610-692-7420

Crisis Intervention (Mental Health): 877-918-2100

Domestic Violence: 888-711-6270

Drug & Alcohol Information and Referral: 866-286-3767

Elder Abuse Hotline: 800-564-7000

Emergency Services: 911

HIV/AIDS Hotline: 800-458-5231

National Runaway Switchboard: 800-786-2929

National Suicide Prevention: 800-273-8255

Rape Crisis: 610-692-7273

Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

## Local Government Agencies and Departments:

Chester County Adult Probation: 800-692-1100, ext. 6290

Chester County Aging Services: 800-692-1100, ext. 6350

Chester County CareerLink: 610-384-9393

Chester County Commissioner's Office: 610-344-6100

Chester County Department of Children, Youth and Families: 610-344-5800

Chester County Department of Drug and Alcohol Services: 610-344-5630

Chester County Health Department: 610-344-6225

Chester County Dept. of Human Services: 610-344-6640

Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265

Chester County Department of Community Development: 800-692-1100, ext. 6900

Chester County District Attorney: 610-344-6801

Chester County Domestic Relations: 610-344-6215

Chester County Domestic Relations Support Hotline: 800-221-4636

Chester County Juvenile Probation: 610-344-6295

Chester County Library System: 610-280-2600

Chester County Assistance Office (Welfare Office): 888-814-4698 or 610-466-1000

Coatesville VA Medical Center: 610-384-7711

Early Learning Resource Center (subsidized child care): 1-866-262-8565

Public Defender of Chester County: 610-344-6940

Social Security Administration: 888-306-3216 in West Chester or 800-772-1213 (national toll-free)

Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or [www.uc.pa.gov](http://www.uc.pa.gov)

## Other Helpful Phone Numbers and Websites:

American Association of Retired Persons (AARP): 888-687-2277 or [www.aarp.org](http://www.aarp.org)

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or [www.chesco.org](http://www.chesco.org)

Chester County Public Assistance Office (Welfare Office): 888-814-4698 or 610-466-1000 or  
apply for assistance online at [www.compass.state.pa.us](http://www.compass.state.pa.us)

COMPASS: [www.compass.state.pa.us](http://www.compass.state.pa.us) (to apply online for welfare, medical assistance, and/or food stamps)

Chester County Department of Community Development: 610-344-6900 or  
<http://dsf.chesco.org/ccdcd/site/default.asp>

Chester County Department of Community Development CCCIMS Website:  
<http://dsf.chesco.org/cccims/>

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: [www.medicare.gov](http://www.medicare.gov)

Medicaid: [www.cms.hhs.gov](http://www.cms.hhs.gov)

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or [www.nami.org/](http://www.nami.org/)

Needy Meds: 215-625-9609 or [www.needymeds.com](http://www.needymeds.com)

PACE (Seniors): 800-225-7223 or [www.cms.hhs.gov/pace](http://www.cms.hhs.gov/pace)

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462

PA Department of Human Services (formerly Department of Public Welfare) Website:  
[www.dhs.state.pa.us](http://www.dhs.state.pa.us)

PA Partnership for Prescription Assistance: 888-477-2669 or [www.pparxpa.org](http://www.pparxpa.org)

PA Dept. of Aging: 717-783-1550 or [www.aging.state.pa.us](http://www.aging.state.pa.us)

PA Health Department: 877-724-3258 or [www.dsf.health.state.pa.us](http://www.dsf.health.state.pa.us)

Special Kids Network Helpline (information and referral for children with special health care needs):  
800-986-4550

US Department of Veterans Affairs: 800-827-1000 or [www.va.gov](http://www.va.gov)

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or [www.oig.state.pa.us](http://www.oig.state.pa.us)

PA MA Hotline (to report Medicaid fraud): 866-379-8477